



March 2022

GAO-IG Act Reporting

Annual Report

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Report Overview

The Good Accounting Obligation in Government Act (GAO-IG Act), P.L. 115-41, 132 Stat. 5430, requires that each agency's annual budget submission include a report on the status of public recommendations by the Government Accountability Office (GAO) and the agency's Office of Inspector General (OIG). This report is to include a listing of GAO and OIG recommendations open for at least one year from the date of the annual budget submission that meet the statutory criteria. The GAO-IG Act also requires agencies to provide:

1. Timelines and explanations regarding implementation of each public recommendation that meets the statutory criteria.
2. Explanations and reconciliation of any discrepancies with the agency's Inspector General semiannual report and any GAO public reporting for recommendations designated as "open" or "closed, unimplemented."

This report contains the following sections, followed by an appendix.

1. GAO Recommendation status and timelines
2. GSA-OIG Recommendation status and timelines
3. GSA-OIG Audit Reconciliation status and timelines

GAO Recommendation Status and Timelines

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-20-3	TECHNOLOGY MODERNIZATION FUND: OMB and GSA Need to Improve Fee Collection and Clarify Cost Estimating Guidance.	12/12/2019	Office of the Deputy Administrator, Office of the Chief Financial Officer	003	The Administrator of General Services should develop and implement a plan with OMB that outlines the actions needed to fully recover the TMF Program Management Office's operating expenses with administrative fee collection in a timely manner. There are five recommendations and 003 is issued to GSA.	GAO is monitoring GSA's progress for closure
GAO-20-3	TECHNOLOGY MODERNIZATION FUND: OMB and GSA Need to Improve Fee Collection and Clarify Cost Estimating Guidance.	12/12/2019	Office of the Deputy Administrator, Office of the Chief Financial Officer	005	The Administrator of General Services should develop detailed guidance for completing the Technology Modernization Fund project cost estimate template, including information on the data elements and the fields required to be completed, in order to help ensure the accuracy and completeness of the provided information. There are five recommendations and 005 is issued to GSA.	GSA submitted documents to GAO for closure
GAO-14-648	Federal Real Property: GSA and DHS Need to Strengthen the Management of DHS Headquarters Consolidation	09/19/2014	Office of the Commissioner, Public Buildings Service	002	In order to improve transparency and allow for more informed decision making by congressional leaders and DHS and GSA decision-makers, before requesting additional funding for the DHS headquarters consolidation project, after revising the DHS headquarters consolidation plans, the Secretary of Homeland Security and the Administrator of the General Services Administration should work jointly to develop revised cost and schedule estimates for the remaining portions of the consolidation project that conform to GSA guidance and leading practices for cost and schedule estimation, including an independent evaluation of the estimates.	08/31/2022 Implementing ¹

