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GAO-IG Act Reporting

Annual Report

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Report Overview

The Good Accounting Obligation in Government Act (GAO-IG Act), P.L. 115-41, requires that each agency's annual budget submission include a report on the status of public recommendations by the U.S. Government Accountability Office and agency Offices of Inspector General. This report is to include a listing of U.S. Government Accountability Office and Office of Inspector General recommendations open for at least 1 year from the date of the annual budget submission that meet the statutory criteria. The GAO-IG Act also requires agencies to provide:

1. Timelines and explanations regarding implementation of each public recommendation that meets the statutory criteria.
2. Explanations and reconciliation of any discrepancies with the agency's Inspector General semiannual report and any U.S. Government Accountability Office public reporting for recommendations designated as "open" or "closed, unimplemented."

This report contains the following sections, followed by an Appendix.

1. U.S. Government Accountability Office Recommendation status and timelines
2. GSA Office of Inspector General Recommendation status and timelines
3. GSA Office of Inspector General Audit Reconciliation status and timelines

U.S. Government Accountability Office **Recommendation Status and Timelines**

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
GAO-14-648	Federal Real Property: GSA and DHS Need to Strengthen the Management of DHS Headquarters Consolidation	09/19/2014	Office of the Commissioner, Public Buildings Service	002	In order to improve transparency and allow for more informed decision making by congressional leaders and DHS and GSA decision-makers, before requesting additional funding for the DHS headquarters consolidation project, after revising the DHS headquarters consolidation plans, the Secretary of Homeland Security and the Administrator of the General Services Administration should work jointly to develop revised cost and schedule estimates for the remaining portions of the consolidation project that conform to GSA guidance and leading practices for cost and schedule estimation, including an independent evaluation of the estimates.	Partially Addressed: GAO will continue to monitor GSA's progress for closure
GAO-20-126 (formerly GAO-19-383)	CLOUD COMPUTING SECURITY: Agencies Increased Use of Federal Authorization Program, but Improved Oversight and Implementation Needed	12/12/2019	Office of the Commissioner, Federal Acquisition Service	003	The Administrator of the General Services Administration should direct the Acting Director of FedRAMP to improve the program's continuous monitoring process by allowing more automated capabilities, including for agencies to review documentation.	GAO is monitoring GSA's progress for closure
GAO-20-3	TECHNOLOGY MODERNIZATION FUND: OMB and GSA Need to Improve Fee Collection and Clarify Cost Estimating Guidance	12/12/2019	Office of the Deputy Administrator Office of the Chief Financial Officer	003	The Administrator of General Services should develop and implement a plan with OMB that outlines the actions needed to fully recover the TMF Program Management Office's operating expenses with administrative fee collection in a timely manner. There are five recommendations and 003 is issued to GSA.	GAO is monitoring GSA's progress for closure

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
GAO-20-3	TECHNOLOGY MODERNIZATION FUND: OMB and GSA Need to Improve Fee Collection and Clarify Cost Estimating Guidance	12/12/2019	Office of the Deputy Administrator Office of the Chief Financial Officer	005	The Administrator of General Services should develop detailed guidance for completing the Technology Modernization Fund project cost estimate template, including information on the data elements and the fields required to be completed, in order to help ensure the accuracy and completeness of the provided information. There are five recommendations and 005 is issued to GSA.	GAO is monitoring GSA's progress for closure
GAO-20-135	FEDERAL REAL PROPERTY: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data	02/06/2020	Office of Government-wide Policy	001	The Administrator of GSA should coordinate with agencies to ensure that street address information in the public database is complete and correctly formatted.	Partially Addressed: GAO will continue to monitor GSA's progress for closure
GAO-20-135	FEDERAL REAL PROPERTY: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data	02/06/2020	Office of Government-wide Policy	002	The Administrator of GSA should coordinate with agencies to review Validation & Verification (V&V) anomaly categories to better target incorrect data.	Partially Addressed: GAO will continue to monitor GSA's progress for closure
GAO-20-135	FEDERAL REAL PROPERTY: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data	02/06/2020	Office of Government-wide Policy	003	The Administrator of GSA should work in consultation with agencies to determine which, if any, data should be withheld from public release.	GAO will continue to monitor GSA's progress for closure
GAO-20-135	FEDERAL REAL PROPERTY: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data	02/06/2020	Office of Government-wide Policy	004	The Administrator of GSA should instruct each agency to apply a consistent, risk-based approach in determining which, if any, assets or asset-specific information should be withheld from public release.	Partially Addressed: GAO will continue to monitor GSA's progress for closure

