

GPG Outbrief 12

# Electrochromic (EC) Windows

Emerging Technologies, GPG Program | U.S. General Services Administration | April 19, 2018

The logo for the U.S. General Services Administration (GSA), consisting of the letters "GSA" in white on a dark blue square background.

GSA

# GPG-033 EC Window Demonstration for General Office Space

## GPG-023 EC Windows for Land Ports of Entry @ gsa.gov

- ❑ Infographic
- ❑ 4-page Findings
- ❑ Full Report
- ❑ Additional Resources

This screenshot shows the GSA website page for GPG-023, titled "EC Windows for Land Ports of Entry". The page includes a navigation bar with categories like TRAVEL, REAL ESTATE, ACQUISITION, TECHNOLOGY, POLICY & REGULATIONS, and ABOUT US. The breadcrumb trail reads: Home > Governmentwide Initiatives > Sustainability > GPG Program > Published Findings > Building Envelope > 023. EC Windows For LPOE >. The main content area features a "GPG PROGRAM" sidebar with links for Overview and What is GPG?, a central title "EC Windows for Land Ports of Entry" with the date "GPG-023, May 2015", and a "READ 4-PAGE FINDINGS" section with a PDF icon and a link to "Findings: Electrochromic Windows for Land Ports of Entry > [PDF - 773 KB]".

This screenshot shows the GSA website page for GPG-033, titled "EC Window Demonstration for General Office Space". The navigation bar and breadcrumb trail are similar to the previous page. The "GPG PROGRAM" sidebar on the left lists various topics, with "033. EC Windows for General Office Space" selected. The main content area includes the title "EC Window Demonstration for General Office Space" and the date "GPG-033, November 2017". A paragraph describes the demonstration: "Electrochromic (EC) windows adjust their tint—and, thereby, the amount of light, glare and heat they allow into a room—dynamically. To assess tenant acceptance of EC windows in buildings with glass curtain-wall façades, the Lawrence Berkeley National Laboratory evaluated two different test-bed installations of EC technology—one in Portland, Oregon, the other in Sacramento, California. Click on the infographic below to enlarge." Below this is a large infographic titled "033 NOVEMBER 2017 EC WINDOW DEMONSTRATION IN GENERAL OFFICE SPACE". The infographic highlights an "OPPORTUNITY" for "REDUCED HEAT GAIN AND COOLING ENERGY", "LIGHTING ENERGY", and "GLARE". It also includes a "TECHNOLOGY" section titled "WINDOWS TINT IN RESPONSE TO EXTERNAL CONDITIONS OR USER OVERRIDE" with a sun icon and an arrow. To the right of the infographic are three "DOWNLOAD FULL REPORT" sections, each with a PDF icon and a link to a report: "Electrochromic Windows in General Office Space > [PDF - 1 MB]", "Electrochromic Window Demonstration at the 911 Federal Building Portland, Oregon > [PDF - 15 MB]", and "Electrochromic Window Demonstration at the John E. Moss Federal Building 650 Capitol Mall Sacramento, California > [PDF - 11 MB]".

# Technologies Tested by GPG with Published Results

Building Envelope	HVAC	Lighting	Energy Management	Water	On-Site Renewables
High-R Window Panel Retrofits	Condensing Boilers	Occupant Responsive Lighting	Wireless Sensor Networks	Weather Station for Irrigation Control	Photovoltaics
Thermochromic & Electrochromic Windows	Variable Refrigerant Flow	Integrated Daylighting Systems	Advanced Power Strips	Wireless Soil Moisture Sensors for Irrigation Control	PV Guidance
Vacuum Insulated Panels for Roofing	Variable-Speed Maglev Chiller	Wireless Advanced Lighting Controls	Control Optimization System for Chiller Plants	Non-Chemical Prevention of Hard Water Scale	Photovoltaic-Thermal System
Solar Control Films	Synchronous & Cogged Fan Belts	LED Fixtures with Integrated Controls	Socially Driven HVAC Optimization		Wood-Pellet-Fired Biomass Boiler
Electrochromic (EC) Windows for LPOEs	Multi-staged Indirect Evaporative Cooler	LED Downlight Lamps for CFL Fixtures			Honeycomb Solar Thermal Collector
EC Windows with Dynamic Controls for General Office Space	Variable-speed Direct-drive Screw Chiller	Linear LED Lighting Retrofits			
Low-e Window Films	Wireless Pneumatic Thermostats				
	Smart Ceiling Fans				

 Broad Deployment Potential for GSA

# Technologies Under Assessment

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Building Envelope	HVAC	Lighting	Energy Management	Water	On-Site Renewables
Dual Zone Indoor Shades	Drop-In Smart Switched Reluctance Motor	LED Retrofit Kits with ALCs	Adaptive Control for Chilled Water Plants	Non-Chemical Water Treatment Cooling Towers	
	High- efficiency RTU		Circuit-level Energy Monitoring	Chemical-free Water Treatment	
	Smart Circulator Pump		Predictive HVAC Optimization	Monitoring and Partial Water Softening	
	Intelligent Energy Valves for Hydronic Systems		Wireless Sensor and Analytics		
	Smart Air Scrubbers				

# Upcoming 2018 GPG Outbriefs - Thursdays, 12 PM ET

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May 10 Honeycomb Solar Thermal Collector

June 7 Variable Refrigerant Flow

## Webinar Recordings

Access all webinars on [GSA.gov](https://www.gsa.gov)