¹ Implementation action is currently in progress

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GAO-14-648	Federal Real Property: GSA and DHS Need to Strengthen the Management of DHS Headquarters Consolidation	09/19/2014	Office of the Commissioner, Public Buildings Service	001	In order to improve transparency and allow for more informed decision making by congressional leaders and DHS and GSA decision-makers, before requesting additional funding for the DHS headquarters consolidation project, the Secretary of Homeland Security and the Administrator of the General Services Administration should work jointly to conduct the following assessments and use the results to inform updated DHS headquarters consolidation plans:(1) a comprehensive needs assessment and gap analysis of current and needed capabilities that take into consideration changing conditions, and (2) an alternatives analysis that identifies the costs and benefits of leasing and construction alternatives for the remainder of the project and prioritizes options to account for funding instability.	08/31/2022 Implementing
GAO-19-534	BORDER INFRASTRUCTURE: Actions Needed to Improve Information on Facilities and Capital Planning at Land Border Crossings	07/11/2019	Office of the Commissioner, Public Buildings Service	003	The GSA Administrator should share Building Assessment Tool reports with CBP and use facility condition information in CBP's Facility Condition Assessments to inform its assessments through the Building Assessment Tool.	GAO is evaluating documents for closure
GAO-20-126 (formerly GAO-19-383)	CLOUD COMPUTING SECURITY: Agencies Increased Use of Federal Authorization Program, but Improved Oversight and Implementation Needed.	12/12/2019	Office of the Commissioner, Federal Acquisition Service	006	The Administrator of the General Service Administration should develop guidance requiring that cloud service authorization letters be provided to the FedRAMP program management office.	GAO is evaluating documents for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-20-126 (formerly GAO-19-383)	CLOUD COMPUTING SECURITY: Agencies Increased Use of Federal Authorization Program, but Improved Oversight and Implementation Needed.	12/12/2019	Office of the Commissioner, Federal Acquisition Service	003	The Administrator of the General Services Administration should direct the Acting Director of FedRAMP to improve the program's continuous monitoring process by allowing more automated capabilities, including for agencies to review documentation.	GAO is evaluating documents for closure
GAO-20-126 (formerly GAO-19-383)	CLOUD COMPUTING SECURITY: Agencies Increased Use of Federal Authorization Program, but Improved Oversight and Implementation Needed.	12/12/2019	Office of the Commissioner, Federal Acquisition Service	005	The Administrator of the General Services Administration should update the security assessment report for the selected system to identify the summarized results of control effectiveness tests.	GAO is evaluating documents for closure
GAO-20-126 (formerly GAO-19-383)	CLOUD COMPUTING SECURITY: Agencies Increased Use of Federal Authorization Program, but Improved Oversight and Implementation Needed.	12/12/2019	Office of the Commissioner, Federal Acquisition Service	006	The Administrator of the General Services Administration should update the list of corrective actions for selected systems to identify the responsible office and estimated funding required and anticipated source of funding.	GAO is evaluating documents for closure
GAO-20-181	GSA LEASING: Improving Stakeholder Outreach and Lease Model Evaluation	01/17/2020	Office of the Commissioner, Public Buildings Service	002	The Administrator of General Services Administration should, for future outreach efforts, document and assess lessors' feedback about the leasing process.	GAO is evaluating GSA's documents and progress for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
	Could Enhance Competition.					
GAO-20-181	GSA LEASING: Improving Stakeholder Outreach and Lease Model Evaluation Could Enhance Competition.	01/17/2020	Office of the Commissioner, Public Buildings Service	001	The Administrator of the General Services Administration should expand its outreach as appropriate to obtain feedback from lessors that are representative of its entire lease portfolio.	GAO is evaluating GSA's documents and progress for closure
GAO-20-228	FEDERAL PROPERTY: GSA Guidance Needed to Help Agencies Identify Unneeded Property in Warehouses.	01/22/2020	Office of Government-wide Policy	001	The Administrator of GSA should direct the Office of Government-wide Policy (1) to incorporate into its guidance approaches or practices agencies could use to assess utilization of and the ongoing need for property--approaches such as recommendations for periodic justifications, data analytics, and utilization reviews--and (2) to develop a plan and timelines for communicating the guidance to agencies government wide.	GAO is monitoring GSA's progress for closure
GAO-20-135	FEDERAL REAL PROPERTY: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data.	02/06/2020	Office of Government-wide Policy	005	The Administrator of GSA should allow agencies to provide summary data for secure installations.	GAO is monitoring GSA's progress for closure
GAO-20-135	FEDERAL REAL PROPERTY: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data.	02/06/2020	Office of Government-wide Policy	001	The Administrator of GSA should coordinate with agencies to ensure that street address information in the public database is complete and correctly formatted.	GAO is monitoring GSA's progress for closure
GAO-20-135	FEDERAL REAL PROPERTY: GSA Should Improve Accuracy,	02/06/2020	Office of Government-wide Policy	002	The Administrator of GSA should coordinate with agencies to review Validation & Verification (V&V) anomaly categories to better target incorrect data.	GAO is monitoring GSA's progress for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
	Completeness, and Usefulness of Public Data.					
GAO-20-135	FEDERAL REAL PROPERTY: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data.	02/06/2020	Office of Government-wide Policy	004	The Administrator of GSA should instruct each agency to apply a consistent, risk-based approach in determining which, if any, assets or asset-specific information should be withheld from public release.	GAO is monitoring GSA's progress for closure
GAO-20-135	FEDERAL REAL PROPERTY: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data.	02/06/2020	Office of Government-wide Policy	003	The Administrator of GSA should work in consultation with agencies to determine which, if any, data should be withheld from public release.	GAO is monitoring GSA's progress for closure
GAO-20-132	VA ACQUISITION MANAGEMENT: Steps Needed to Ensure Healthcare Federal Supply Schedules Remain Useful.	02/06/2020	Office of the Commissioner, Federal Acquisition Service	008	The Administrator of GSA should take steps to document its delegation of authority for the healthcare-related Federal Supply Schedules to VA.	GSA submitted documents to GAO for closure
GAO-20-132	VA ACQUISITION MANAGEMENT: Steps Needed to Ensure Healthcare Federal Supply Schedules Remain Useful.	02/06/2020	Office of the Commissioner, Federal Acquisition Service	006	The Administrator of GSA should work with the Secretary of VA to develop a memorandum of understanding outlining the roles and responsibilities of GSA and National Acquisition Center for collaborating under GSA's delegation of authority to VA for the healthcare-related Federal Supply Schedules, including the processes through which the two organizations will coordinate and share useful tools and practices.	GSA submitted documents to GAO for closure
GAO-20-361	FEDERAL LEASING: Quality Information and	03/31/2020	Office of the Commissioner, Public	001	The Administrator of GSA should assess and address the reliability of the information used to	GAO is monitoring GSA's progress for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
	Metrics Would Allow GSA to Better Assess the Value of Its Broker Program.		Buildings Service		calculate reported cost savings for the broker program.	
GAO-20-361	FEDERAL LEASING: Quality Information and Metrics Would Allow GSA to Better Assess the Value of Its Broker Program.	03/31/2020	Office of the Commissioner, Public Buildings Service	002	The Administrator of GSA should develop outcome-based metrics to evaluate the effectiveness of using brokers to supplement the GSA's leasing workforce.	GAO is monitoring GSA's progress for closure
GAO-20-575	FEDERAL ADVISORY COMMITTEES: Actions Needed to Enhance Decision-Making Transparency and Cost Data Accuracy.	09/10/2020	Office of Government-wide Policy	008	The Administrator of GSA should require agencies to develop and implement written policies or procedures to identify, calculate, and fully document FACA committee costs, and ensure agency staff enter accurate and complete cost data into the FACA database.	GSA submitted documents to GAO for closure
GAO-20-689	FEDERAL PROPERTY: Formal Policies Could Enhance FDA's Property Management Efforts.	09/23/2020	Office of the Administrator, Office of the Commissioner, Public Buildings Service Office of the Regional Commissioner	004	GAO recommends that the Administrator of GSA should take steps to ensure that the condition of all White Oak facilities that FDA occupies are assessed, including limited access areas and tenant improvements that are above the standard services and facilities that GSA provides.	GSA submitted documents to GAO for closure
GAO-21-171	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks.	10/27/2020	Office of Government-wide Policy	100	Due to the sensitive nature of this information, the GAO report anonymized the names of agencies in relation to the recommendations. GSA has implemented or is implementing the outstanding GAO recommendations.	GSA submitted documents to GAO for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
GAO-21-171	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks.	10/27/2020	Office of Government-wide Policy	102	Due to the sensitive nature of this information, the GAO report anonymized the names of agencies in relation to the recommendations. GSA has implemented or is implementing the outstanding GAO recommendations.	GSA submitted documents to GAO for closure
GAO-21-171	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks.	10/27/2020	Office of Government-wide Policy	103	Due to the sensitive nature of this information, the GAO report anonymized the names of agencies in relation to the recommendations. GSA has implemented or is implementing the outstanding GAO recommendations.	GSA submitted documents to GAO for closure
GAO-21-171	Information and Communications Technology: Federal Agencies Need to Take Urgent Action to Manage Supply Chain Risks.	10/27/2020	Office of Government-wide Policy	105	Due to the sensitive nature of this information, the GAO report anonymized the names of agencies in relation to the recommendations. GSA has implemented or is implementing the outstanding GAO recommendations.	GSA submitted documents to GAO for closure
GAO-21-501	COVID-19 CONTRACTING: Actions Needed to Enhance Transparency and Oversight of Selected Awards.	07/26/2021	Office of the Commissioner, Federal Acquisition Service	009	GAO recommends that the Administrator of General Services Administration - in coordination with the change control board governing the Integrated Award Environment - should consider prioritizing the development and implementation of a systematic approach to track the consortium members performing for each other transaction agreement awarded through a consortium or consortium management firm.	GAO is monitoring GSA's progress for closure
GAO-21-501	COVID-19 CONTRACTING: Actions Needed to Enhance Transparency and	07/26/2021	Office of the Commissioner, Federal Acquisition Service	004	GAO recommends the Administrator of General Services Administration - in coordination with the change control board governing the Integrated Award Environment - should consider prioritizing the development and implementation of a systematic approach to consistently and accurately track other	GAO is monitoring GSA's progress for closure