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
GAO-20-135	FEDERAL REAL PROPERTY: GSA Should Improve Accuracy, Completeness, and Usefulness of Public Data	02/06/2020	Office of Government-wide Policy	005	The Administrator of GSA should allow agencies to provide summary data for secure installations.	Partially Addressed: GAO will continue to monitor GSA's progress for closure
GAO-22-104626	FEDERAL PERSONAL PROPERTY: Better Internal Guidance and More Action from GSA Are Needed to Help Agencies Maximize Use of Excess	06/28/2022	Office of Government-wide Policy Office of the Commissioner, Federal Acquisition Service	006	GAO recommends that the Administrator of the General Services Administration should assess its current efforts to promote the maximum use of excess personal property and take further actions that could increase the use of excess personal property; such actions could include promoting additional policies or methods that will help agencies implement guidance to provide assurance that excess property is considered before purchasing new.	GAO is evaluating supporting documentation for closure
GAO-22-105105	FEDERAL REAL PROPERTY: GSA Could Further Support Agencies' Post Pandemic Planning for Office Space Use	09/07/2022	Office of the Commissioner, Public Buildings Service	001	GAO recommends that the GSA Administrator should develop a plan to broadly share with federal agencies, including those that do not use GSA services, information learned from GSA's pilots and other space utilization data collection efforts.	Partially Addressed: GAO will continue to monitor GSA's progress for closure
GAO-22-105065	PRIVACY: Dedicated Leadership Can Improve Programs and Address Challenges	09/22/2022	GSA IT: Office of the Chief Information Officer	046	GAO recommends that the GSA Administrator should establish a time frame for fully defining a process for ensuring that the senior agency official for privacy or other designated privacy official is involved in assessing and addressing the hiring, training, and professional development needs of the agency with respect to privacy, and document that process.	GAO is evaluating supporting documentation for closure

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
GAO-23-104815	FEDERAL REAL PROPERTY: GSA Should Leverage Lessons Learned from New Sale and Transfer Process	10/07/2022	Office of the Commissioner, Public Buildings Service	001	GAO recommends the GSA Administrator, in consultation with relevant stakeholders, should develop a process to collect, share, and apply lessons learned from the implementation of Federal Assets Sale and Transfer Act (FASTA) to improve the final 2024 round and future disposal efforts, including reporting any lessons learned through this process to Congress.	Partially Addressed: GAO will continue to monitor GSA's progress for closure
GAO-23-106139	FEDERAL REAL PROPERTY: GSA Should Include Community Input Requirements to Help Fulfill Design Excellence Program Goals	06/09/2023	Office of the Commissioner, Public Buildings Service	001	GAO recommends that the Administrator of the General Services Administration should ensure that the Commissioner of the Public Buildings Service updates the Design Excellence Manual to include requirements for obtaining and considering community input on building design, including architectural style.	Addressed 12/22/2023
GAO-23-106128	GSA COMMERCIAL PLATFORMS PROGRAM: Opportunities Exist to Improve Implementation	07/26/2023	Office of the Regional Commissioner Office of the Commissioner, Federal Acquisition Service	001	GAO recommends that the Administrator of the General Services Administration (GSA) should ensure that the Commissioner of the Federal Acquisition Service develops a plan to formalize its manufacturer part number efforts intended to help ensure AbilityOne products are procured in lieu of their essentially the same counterparts.	Implementing ¹ 03/29/2024