[GSA.gov/GPG](https://www.gsa.gov/GPG)

# Continuing Education Credits

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GPG webinars offer 1 Continuing Education Learning Unit through the American Institute of Architects

To receive credit:

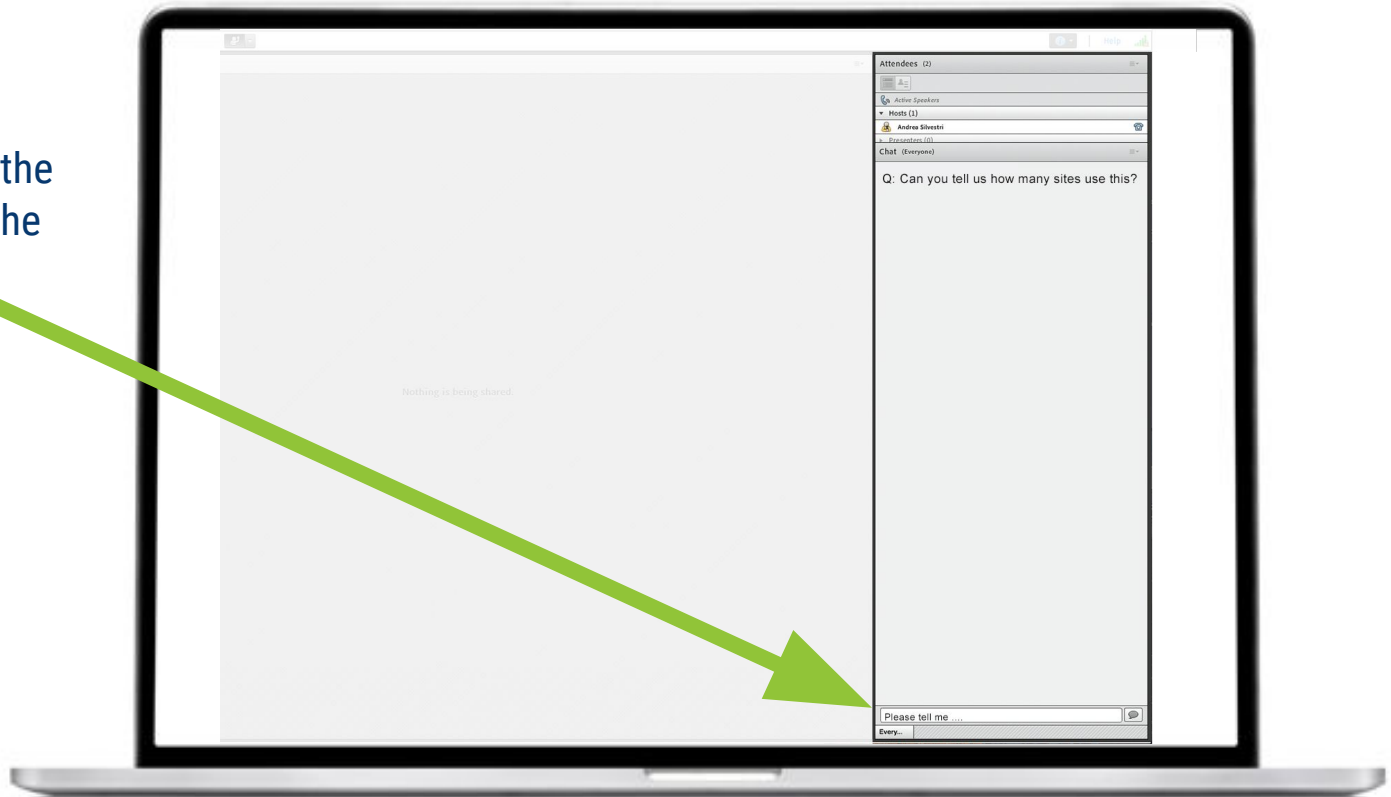
Complete the post-webinar survey, or contact Michael Hobson,  
[michael.hobson@gsa.gov](mailto:michael.hobson@gsa.gov)



# How to Ask Questions

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Please chat your questions during the presentation for the Q&A segment



# Introduction

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**Michael Lowell**

Project Manager, ET


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# Webinar Agenda

- ❑ **Introduction (5 minutes)**  
Mike Lowell, Project Manager, Emerging Technologies
- ❑ **EC Windows for Land Ports of Entry (15 minutes)**  
Luís Fernandes, Lawrence Berkeley National Laboratory
- ❑ **On-the-ground Feedback (15 minutes)**  
Amy Mendoza, Donna Land Port of Entry
- ❑ **EC Windows for General Office Space (20 minutes)**  
Eleanor Lee, Lawrence Berkeley National Laboratory
- ❑ **On-the-ground Feedback (15 minutes)**  
Marty Novini, GSA Region 10  
Jim Carter, GSA Region 10
- ❑ **Q & A (20 minutes)**



Emerging Technologies' two programs – GSA Proving Ground (GPG) and Pilot to Portfolio (P2P) – enable GSA to make sound investment decisions in next generation building technologies based on their real world performance