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
	Oversight of Selected Awards.				transaction agreements (OTA) used for national interest events and the associated dollars obligated.	
GAO-21-215	CAPITAL FUND PROPOSAL: Upfront Funding Could Benefit Some Projects, But Other Potential Effects Not Clearly Identified.	09/10/2021	Office of the Administrator, Office of the Commissioner, Public Buildings Service	001	GAO recommends that the Administrator of GSA identify the potential effects of the proposed Capital Fund on the Buildings Fund--including when such effects might occur and their potential scope and consequences--and communicate the analysis to OMB and Congress.	04/29/2022 Implementing
GAO-21-103181	FEDERAL RULEMAKING: Selected Agencies Should Fully Describe Public Comment Data and Their Limitations.	09/23/2021	Office of Government-wide Policy	010	GAO recommends that the Administrator of GSA should coordinate with participating agencies to ensure that full descriptions of available public comment data, to include any limitations, are available to external users of the Regulations.gov application programming interface (API).	03/31/2022 Implementing
GAO-21-104572	GSA ONLINE MARKETPLACES: Plans to Measure Progress and Monitor Data Protection Efforts Need Further Development.	09/28/2021	Office of the Commissioner, Federal Acquisition Service	001	GAO recommends that the Administrator of GSA should ensure the Federal Acquisition Service establish, before the proof of concept ends, a comprehensive plan for how GSA will measure implementation outcomes and progress of the commercial platforms program including, but not limited to, key details such as goals or targets for each metric, time frames to achieve them, and any planned analyses.	04/30/2022 Implementing
GAO-21-104572	GSA ONLINE MARKETPLACES: Plans to Measure Progress and Monitor Data Protection Efforts Need Further Development.	09/28/2021	Office of the Commissioner, Federal Acquisition Service	002	GAO recommends that the Administrator of GSA should ensure the Federal Acquisition Service further develop its monitoring plan to include specific actions GSA will take to monitor each data protection requirement including, for example, regular, ongoing reviews of platform provider data compliance policies.	05/31/2022 Implementing
GAO-22-104492	INFORMATION TECHNOLOGY: Digital Service	12/10/2021	Office of the Commissioner, Federal	001	GAO recommends that the Administrator of General Services should direct the Executive Director of 18F to work with the Administrator of USDS to establish	12/31/2022 Implementing

GAO Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
	Programs Need to Consistently Coordinate on Developing Guidance for Agencies.		Acquisition Service Technology Transformation Service		and document an approach to coordinate on the IT guidance they provide to agencies.	
GAO-22-104574	OPEN DATA: Additional Action Required for Full Public Access.	12/16/2021	Federal Acquisition Service, Technology Transformation Service	001	GAO recommends that the Administrator of GSA should develop and implement procedures for determining user needs and conducting usability testing, to ensure Data.gov addresses user needs, consistent with OMB guidance in M-17-06.	09/30/2022 Implementing
GAO-22-104639	FEDERAL REAL PROPERTY: GSA Should Fully Assess Its Prospectus Process and Communicate Results with Its Authorizing Committees.	1/21/2022	Office of the Commissioner, Public Buildings Service	001	GAO recommends that the Commissioner of the Public Buildings Service should fully assess the prospectus process for leases and capital projects—including identifying, analyzing, and responding to risks associated with the process that may limit GSA's ability to manage its assets portfolio—and should implement potential improvements to the process identified through the assessment. As part of this assessment, the Commissioner should solicit input from GSA's authorizing committees about challenges and risks posed by the prospectus process.	12/31/2022 Implementing
GAO-22-104639	FEDERAL REAL PROPERTY: GSA Should Fully Assess Its Prospectus Process and Communicate Results with Its Authorizing Committees.	1/21/2022	Office of the Commissioner, Public Buildings Service	002	GAO recommends that the Administrator of the General Services Administration should communicate to the agency's authorizing committees the results of GSA's assessment, including any proposed changes to the process that may require legislative action to implement.	12/31/2022 Implementing