¹ Implementation action is currently in progress

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GAO-23-106128	GSA COMMERCIAL PLATFORMS PROGRAM: Opportunities Exist to Improve Implementation	07/26/2023	Office of the Regional Commissioner Office of the Commissioner, Federal Acquisition Service	002	GAO recommends that the Administrator of the General Services Administration (GSA) should ensure that the Commissioner of the Federal Acquisition Service, in consultation with the Small Business Administration, develops a more efficient process to enable participating agencies to include small business spend on the commercial platforms toward their small business goals.	Implementing 06/28/2024
GAO-24-105485	Federal Real Property: Agencies Should Provide More Information about Increases in Deferred Maintenance and Repair	11/16/2023	Office of the Commissioner, Public Buildings Service	010	The Administrator of the General Services Administration should ensure that the Administration's budget materials or other documents provide more information to Congress and the public regarding the agency's deferred maintenance and repair backlog, including at a minimum, explanations for major changes from year to year, categories of assets included in DM&R estimates, and the proportion of DM&R estimates needed to support the mission.	Implementing 11/29/2024
GAO-24-105485	Federal Real Property: Agencies Should Provide More Information about Increases in Deferred Maintenance and Repair	11/16/2023	Office of the Commissioner, Public Buildings Service	011	The Administrator of the General Services Administration should ensure that the Administration develops a plan to address its DM&R backlog, and identifies the funding and time frames needed to reduce this backlog in congressional budget requests, related reports to decision makers, or both.	Implementing 03/29/2024
GAO-24-105658	Cybersecurity: Federal Agencies Made Progress, but Need to Fully Implement Incident Response Requirements	12/05/2023	Office of the Chief Information Officer	016	GAO recommends that the Administrator of the General Services Administration should ensure that the agency fully implements all event logging requirements as directed by OMB guidance.	Implementing 11/28/2025

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
GAO-24-106237	Federal Spending Transparency: Opportunities Exist to Improve COVID-19 and Other Grant Subaward Data on USAspending.gov	12/07/2023	Office of the Commissioner, Federal Acquisition Service Technology Transformation Services	001	The Administrator of GSA should incorporate automated data validations or other controls that will address known FSRS data quality limitations, such as incorrect award amount entries, into the design and development plan for modernizing FSRS or for a successor system.	Implementing 05/31/2024
GAO-24-106237	Federal Spending Transparency: Opportunities Exist to Improve COVID-19 and Other Grant Subaward Data on USAspending.gov	12/07/2023	Office of the Commissioner, Federal Acquisition Service Technology Transformation Services	002	The Administrator of GSA should provide additional guidance to help prime recipients improve the quality of their subaward data submissions, such as actions to prevent duplicative reporting.	Implementing 03/29/2024
GAO-24-106166	Federal Contracting: Opportunities Exist to Improve the Reporting of Waivers to Buy American Laws	12/08/2023	Office of the Commissioner, Federal Acquisition Service Technology Transformation Services	006	The Administrator of GSA should conduct user testing with industry to obtain feedback on how, if at all, it could improve website functionality.	Implementing 06/30/2024

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
GAO-24-106166	Federal Contracting: Opportunities Exist to Improve the Reporting of Waivers to Buy American Laws	12/08/2023	Office of the Commissioner, Federal Acquisition Service Technology Transformation Services	007	The Administrator of GSA should develop a formal agreement, such as a Memorandum of Understanding, with the Director of OMB to document the extent that further website development is necessary, and the resources needed for future development efforts.	Implementing 12/31/2024
GAO-24-105980	Artificial Intelligence: Agencies Have Begun Implementation but Need to Complete Key Requirements	12/13/2023	Office of the Chief Information Officer Technology Transformation Services	031	The Administrator of General Services should ensure that the General Services Administration develops a plan to either achieve consistency with EO 13960 section 5 for each AI application or retires AI applications found to be developed or used in a manner that is not consistent with the order.	Implementing 09/30/2024
GAO-24-105980	Artificial Intelligence: Agencies Have Begun Implementation but Need to Complete Key Requirements	12/13/2023	Office of the Chief Information Officer Technology Transformation Services	032	The Administrator of General Services should ensure that the General Services Administration updates its AI use case inventory to include all the required information, at minimum, and takes steps to ensure that the data in the inventory aligns with provided instructions.	Implementing 11/29/2024

Office of Inspector General Recommendation Status and Timelines

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A180068Q3P20002	FAS's Use of Pricing Tools Results in Insufficient Price Determinations	12/23/2019	Office of the Commissioner, Federal Acquisition Service	001	OIG recommends that the FAS Commissioner develop and implement controls to ensure compliance with FAS Policy and Procedure 2018-03 - Proper Documentation of Price Analysis Decisions - Federal Supply Schedule (FSS) Program - in regards to documenting use of the pricing tools. Specifically, controls should ensure FAS contracting officers document: a. The criteria used in the query of the pricing tools; b. All detailed data records obtained in the pricing tool output; c. A verification that labor category comparisons made using the pricing tools are "same or similar" in accordance with FAR 15.4; and, d. Any filtering or removal of data records the contracting officer determined were outliers or not "same or similar." (NOTE: this recommendation refers to Implementation Review A230051, Rec 001, Action Step 001)	3/29/2024 Implementing