# Measurement & Verification—Donna, Texas

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## **Luís Fernandes, PhD**

Building Technology and Urban Systems  
Lawrence Berkeley National Laboratory

GPG-023

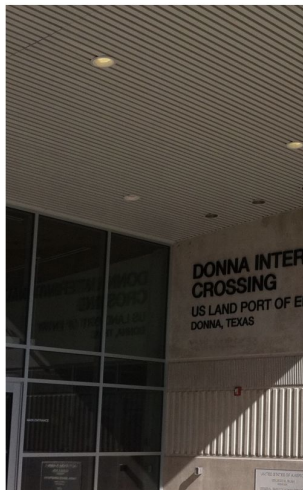
# EC Windows at Land Ports of Entry

General Services Administration  
Public Buildings Service



GPG-023 | MAY 2015

## EC WINDOWS AT LAND PORTS OF ENTRY



### Electrochromic Windows Reduce Glare While Preserving Line of Sight

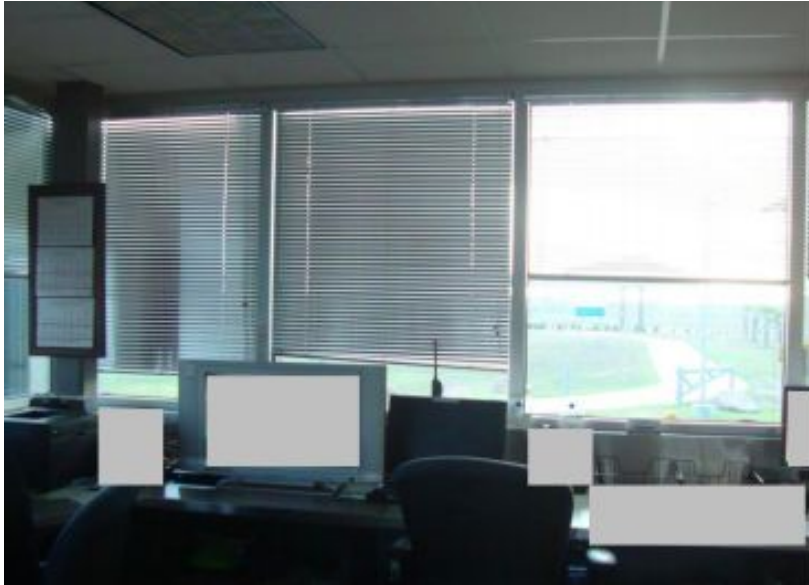
At Land Ports of Entry (LPOE), military installations and other facilities where occupants monitor outdoor activities, visibility through windows is critical. Most facilities use surveillance cameras to monitor their surroundings, but officers stress the unique importance of direct “line of sight,” an uninterrupted visual path between the observer and the observed. In sunny conditions, direct visual contact can be severely compromised by window glare. But conventional solutions to control glare, like tinted films and window coverings, can obstruct views and inhibit visual security. Electrochromic (EC) windows preserve line of sight and beneficial daylight while controlling glare. With this technology, windows tint from clear to dark and back again, either automatically or in response to a manual override. To assess EC’s glare-modulating performance, GSA’s GPG program commissioned Lawrence Berkeley National Laboratory (LBNL) to conduct a pilot study at the Donna LPOE at the Texas border with Mexico. Researchers found a significant

# Potential Benefit of EC Windows for LPOEs

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## Provide Direct Line of Sight

An uninterrupted visual path between the observer and the area under surveillance



Venetian blinds blocking the view on a sunny afternoon, prior to the installation of electrochromic windows

# How EC Windows Work

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Windows Transition from Clear to Dark Without the Need for Window Blinds



**TRANSITION FROM CLEAR TO DARK**  
USING PHOTOSENSOR READINGS AND SUN PATH CALCULATIONS

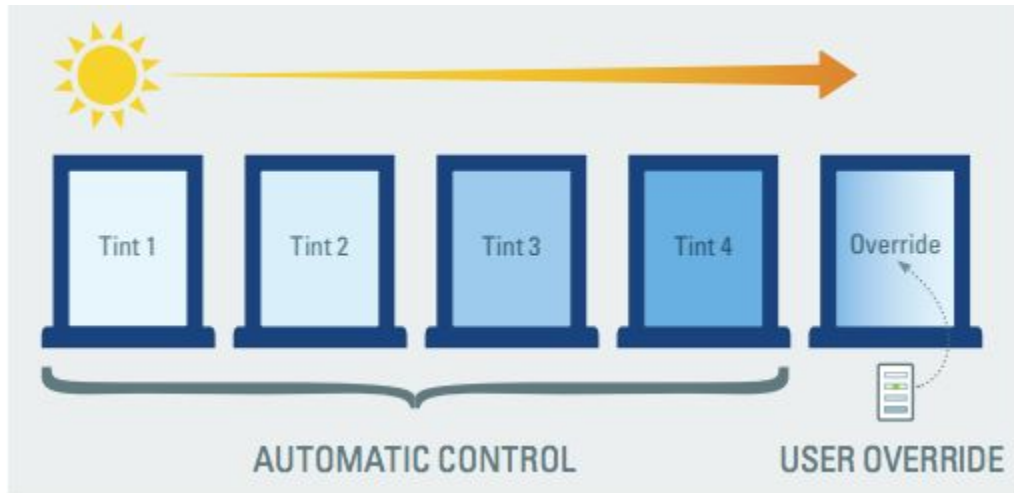
**GLARE**  
**REDUCTION**

BELOW PERCEPTIBLE  
GLARE THRESHOLD

# Measurement & Verification

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Windows Tint in Response to External Conditions or to User Override



# Measurement & Verification

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Researchers Monitored Performance at Donna, Texas Land Port of Entry





# Monitored Before and After Conditions

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Primary evaluation was occupant surveys. To aid in the understanding of survey results, we also conducted physical measurements.