GSA-OIG Recommendation Status and Timelines

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A180073P2R19006	GSA's Northeast and Caribbean Region Lacks Policies and Procedures for Emergencies and Evacuations in Puerto Rico.	06/19/2019	Office of the Regional Commissioner, Office of Mission Assurance	002	The Regional Commissioner for the Public Buildings Service in the Northeast and Caribbean Region, recoup \$9,062 for hotel overcharges and billing errors.	In Collection
A170121Q6P20006	The Federal Acquisition Service's Reporting of Small Business Procurements Contained Significant Inaccuracies	09/14/2020	Office of the Commissioner, Federal Acquisition Service	001	OIG recommends that the FAS Commissioner address the FPDS-NG limitations to ensure that contracting officers can accurately identify, and the data will accurately reflect, small business procurements.	9/30/2022 Implementing
A190016ITF21002	Audit of GSA's Insider Threat Program	02/17/2021	Office of the Deputy Administrator, Office of Mission Assurance	001A	OIG recommends the GSA Deputy Administrator and the ITP Senior Designated Official establish effective controls to enhance cross-organizational communication and collaboration with the ITP by re-establishing consistent group collaboration with OHRM, Office of GSA IT, OCFO, OMA, and other relevant offices to consult on broader, non-case-specific, insider-threat-related issues.	4/29/2022 Implementing
A190016ITF21002	Audit of GSA's Insider Threat Program	02/17/2021	Office of the Deputy Administrator, Office of Mission Assurance	001C	OIG recommends the GSA Deputy Administrator and the ITP Senior Designated Official establish effective controls to enhance cross-organizational communication and collaboration with the ITP by establishing a	4/29/2022 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
					method for the ITP to proactively and consistently receive insider threat information from OHRM, Office of GSA IT, OCFO, OMA, and other relevant offices.	
A190016ITF21002	Audit of GSA's Insider Threat Program	02/17/2021	Office of the Deputy Administrator, Office of Mission Assurance	002A	OIG recommends the GSA Deputy Administrator and the ITP Senior Designated Official establish effective controls to enhance oversight of the employee separation and termination processes by establishing procedures that ensure the ITP is informed and aware of insider threat risks posed by separated and terminated employees. Among other things, the ITP must be notified when GSA employees' and contractors' IT accounts have not been deactivated within 24 hours of their last day of employment and their PIV cards have not been recovered and destroyed in accordance with Federal Information Processing Standards Publication 201-2.	4/29/2022 Implementing
A190016ITF21002	Audit of GSA's Insider Threat Program	02/17/2021	Office of the Deputy Administrator, Office of Mission Assurance	002B	OIG recommends the GSA Deputy Administrator and the ITP Senior Designated Official establish effective controls to enhance oversight of the employee separation and termination processes by enhancing procedures to monitor separated and terminated employees' IT account activity prior to and after	4/29/2022 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
					the last day of employment. Consult with the Office of General Counsel as needed.	
JE21-001	OIG EVALUATION REPORT: GSA's National Capital Region Internal Fleet is Underutilized	02/25/2021	Office of Administrative Services	002	OIG recommends that the Chief Administrative Services Officer should evaluate the Executive Driver Program current usage against commercially available transportation sources and rates to balance needs and achieve cost savings beneficial to the Government.	04/29/2022 Implementing
JE21-001	OIG EVALUATION REPORT: GSA's National Capital Region Internal Fleet is Underutilized	02/25/2021	Office of Administrative Services	003	OIG recommends that the Chief Administrative Services Officer should create procedures to identify GSA employees who are authorized to operate vehicles and ensure compliance with federal requirements for authorized operators, including the OAS employee serving as an Executive Driver Program driver.	04/29/2022 Implementing
A201009Q3P21001	FAS's Packaged Office Furniture Program Limits Opportunities for Better Prices and Taxpayer Savings	03/30/2021	Office of the Commissioner, Federal Acquisition Service	001	OIG recommends that the FAS Commissioner ensure that contracts awarded to resellers under the Packaged Office Furniture program meet federal regulations and FAS policy by developing and implementing a plan to remove current solicitation language that does not require contractors to submit a CSP disclosure under SIN 33721P, Packaged Office Furniture.	03/31/2022 Implementing
A201009Q3P21001	FAS's Packaged Office Furniture Program	03/30/2021	Office of the Commissioner,	002A	OIG recommends that the FAS Commissioner ensure that	03/31/2022 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
	Limits Opportunities for Better Prices and Taxpayer Savings		Federal Acquisition Service		contracts awarded to resellers under the Packaged Office Furniture program meet federal regulations and FAS policy by developing and implementing controls to ensure compliance with Federal Acquisition Regulation 15.4, Contract Pricing; GSA Acquisition Regulation 538.270, Evaluation of Federal Supply Schedule (FSS) offers; and FAS Policy and Procedure 2018-03, Proper Documentation of Price Analysis Decisions - Federal Supply Schedule (FSS)...	
A201009Q3P21001	FAS's Packaged Office Furniture Program Limits Opportunities for Better Prices and Taxpayer Savings	03/30/2021	Office of the Commissioner, Federal Acquisition Service	002B	OIG recommends that the FAS Commissioner ensure that contracts awarded to resellers under the Packaged Office Furniture program meet federal regulations and FAS policy by developing and implementing controls to ensure compliance with Federal Acquisition Regulation 15.4, Contract Pricing; GSA Acquisition Regulation 538.270, Evaluation of Federal Supply Schedule (FSS) offers; and FAS Policy and Procedure 2018-03, Proper Documentation of Price Analysis Decisions - Federal Supply Schedule (FSS)...	03/31/2022 Implementing
A190021P5R21003	PBS's National Capital Region is Failing to Adequately Manage and Oversee the	05/17/2021	R11 Office of the Regional Commissioner	003B	OIG recommends that the PBS Regional Commissioner for the National Capital Region take appropriate action to address the	4/29/2022 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
	Building Services Contracts at the FDA's White Oak Campus				issues associated with oversight of the O&M building services contract. At a minimum, PBS NCR should conduct an assessment to: (1) identify staff required to be present during the afterhours shift, (2) enforce the statement of work, and (3) monitor staffing of the afterhours shift.	
A190021P5R21003	PBS's National Capital Region is Failing to Adequately Manage and Oversee the Building Services Contracts at the FDA's White Oak Campus	05/17/2021	R11 Office of the Regional Commissioner	003C	OIG recommends that the PBS Regional Commissioner for the National Capital Region take appropriate action to address the issues associated with oversight of the O&M building services contract. At a minimum, PBS NCR should perform a comprehensive review of the after-hours staffing from August 2015 to the present; determine the total amount of overpayment for shifts that were understaffed and inadequately staffed; recover the overpayment from Honeywell; and return any overpayment to FDA.	4/29/2022 Implementing
A190021P5R21003	PBS's National Capital Region is Failing to Adequately Manage and Oversee the Building Services Contracts at the FDA's White Oak Campus	05/17/2021	R11 Office of the Regional Commissioner	005A	OIG recommends that the PBS Regional Commissioner for the National Capital Region take appropriate action to address building security vulnerability concerns. At a minimum, PBS NCR should conduct a risk assessment of the security	3/31/2022 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
					vulnerabilities at the White Oak campus.	
A190021P5R21003	PBS's National Capital Region is Failing to Adequately Manage and Oversee the Building Services Contracts at the FDA's White Oak Campus	05/17/2021	R11 Office of the Regional Commissioner	006A	OIG recommends that the PBS Regional Commissioner for the National Capital Region improve the oversight of the fire services contract and preventative maintenance of backflow preventers by providing training to the PBS NCR building managers, CORs, and the contracting officer to ensure adherence to contract provisions. Communicate these requirements throughout the organization.	5/31/2022 Implementing
A190021P5R21003	PBS's National Capital Region is Failing to Adequately Manage and Oversee the Building Services Contracts at the FDA's White Oak Campus	05/17/2021	R11 Office of the Regional Commissioner	006B	OIG recommends that the PBS Regional Commissioner for the National Capital Region improve the oversight of the fire services contract and preventative maintenance of backflow preventers by establishing procedures to ensure compliance with National Fire Protection Association standards.	3/31/2022 Implementing
A190021P5R21003	PBS's National Capital Region is Failing to Adequately Manage and Oversee the Building Services Contracts at the FDA's White Oak Campus	05/17/2021	R11 Office of the Regional Commissioner	011A	OIG recommends that the PBS Regional Commissioner for the National Capital Region address the improper destruction of contract file documentation identified in Finding 7 by conducting a review to identify all missing contract file documentation and replace, at a minimum, contract file documents	3/31/2022 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
					necessary for providing oversight of contract performance.	
A190021P5R21003	PBS's National Capital Region is Failing to Adequately Manage and Oversee the Building Services Contracts at the FDA's White Oak Campus	05/17/2021	R11 Office of the Regional Commissioner	012	OIG recommends that the PBS Regional Commissioner for the National Capital Region perform a comprehensive assessment to identify contractors that can meet the clinical cleaning requirements needed at the child care center and expedite action to hire a new contractor that is able to handle the requirements of the contract.	4/29/2022 Implementing
JE21-002	OIG EVALUATION REPORT: Evaluation of the General Services Administration's Use of an Ad Hoc Appraisal Process for an Executive.	09/14/2021	Office of General Counsel	001	OIG recommends that the Administrator should take appropriate action to remedy the harm caused the executive by a tainted performance review process that resulted in an unsatisfactory rating and in her removal from the Associate Administrator position, as well as the loss of any opportunity for a FY 2017 performance period pay increase or bonus.	Determining ²
JE21-002	OIG EVALUATION REPORT: Evaluation of the General Services Administration's Use of an Ad Hoc Appraisal Process for an Executive.	09/14/2021	Office of General Counsel	002	OIG recommends that the GSA General Counsel and Chief Human Capital Officer should review current processes and procedures to ensure sufficient oversight of employee misconduct and disciplinary reviews, including timely referral to the OIG.	Determining
A201011PRR21006	Audit of PBS Lease Administration.	09/21/2021	Office of the Commissioner,	001A	OIG recommends that the PBS Commissioner provide effective	8/31/22 Implementing