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A180068Q3P20002	FAS's Use of Pricing Tools Results in Insufficient Price Determinations	12/23/2019	Office of the Commissioner, Federal Acquisition Service	003	OIG recommends that the FAS Commissioner develop and implement controls to ensure compliance with FAS Policy and Procedure 2018-03 - Proper Documentation of Price Analysis Decisions - Federal Supply Schedule (FSS) Program - in regards to documenting use of the pricing tools. Specifically, controls should ensure FAS contracting officers document: a. The criteria used in the query of the pricing tools; b. All detailed data records obtained in the pricing tool output; c. A verification that labor category comparisons made using the pricing tools are "same or similar" in accordance with FAR 15.4; and, d. Any filtering or removal of data records the contracting officer determined were outliers or not "same or similar. (NOTE: this recommendation refers to Implementation Review A230051, Rec 003, Action Steps 001 - 003)	8/30/2024 Implementing
A190021P5R21003	PBS's National Capital Region is Failing to Adequately Manage and Oversee the Building Services Contracts at the FDA's White Oak Campus	05/17/2021	Office of the Regional Commissioner	003 C	OIG recommends that the PBS Regional Commissioner for the National Capital Region take appropriate action to address the issues associated with oversight of the O&M building services contract. At a minimum, PBS NCR should perform a comprehensive review of the after-hours staffing from August 2015 to the present; determine the total amount of overpayment for shifts that were understaffed and inadequately staffed; recover the overpayment from Honeywell; and return any overpayment to FDA.	3/31/2025 In litigation

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A200976P2R21004	Audit of PBS Basic Repairs and Alterations Project: United States Court of International Trade Building	06/17/2021	Office of the Regional Commissioner	001	The personnel responsible for the award and administration of the contract to upgrade three passenger elevators at the United States Court of International Trade building in New York, New York, understand their responsibilities with respect to: a. Obtaining a signed, original Conflict of Interest Acknowledgment and Nondisclosure Agreement form from each member of the Source Selection Evaluation Board before starting the evaluation of technical proposals; b. Properly designating contracting officer's representatives prior to being assigned contract oversight responsibilities; c. Maintaining complete and accurate contract documentation in accordance with applicable Federal Acquisition Regulation, General Services Administration Acquisition Manual, and GSA policies; and d. Entering accurate and complete contract information in the Federal Procurement Data System-Next Generation.	2/29/2024 Implementing
JE21-002	OIG EVALUATION REPORT: Evaluation of the General Services Administration's Use of an Ad Hoc Appraisal Process for an Executive	09/14/2021	Office of the General Counsel	001	OIG recommends that the Administrator should take appropriate action to remedy the harm caused XXXXXX by a tainted performance review process that resulted in an unsatisfactory rating and in her removal from the Associate Administrator position, as well as the loss of any opportunity for a FY 2017 performance period pay increase or bonus.	The Agency took action to remedy the harm caused to XXXXXX by entering into a Settlement Agreement with XXXXXX that was signed by XXXXXX and her attorney.

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JE21-002	OIG EVALUATION REPORT: Evaluation of the General Services Administration's Use of an Ad Hoc Appraisal Process for an Executive	09/14/2021	Office of the General Counsel	002	OIG recommends that the GSA General Counsel and Chief Human Capital Officer should review current processes and procedures to ensure sufficient oversight of employee misconduct and disciplinary reviews, including timely referral to the OIG.	The Office of the General Counsel and the Office of the Chief Human Capital Officer reviewed current processes and procedures and concluded that GSA Order 9751.1A HRM, Maintaining Discipline, dated July 14, 2022 and the relevant sections of the existing Collective Bargaining Agreement provide for sufficient oversight of employee misconduct and disciplinary reviews. The Order sets forth the circumstances for which OIG referral is mandated. There was nothing in the current processes and procedures that could be determined to interfere with timely referral of misconduct to the OIG.