- Glare measurements
- Glass surface temperature measurements
- Nighttime visibility
- How frequently occupants used the manual switches

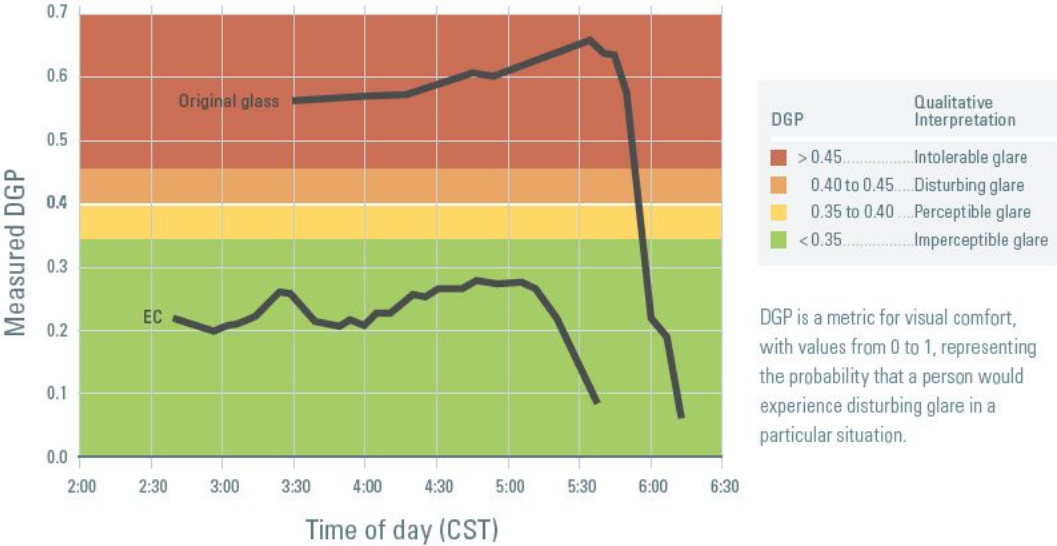


# 100% User Preference

## Booth With EC Has Much Lower Glare Throughout a Sunny Afternoon

Nighttime visibility is reduced with increased interior reflection.

Overhead canopy over the entire area shaded the EC windows from direct sunlight.



**100%**  
**USER PREFERENCE**  
OVER CONVENTIONAL  
WINDOWS

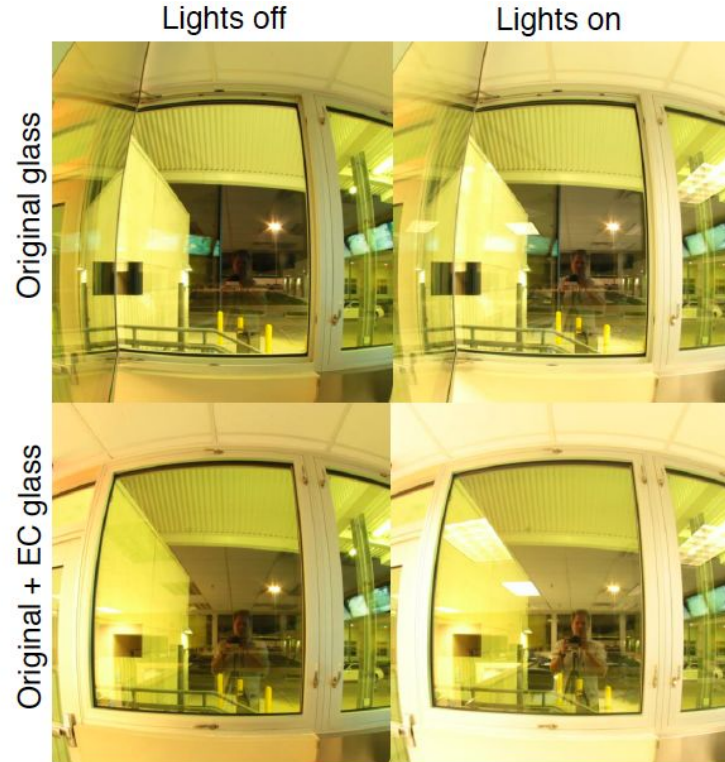
# Nighttime Visibility Reduced

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## Window Coatings Increase Reflections on the Interior Surface of Windows at Night

When the area outside is darker than the rooms inside, window reflections become more pronounced.

Measurements showed a reduction in visibility though occupants did not comment



# Careful Planning Required

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## Bullet-Blast- and Wind-Load Resistance

- Warranties can be voided with changes.
- Retrofitting on top of existing window means dirt, heat and moisture can accumulate between EC and original IGU. At Donna, EC was installed in operable window frames to guard against such problems.



# Expensive but Alternatives Lack Functionality/Flexibility

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## Limited Cost-Effectiveness for Some Applications—Minimum of \$45/ft<sup>2</sup>

### Permanently applied screens or films

- Can't respond to variety of glare and light levels.

### Operable screens/films

- Require frequent adjustments.