² Developed action plan awaiting auditor's approval

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
			Public Buildings Service		oversight over lease administration managers (LAM). In particular, ensure lease contracting officers issue LAMs the contracting officer's representative delegation of authority letters when assigned to a new lease.	
A201011PRR21006	Audit of PBS Lease Administration.	09/21/2021	Office of the Commissioner, Public Buildings Service	001B	OIG recommends that the PBS Commissioner provide effective oversight over lease administration managers (LAM). In particular, require LAMs' supervisors to verify that deficiencies identified in the tenant satisfaction survey are fully addressed in the action plans.	8/31/22 Implementing
A201011PRR21006	Audit of PBS Lease Administration.	09/21/2021	Office of the Commissioner, Public Buildings Service	002A	OIG recommends that the PBS Commissioner review, update, and provide adequate LAM training. In particular, update the Lease Management Desk Guide chapter on training to require annual training for LAMs in inspections and lease management.	4/29/22 Implementing
A201011PRR21006	Audit of PBS Lease Administration.	09/21/2021	Office of the Commissioner, Public Buildings Service	002B	OIG recommends that the PBS Commissioner review, update, and provide adequate LAM training. In particular, ensure training addresses the importance of obtaining and maintaining required documentation for proper lease administration, including, but not limited to: (1) price reasonableness determination documents for post-occupancy alterations projects and (2) deficiency and close-out letters	10/31/22 Implementing

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					after the annual inspection and cure process.	
A201011PRR21006	Audit of PBS Lease Administration.	09/21/2021	Office of the Commissioner, Public Buildings Service	003B	OIG recommends that the PBS Commissioner enhance efforts to ensure an effective and efficient LAM workforce. At a minimum, these efforts should include addressing recruitment and retention for the LAM workforce.	7/29/22 Implementing
A190067QTP21003	FAS's Inadequate Oversight of Contractual and Security Requirements Places the USAccess Program at Risk	09/24/2021	Office of the Commissioner, Federal Acquisition Service	001A	OIG recommends the FAS Commissioner improve USAccess contract oversight to ensure rigorous and accurate contract development and administration. Specifically, the FAS Commissioner should strengthen the USAccess contractual requirements to ensure timely remediation of USAccess IT security vulnerabilities by consulting with GSA's OCISO to identify and address possible disincentives for untimely contractor performance.	4/29/22 Implementing
A190067QTP21003	FAS's Inadequate Oversight of Contractual and Security Requirements Places the USAccess Program at Risk	09/24/2021	Office of the Commissioner, Federal Acquisition Service	001B	OIG recommends the FAS Commissioner improve USAccess contract oversight to ensure rigorous and accurate contract development and administration. Specifically, the FAS Commissioner should develop performance standards that comply with IT security requirements.	4/29/22 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A190067QTP21003	FAS's Inadequate Oversight of Contractual and Security Requirements Places the USAccess Program at Risk	09/24/2021	Office of the Commissioner, Federal Acquisition Service	002A	OIG recommends the FAS Commissioner improve USAccess contract oversight to ensure rigorous and accurate contract development and administration. Specifically, the FAS Commissioner should increase contractor accountability and ensure quality performance by revising the USAccess quality assurance surveillance plan (QASP) to better reflect key aspects of contractor performance, including but not limited to timely security vulnerability remediation.	5/31/22 Implementing
A190067QTP21003	FAS's Inadequate Oversight of Contractual and Security Requirements Places the USAccess Program at Risk	09/24/2021	Office of the Commissioner, Federal Acquisition Service	002B	OIG recommends the FAS Commissioner improve USAccess contract oversight to ensure rigorous and accurate contract development and administration. Specifically, the FAS Commissioner should increase contractor accountability and ensure quality performance by exercising existing QASP provisions as appropriate to ensure quality contractor performance.	3/31/22 Implementing
A190067QTP21003	FAS's Inadequate Oversight of Contractual and Security Requirements Places the USAccess Program at Risk	09/24/2021	Office of the Commissioner, Federal Acquisition Service	003A	OIG recommends the FAS Commissioner improve USAccess contract oversight to ensure rigorous and accurate contract development and administration. Specifically, the FAS Commissioner should ensure USAccess security requirements	4/29/22 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
					are appropriately and properly implemented by making risk-level determinations for USAccess contractor employees on a position-by-position basis.	
A190067QTP21003	FAS's Inadequate Oversight of Contractual and Security Requirements Places the USAccess Program at Risk	09/24/2021	Office of the Commissioner, Federal Acquisition Service	003B	OIG recommends the FAS Commissioner improve USAccess contract oversight to ensure rigorous and accurate contract development and administration. Specifically, the FAS Commissioner should ensure USAccess security requirements are appropriately and properly implemented by clearly, comprehensively, and accurately delineating all personnel security and other security-related contractual requirements, as well as the roles and responsibilities for implementing those requirements.	4/29/22 Implementing
A190067QTP21003	FAS's Inadequate Oversight of Contractual and Security Requirements Places the USAccess Program at Risk	09/24/2021	Office of the Commissioner, Federal Acquisition Service	003C	OIG recommends the FAS Commissioner improve USAccess contract oversight to ensure rigorous and accurate contract development and administration. Specifically, the FAS Commissioner should ensure USAccess security requirements are appropriately and properly implemented by establishing controls that ensure GSA personnel are cognizant of security-related roles, responsibilities, and requirements	4/29/22 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
					as prescribed by GSA policy and guidance.	
A201046P2R21007	PBS's Northeast and Caribbean Region is Not Effectively Overseeing its Operations and Maintenance Contracts.	09/24/2021	R2 Office of the Regional Commissioner	001	OIG recommends the PBS Region 2 Commissioner take appropriate action to ensure that PBS contracting officials are performing and documenting contract oversight activities, such as monthly Quality Assurance Surveillance Plan inspections that the contractor signs.	3/31/22 Implementing
A201046P2R21007	PBS's Northeast and Caribbean Region is Not Effectively Overseeing its Operations and Maintenance Contracts.	09/24/2021	R2 Office of the Regional Commissioner	003	OIG recommends the PBS Region 2 Commissioner take appropriate action to ensure that O&M contractors submit the contractually required preventative maintenance schedules and logs.	3/31/22 Implementing
A201046P2R21007	PBS's Northeast and Caribbean Region is Not Effectively Overseeing its Operations and Maintenance Contracts.	09/24/2021	R2 Office of the Regional Commissioner	004	OIG recommends the PBS Region 2 Commissioner take appropriate action to ensure that PBS contracting officials hold O&M contractors accountable for insufficient services and remediating identified deficiencies by taking appropriate measures, including, but not limited to, withholding payment when the contractor does not provide required services.	3/31/22 Implementing
A201046P2R21007	PBS's Northeast and Caribbean Region is Not Effectively Overseeing its Operations and	09/24/2021	R2 Office of the Regional Commissioner	005	OIG recommends the PBS Region 2 Commissioner take appropriate action to ensure that COR coverage is sufficient to administer all regional O&M contracts properly.	3/31/22 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
	Maintenance Contracts.					
A190066P2R21009	Audit of the Public Buildings Service's Effectiveness in Managing Deferred Maintenance.	09/30/2021	Office of the Commissioner, Public Buildings Service	001	OIG recommends that the PBS Commissioner develop a comprehensive plan to ensure that PBS establishes a national policy and training program that provides personnel with guidance on how to conduct building surveys, accurately enter results into the Building Assessment Tool (BAT) system, and account for interim remediation of building liabilities.	4/29/22 Implementing
A190066P2R21009	Audit of the Public Buildings Service's Effectiveness in Managing Deferred Maintenance.	09/30/2021	Office of the Commissioner, Public Buildings Service	002	OIG recommends that the PBS Commissioner develop a comprehensive plan to ensure that PBS updates the Building Assessment Tool (BAT) pricing module to generate estimates more closely aligned to external and regional cost estimates.	9/30/22 Implementing