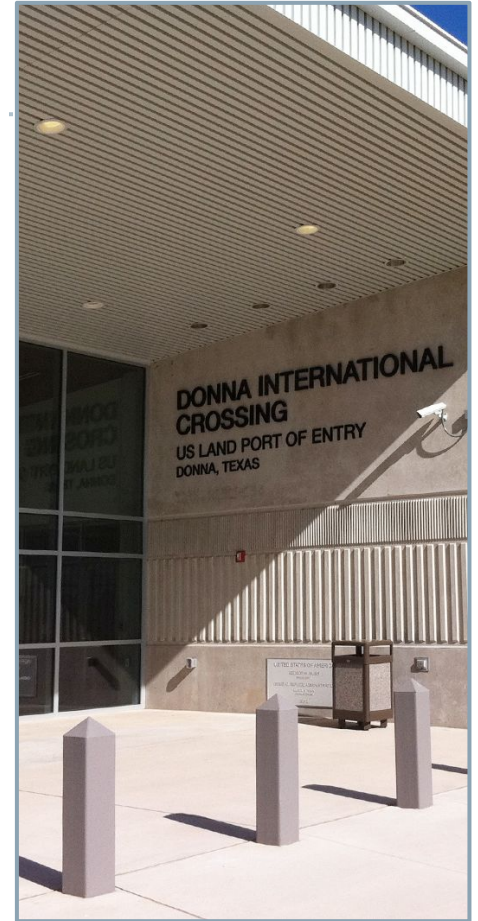
### Automated shades

- Movement could be distracting.

# Deployment

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Consider for Land Ports of Entry and other facilities where window glare compromises mission-critical outdoor visibility



# Donna Land Port of Entry Feedback

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**Amy Mendoza**

Building Management Specialist  
Border Service Center  
Progreso/Donna Port of Entry

# Donna Land Port of Entry Feedback

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- No issues; received a lot of positive feedback
- Continued satisfaction 4-years later
- Officers use them a lot, particularly mornings
- Cleaning requirements have not been a problem
- Would like to install EC on the other inspection booths, but funding is limited





# Measurement & Verification—Sacramento and Portland

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**Eleanor Lee, Staff Scientist**

Building Technology and Urban Systems  
Lawrence Berkeley National Laboratory

GPG-033

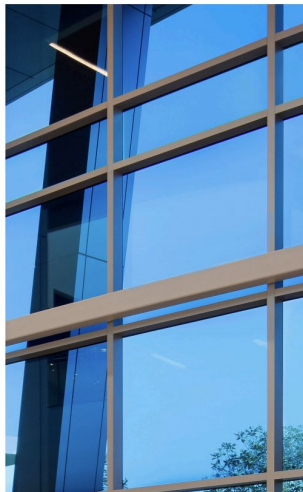
# EC Windows in General Office Space

General Services Administration  
Public Buildings Service



GPG-033 | NOVEMBER 2017

## ELECTROCHROMIC WINDOWS IN GENERAL OFFICE SPACE



### Occupants Prefer EC Over Legacy Windows

Electrochromic (EC) windows are part of a new class of technologies that together comprise “dynamic façades.” Able to respond to their environment by changing behavior, dynamic façades are among the most significant recent developments in commercial building technology, and EC windows, with their ability to manage heat and glare actively, promise to play an important role in their evolution. To assess tenant acceptance of EC windows in buildings with glass curtain-wall façades, the Lawrence Berkeley National Laboratory (LBNL) evaluated two different test-bed installations of EC technology—one in Portland, Oregon, the other in Sacramento, California. Findings demonstrated that the majority of occupants preferred EC windows over the existing windows. On a more granular level, however, satisfaction was mixed, and it was challenging for the technology to satisfy occupants’ aesthetic and glare requirements, while implementing control strategies that deliver HVAC and lighting savings. In both test bed locations, this conflict had the effect of reducing return on investment and, in the end, this evaluation concluded that broad deployment of EC windows across GSA office space would not be cost-effective based on energy savings alone. There are, however, circumstances under which EC windows would be beneficial. For instance, an earlier GSA Proving Ground (GPG) study found that EC windows are an effective solution for facilities where window

# Measurement & Verification

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## Researchers Monitored Occupant Satisfaction at Two Federal Locations

John E. Moss Federal Building, Sacramento, CA and the 911 Federal Building, Portland OR  
South-facing windows with high window-to-wall ratios



Sacramento, CA



Portland, OR

# Reference and Test Case Windows

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## Sacramento

Original windows (approx): Tvis=0.61, SHGC=0.45  
EC windows: Tvis=0.60-0.01, SHGC=0.41-0.09

### VISIBLE TRANSMITTANCE (TVIS)

#### Measurements

#### SACRAMENTO

##### ORIGINAL WINDOWS

*as estimated by LBNL*

Tvis **0.61**

##### EC WINDOWS

*as specified by GSA*

Tvis - 1. Clear\* **0.60**

Tvis - 2. Light Tint **0.18**

Tvis - 3. Medium Tint **0.06**

Tvis - 4. Full Tint **0.01**

## Portland

Original window (approx): Tvis=0.15, SHGC=0.16  
EC windows: Tvis=0.36-0.02, SHGC=0.43-0.09

### VISIBLE TRANSMITTANCE (TVIS)

#### Measurements

#### PORTLAND

##### ORIGINAL WINDOWS

*as estimated by LBNL*

Tvis **0.15**

##### EC WINDOWS

*as specified by GSA*

Tvis - 1. Clear\* **0.36**

Tvis - 2. Light Tint **0.25**

Tvis - 3. Medium Tint **0.13**

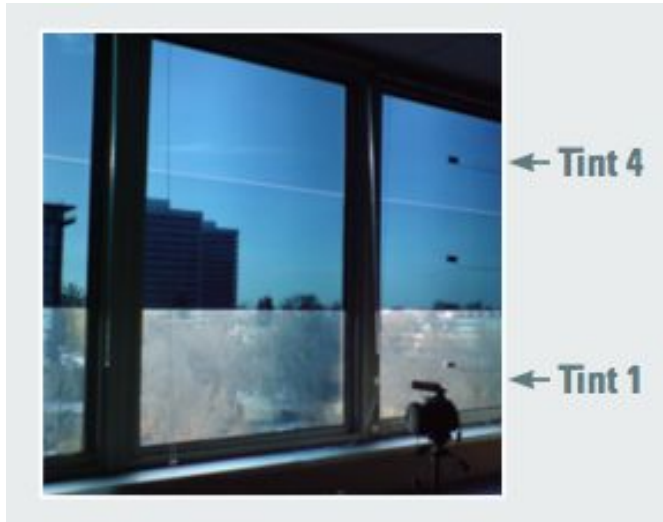
Tvis - 4. Full Tint **0.02**

# Single vs Multi-zone Tinting

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## Sacramento—Multiple Tint Zones

In glare mode, the top and middle sub-panes are at full tint, the bottom pane is in daylight mode.



## Portland—Single Tint Zone

Single tint zone was somewhat easier to control.



# Window Tint Influences HVAC Savings

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## EC SHGC Switching Range Lower Than Reference Window Will Reduce HVAC Loads

Darkest tint levels not always acceptable to occupants

### Sacramento—Tested at Advanced Windows Testbed, Berkeley CA

Daily HVAC load **decreased 29-65%**

Peak load **decreased 25-58%**

SHGC=0.45 (ref) versus 0.15-0.09 (Tint 2-4)

### Portland

Daily HVAC **increased 2%**

Darkest automatic tint levels disabled in winter

SHGC=0.16 (ref) versus 0.43-0.16 (Tint 1-3)



Room C

EC glass

Room B

EC glass

Room A

Reference glass

# Blind Use and Window Tint Influence Lighting Energy Savings

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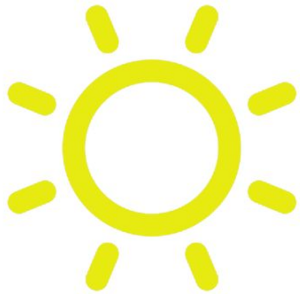
## Savings Influenced by Occupant Preferences for Daylight

Study was inconclusive whether lighting savings would be realized; base case impacts results

### Sacramento—sunny climate

Daily lighting load **increased 62%**

$T_{vis}=0.61$  (ref) versus 0.18-0.01 (Tint 2-4)  
and most blinds were lowered with ECs



### Portland—cloudy climate

Daily lighting load **decreased 36%**

$T_{vis}=0.15$  (ref) versus 0.36-0.13 (Tint 1-3);  
40% more blinds were left raised with ECs



# Limited Cost-Effectiveness in General Office Applications

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## Incremental Payback Estimated at 13 Years

- Installed cost of EC insulating glass unit: \$61/ft<sup>2</sup>-window area  
Installed cost of dual-pane low-e insulating glass unit: \$24/ft<sup>2</sup>  
Mature market cost as estimated by the manufacturer
- The incremental difference between installing EC windows and spectrally selective low-e windows was estimated at \$37/ft<sup>2</sup> with a payback of **13 years**
- Payback estimated at **29 years** as a retrofit replacing existing glazing that is still functional
- Assumes GSA national average utility rate of \$0.11/kWh and use of blinds for both the EC and low-e windows



# Occupants More Satisfied with EC Windows

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## Sacramento

**63%** of occupants preferred EC windows over the existing windows



## Portland

**85%** of occupants in private offices

**92%** in open offices preferred EC windows over the existing windows which had a dark tint to begin with



# Control Algorithms Need Fine Tuning

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## EC Window Technologies Operated as Intended

- Automatic Controls Were Not Yet Turnkey

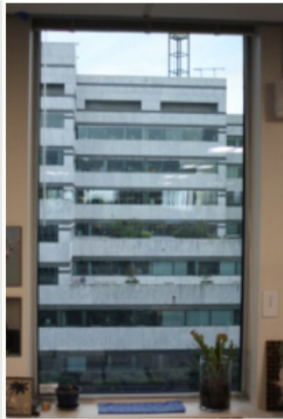


# Speed of Response

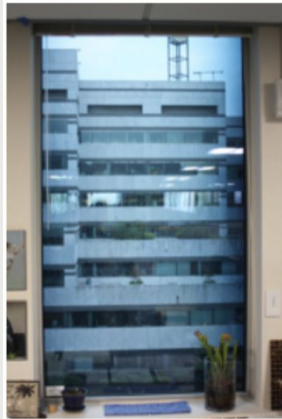
## Switching Speed is Influenced by Window Size and Temperature

In Portland, on April 10, 2016, windows took 28 minutes to fully tint on a cool, overcast day.

Occupants were neutral on whether the speed was satisfactory (response of 4-6; 5=neutral on scale of 1-9)



**Tint 1** - 6:25 pm



**Tint 2** - 6:31 pm



**Tint 3** - 6:43 pm



**Tint 4** - 6:53 pm

# Lessons Learned

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- Select clear windows to facilitate a broad switching range
- Configure installations into zones
- Test before you install
- Educate occupants, manage expectations
- Proper commissioning takes time



The U.S. General Services Administration's Green Proving Ground program is proud to evaluate state-of-the-art electrochromic windows in your workspace. These windows will dynamically tint in response to outdoor conditions to protect you from glare, while preserving your views of beautiful Portland. We hope that your new windows will improve your thermal and visual comfort while saving energy.