A190066P2R21009	Audit of the Public Buildings Service's Effectiveness in Managing Deferred Maintenance.	09/30/2021	Office of the Commissioner, Public Buildings Service	003	OIG recommends that the PBS Commissioner develop a comprehensive plan to ensure that PBS corrects the duplicate entries identified above and reviews its deferred maintenance reports to identify and correct any additional errors.	8/31/22 Implementing
A201020P9R21008	Opportunities for PBS to Improve Management and Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.	09/30/2021	R9 Office of the Regional Commissioner	001	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region identify methods, if any, to mitigate overpaying for energy at the Carson City Federal Building.	6/30/22 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A201020P9R21008	Opportunities for PBS to Improve Management and Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.	09/30/2021	R9 Office of the Regional Commissioner	002	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region determine the most cost-effective approach for removing the U.S. Geological Survey Menlo Park Campus from the Federal Aggregated Solar Procurement Pilot (FASPP) during the disposition process of the campus.	6/30/22 Implementing
A201020P9R21008	Opportunities for PBS to Improve Management and Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.	09/30/2021	R9 Office of the Regional Commissioner	003	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region ensure PBS select future sites for renewable energy projects with solar energy rates that are less than local utility rates and that can achieve the expected savings for the life of the project.	6/30/22 Implementing
A201020P9R21008	Opportunities for PBS to Improve Management and Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.	09/30/2021	R9 Office of the Regional Commissioner	004	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region address the lack of fall protection at the U.S. Geological Survey Menlo Park Campus described in our alert memorandum and install ramps over conduit at the Robert F. Peckham Federal Building.	11/30/21 Implemented
A201020P9R21008	Opportunities for PBS to Improve Management and Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.	09/30/2021	R9 Office of the Regional Commissioner	005	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region implement controls to ensure the solar energy contractor complies with contract requirements for minimum solar energy production and remediation for insufficient power production.	6/30/22 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
A201020P9R21008	Opportunities for PBS to Improve Management and Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.	09/30/2021	R9 Office of the Regional Commissioner	006	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region recover the \$8,866 due from NextEra for not meeting the minimum energy production requirements for the U.S. Geological Survey Menlo Park Campus and Leo J. Ryan Federal Records Center during the second performance year.	4/29/22 Implementing
A201020P9R21008	Opportunities for PBS to Improve Management and Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.	09/30/2021	R9 Office of the Regional Commissioner	007	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region recover the \$119,260 due from Tesla for its noncompliance with the Buy American Act and Trade Agreements Act.	9/30/22 Implementing
A201020P9R21008	Opportunities for PBS to Improve Management and Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.	09/30/2021	R9 Office of the Regional Commissioner	008	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region implement controls to ensure compliance with the Buy American Act and Trade Agreements Act requirements for all FASPP projects going forward.	6/30/22 Implementing
A201020P9R21008	Opportunities for PBS to Improve Management and Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.	09/30/2021	R9 Office of the Regional Commissioner	009	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region collaborate with the U.S. Department of Energy to perform a feasibility study for installing a solar battery storage system at the Robert F. Peckham Federal Building, and install the system, if appropriate.	6/30/22 Implementing
A201020P9R21008	Opportunities for PBS to Improve Management and	09/30/2021	R9 Office of the Regional Commissioner	010	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region coordinate with	9/30/22 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
	Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.				PBS's Office of Facilities Management, Energy Division, to evaluate and implement the most economical and appropriate use of the solar renewable energy certificates, including considering granting ownership to the solar energy contractor in exchange for lower electricity rates.	
A201020P9R21008	Opportunities for PBS to Improve Management and Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.	09/30/2021	R9 Office of the Regional Commissioner	011	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region ensure the solar energy contractor consistently maintains and washes the solar panels and repairs the bent racking system at the Robert F. Federal Peckham Building.	9/30/22 Implementing
A201020P9R21008	Opportunities for PBS to Improve Management and Oversight of Its Federal Aggregated Solar Procurement Pilot Contracts.	09/30/2021	R9 Office of the Regional Commissioner	012	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region ensure that the provisions of the contract are adhered to and deliverables met, especially in the area of maintenance by the solar energy contractor.	9/30/21 Implemented
JE21-003	Unrestricted Summary: Facility Inspection of a High-Risk GSA Building	09/30/2021	R11 Office of the Regional Commissioner	001A	The report requires safeguarding and dissemination controls and is not available to the public.	9/30/22 Implementing
A190106MTF22002	Audit of the Federal Acquisition (FAI) Institute's Interagency Agreements for Workforce Training Systems	11/19/2021	Office of Government-wide Policy	001	OIG recommends that the Associate Administrator of the GSA Office of Government-wide Policy and the FAI Director distribute this audit report to FAI's oversight bodies that provide	4/15/22 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
					strategic direction and accountability over FAI.	
A190106MTF22002	Audit of the Federal Acquisition Institute's Interagency Agreements for Workforce Training Systems	11/19/2021	Office of Government-wide Policy	002	OIG recommends that the Associate Administrator of the GSA Office of Government-wide Policy and the FAI Director ensure that future system decisions are informed by complete and accurate information. If analysis of alternatives are used as part of these decisions, FAI should adopt the U.S. Government Accountability Office's Best Practices for the Analysis of Alternatives Process.	9/30/22 Implementing
A190106MTF22002	Audit of the Federal Acquisition Institute's Interagency Agreements for Workforce Training Systems	11/19/2021	Office of Government-wide Policy	003	OIG recommends that the Associate Administrator of the GSA Office of Government-wide Policy and the FAI Director comply with all applicable requirements under the Economy Act and cite the act as the statutory authority to enter into interagency agreements. Also, revise the current interagency agreement with the Defense Acquisition University to cite the Economy Act.	8/30/22 Implementing
A190106MTF22002	Audit of the Federal Acquisition Institute's Interagency Agreements for Workforce Training Systems	11/19/2021	Office of Government-wide Policy	004	OIG recommends that the Associate Administrator of the GSA Office of Government-wide Policy and the FAI Director revise FAI's operations manual to align with the GSA Delegations of Authority Manual and to establish a process to document the	9/30/22 Implementing

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Implementation Status
					required GSA reviews of interagency agreements.	
A190106MTF22002	Audit of the Federal Acquisition Institute's Interagency Agreements for Workforce Training Systems	11/19/2021	Office of Government-wide Policy	005	OIG recommends that the Associate Administrator of the GSA Office of Government-wide Policy and the FAI Director improve management oversight of FAI staff's compliance with FAI's operations manual. Specifically, ensure that FAI staff maintain complete records and obtain required GSA reviews of interagency agreements.	9/30/22 Implementing

Reconciliation of Discrepancies

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Reconciliation Note
A150009P4R17006	PBS National Capital Region's \$1.2 Billion Energy Savings Performance Contract for White Oak was Not Awarded or Modified In Accordance with Regulations and Policy	8/24/2017	Office of the PBS Regional Commissioner (National Capital Region)	001	Take immediate action to expedite the procurement of a new O&M contract that adheres to competition requirements specified in the Competition in Contracting Act of 1984 and the Federal Acquisition Regulations.	4/30/2019 Implemented management decision. OIG disagreed regarding Competition In Contracting Act requirements. Final action.
A150132P4R17001	GSA's Decisions to Vacate And Renovate the Leased Federal Courthouse in Pensacola Are Based on Faulty Premises	10/25/2016	Office of the Commissioner, Public Buildings Service	001	Reanalyze options for housing the tenants of the 1 North Palafox Street courthouse. As part of this analysis, PBS should: Ensure a comparison of equivalent options is reflected; Ensure the design and renovations, new, and leased construction options meet current building standards; Ensure the designs for the new and leased court house appraiser; Ensure lease-buyout and other potential settlement costs are incorporated; and Develop and incorporate project schedules into the financial analysis that are based on historical performance of	12/7/17 Implemented management decision. GSA disagreed with the recommendation. Given the reported health concerns and the importance of the work of the Court, GSA determined that relocation was the most appropriate option to pursue. Final action.

OIG Report #	Report Title	Issue Date	GSA Office(s)	Rec #	Recommendation	Timeline Reconciliation Note
					projects with similar scope or scale.	
JE18-002	Evaluation of GSA Non- Disclosure Policy	3/8/2018	Office of Congressional and Intergovernmental Affairs	001	GSA's leadership should clarify GSA's policy on communications with Members of Congress In GSA's order on congressional and Intergovernmental Inquiries and relations.	8/30/2018 Implemented management decision. GSA disagreed, as the directive establishes policy for the office's role as a focal point for Congressional relations and communications, but is not Intended as an operational or procedural order. Final action
JE19-002	Evaluation of GSA's Management and Administration of the Old Post Office Building Lease	1/16/2019	Office of the Commissioner, Public Buildings Service	001	Before continuing to use the language [in Section 37.19 of the Old Post Office (CPO) outlease] GSA determine the purpose of the interested Parties provision, conduct a formal legal review by OGC that includes consideration of the Foreign and Presidential Emoluments Clauses, and revise the language to avoid ambiguity.	9/3/2020 Implemented management decision. GSA revised leasing program guide, training, forms, and website to address recommendation. Final action

Appendix 1: Acronyms

CBP	Customs and Border Protection
COR	Contracting Officer Representative
CSP	Commercial Sales Practices
DHS	Department of Homeland Security
DOL	Department of Labor
FACA	Federal Advisory Committee Act
FAI	Federal Acquisition Institute
FAS	Federal Acquisition Service
FDA	U.S. Food and Drug Administration
FedRAMP	GSA's Federal Risk and Authorization Management Program
FEMA	Federal Emergency Management Agency
FPDS-NG	Federal Procurement Data System - Next Generation
FPS	Federal Protective Services
FRPP	Federal Real Property Profile
G-REX	GSA Real Estate Exchange
GSA	General Services Administration
GSA IT	Office of General Services Administration's Information Technology
ICT	Information and Communications Technology
IT	Information Technology
ITP	Insider Threat Program
LAM	Lease Administration Manager
NCR	National Capital Region
NIA	National Interest Action
OAS	Office of Administrative Services
OCFO	Office of the Chief Financial Officer
OCISO	Office of the Chief Information Security Officer
OHRM	Office of Human Resources Management
OIG	Office of Inspector General
OMA	Office of Mission Assurance
OMB	Office of Management and Budget
O&M	Operations and Maintenance
PBS	Public Buildings Service
PIV	Personal Identity Verification
QASP	Quality Assurance Surveillance Plan
R	Region
SIN	Special Item Number
TDR	Transactional Data Reporting
TMF	Technology Modernization Fund
USDS	United States Digital Service
VA	U.S. Department of Veterans Affairs