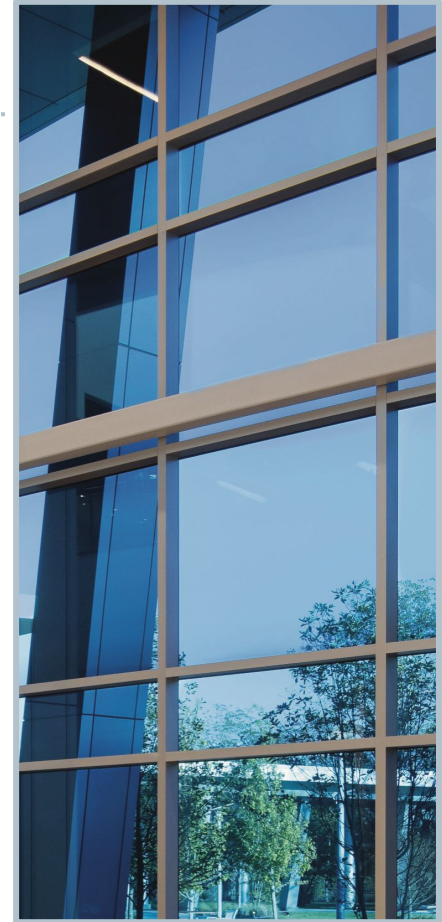
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**We want to hear your feedback!**  
Send questions and concerns about your windows to [r10servicecalls@gsa.gov](mailto:r10servicecalls@gsa.gov).

# Deployment Recommendations

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- New construction/major renovation
- Existing facilities with the following attributes:
  - Where outside views are critical
  - Seasonal thermal comfort challenges
  - Atriums and skylights
  - Public spaces where blinds are impractical
  - Need to reduce peak cooling load
  - Radiant cooling



# GSA Feedback, R10

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**Marty Novini**

Energy Program Manager  
Northwest Arctic Region 10

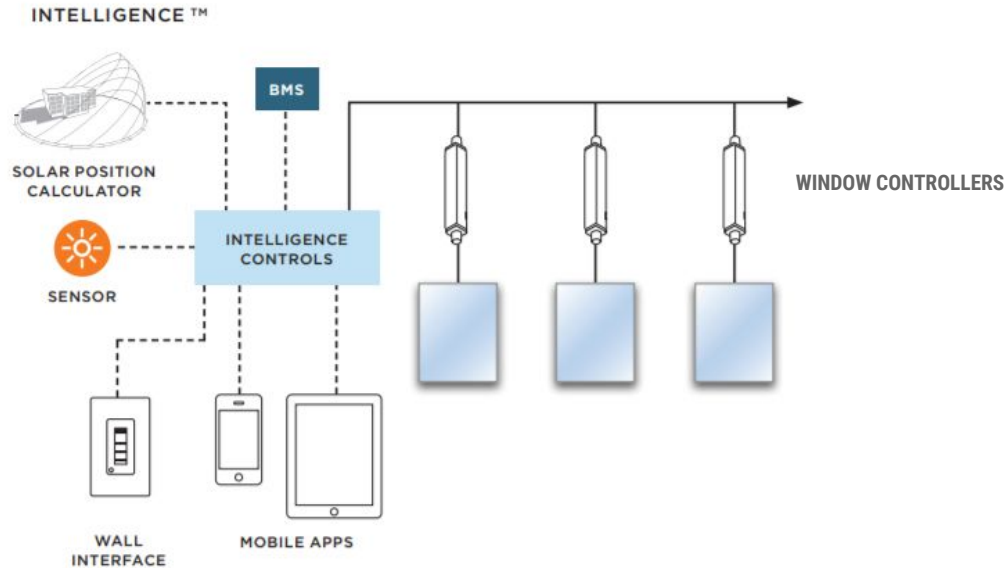
## 911 Portland—Feedback

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- Building needed EC because of zoning issues—cheaper, easier solution.
- EC Windows have done the job. Reduced heat gain without sacrificing views.
- Tints 1, 2 and 3 are not that different from the original tint. Tint 4 is considerably darker and the only one that really reduces the load, but it's too dark for the tenants.
- Project was great for the tenants, because it gave them control.
- The impact on energy savings wasn't as large as we thought, because we don't have a huge cooling demand in the northwest.

# 911 Portland—Controllers

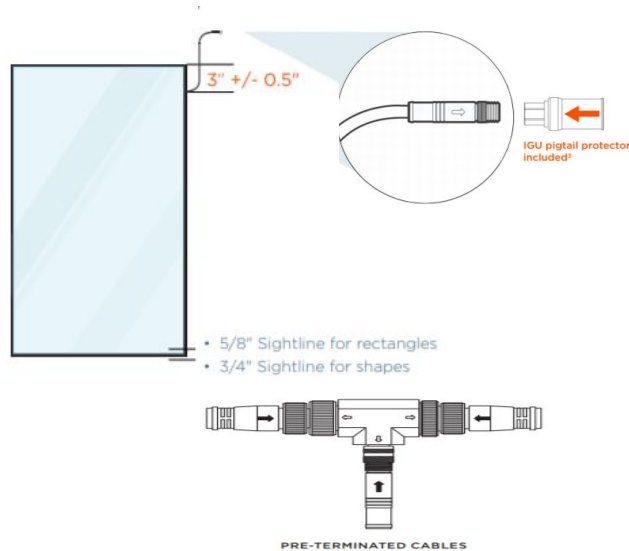
- Make sure the window controllers are installed in an accessible location. We installed controllers 12' from windows, mostly hallways, for easy access by maintenance.





# 911 Portland—Installation

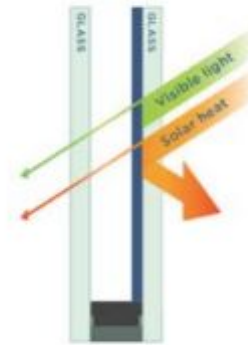
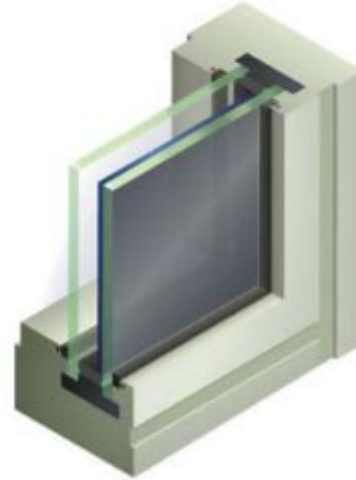
- For open offices, make sure the window zoning matches floor layout. We installed one window controller per window, considering future space changes.
- Specify cable length to the manufacturer.



# 911 Portland—Installation

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- Consider blast protection as part of installation. The thickness of the blast film can impact the overall thickness of the EC glass assembly which cannot be greater than the existing glass assembly.
- A local glazier helped us with installation details.



# Additional Applications

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- EC windows can solve solar glare and solar heat gain problems, without sacrificing views.
- Other potential applications within region 10:
  - In Seattle, high-performing building that has seasonal issues with skylights—solar load and glare in summer but fine in the winter.
  - In Alaska, in summer, with extended daily solar exposure, sun heats up the space, but in winter sun is desirable.
  - In Boise, building with extensive solar gain on south and southwest facing zones.

# GSA Feedback, R10

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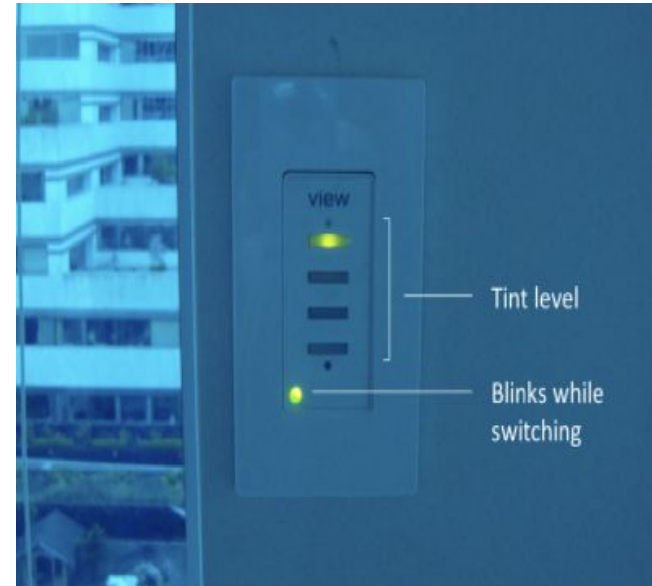
**Jim Carter**

911 Federal Building  
Operations Manager

# 911 Portland—Controls

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- Modified controls seasonally:
  - Summertime set to tint 4 on weekends.
  - Wintertime set to tint 1 all week.
- Could not change/abort a transition once a level was selected.
  - Challenging in Portland where sky conditions change rapidly. This remains biggest tenant complaint. *Newer EC windows do not have this problem.*



# 911 Portland—Tenant Satisfaction

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- **Blind use has decreased as tenants have become more comfortable with windows.**
- A few tenants—out of a few hundred—are light sensitive: use blinds and darken the windows to the darkest setting.
- In conference rooms, it would be good if windows could go totally opaque, blinds are still needed during video projection.



# 911 Portland—Operations

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- Sensors for multiple floors would be beneficial.
- Connectivity is important, and because it's separate from GSA network it's possible.
- Mobile application would be great to offer to tenants but IT security limits this.
- View continues to support, monitor and be responsive to requests.



# 911 Portland—Lessons Learned

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- Order 1 or 2 extra windows to have on hand.
- Federal buildings require blast film, include blast film with manufacturing.
- Have found EC windows to be a good technology and would use them again.
  - Provide a continuous view to the outside
  - Help with solar heat gain
  - Add to the building envelope



Q & A

# Survey and Continuing Education Credit

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[michael.hobson@gsa.gov](mailto:michael.hobson@gsa.gov)

**GPG Outbrief 12: Electrochromic Windows**

\* Required

**Email address \***

Your email

**Continuing Education Credit**

Check here to request a certificate for 1 CE unit.

**AIA Number**

Your answer

**First and Last Name**

Your answer

The information presented in the Outbrief webinar was helpful.

1 2 3 4 5

Strongly Disagree      Strongly Agree

**I am interested in installing Electrochromic Windows**

Yes, in the next 2 years.

Yes, in the next 5 years.

Maybe

No

Thank you



For more information: [gsa.gov/GPG](https://gsa.gov/GPG)

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Kevin Powell, Program Manager [kevin.powell@gsa.gov](mailto:kevin.powell@gsa.gov) 510.423.3384