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A210064A3F23002	GSA's Administration of Performance-Based Contracts Puts the Government at Risk of Unsatisfactory Contractor Performance and Wasted Funds	02/09/2023	Office of the Deputy Administrator Office of Government-wide Policy	003	OIG recommends that GSA Administrator, through the FAS and PBS Commissioners, and the Assistant Administrator for OAS, ensure Contractor Performance Assessment Reporting System assessments are supported by justification narratives, accurately depict contractor performance, and are timely.	Evaluating for Closure
A210064A3F23002	GSA's Administration of Performance-Based Contracts Puts the Government at Risk of Unsatisfactory Contractor Performance and Wasted Funds	02/09/2023	Office of the Deputy Administrator Office of Government-wide Policy	004	OIG recommends that GSA Administrator, through the FAS and PBS Commissioners, and the Assistant Administrator for OAS, implement management oversight to ensure contracting personnel comply with policies and procedures intended to ensure sufficient government oversight of contractor performance.	Evaluating for Closure
A220026PRR23003	Audit of PBS's Oversight of Lease Periodic Services	02/16/2023	Office of the Commissioner, Public Buildings Service	001	OIG recommends that the PBS Commissioner require lease administration managers (LAMs) supervisors to routinely ensure that LAMs are verifying that lessors complete all periodic services.	Evaluating for Closure
A220026PRR23003	Audit of PBS's Oversight of Lease Periodic Services	02/16/2023	Office of the Commissioner, Public Buildings Service	002	OIG recommends that the PBS Commissioner require that newly hired or assigned lease administration managers (LAMs) receive sufficient training on lease management requirements within a timely manner after starting in their position and routinely thereafter.	Evaluating for Closure

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A220026PRR23003	Audit of PBS's Oversight of Lease Periodic Services	02/16/2023	Office of the Commissioner, Public Buildings Service	003	OIG recommends that the PBS Commissioner ensure regional offices conduct the required Management Analysis and Review Systems (MARS) reviews to ensure lease administration managers (LAMs) maintain all required records in the Lease Management Tool (LMT), including the annual schedule of periodic services.	Evaluating for Closure
A220026PRR23003	Audit of PBS's Oversight of Lease Periodic Services	02/16/2023	Office of the Commissioner, Public Buildings Service	004	OIG recommends that the PBS Commissioner require that upon assignment and on a regular basis, the lease administration managers (LAMs) communicate with the lessor and tenant agency to obtain and verify the updated schedule of periodic services.	Evaluating for Closure
A210030P5R23004	PBS Southeast Sunbelt Region Lack of Planning Has Resulted in Chillers That Are Outdated, Inadequately Maintained, and Lack Redundancy	02/16/2023	Office of the Regional Commissioner Office of the Commissioner, Public Buildings Service	001 A	OIG recommends the PBS Regional Commissioner assess the condition of all chillers within PBS Region 4 to identify those that have, or will soon, exceed their useful lives.	Evaluating for Closure

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A210030P5R23004	PBS Southeast Sunbelt Region Lack of Planning Has Resulted in Chillers That Are Outdated, Inadequately Maintained, and Lack Redundancy	02/16/2023	Office of the Regional Commissioner Office of the Commissioner, Public Buildings Service	001 B	OIG recommends the PBS Regional Commissioner assess the condition of all chillers within PBS Region 4 to identify those that are due for or behind on manufacturer-recommended overhauls and are not nearing or beyond their useful lives.	Evaluating for Closure
A210030P5R23004	PBS Southeast Sunbelt Region Lack of Planning Has Resulted in Chillers That Are Outdated, Inadequately Maintained, and Lack Redundancy	02/16/2023	Office of the Regional Commissioner Office of the Commissioner, Public Buildings Service	001 C	OIG recommends the PBS Regional Commissioner assess the condition of all chillers within PBS Region 4 to identify those that lack required redundancy.	Evaluating for Closure
A210030P5R23004	PBS Southeast Sunbelt Region Lack of Planning Has Resulted in Chillers That Are Outdated, Inadequately Maintained, and Lack Redundancy	02/16/2023	Office of the Regional Commissioner Office of the Commissioner, Public Buildings Service	002 A	OIG recommends the PBS Regional Commissioner develop and implement a plan to replace the chillers that have exceeded, or will soon exceed, their useful lives.	Evaluating for Closure

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A210030P5R23004	PBS Southeast Sunbelt Region Lack of Planning Has Resulted in Chillers That Are Outdated, Inadequately Maintained, and Lack Redundancy	02/16/2023	Office of the Regional Commissioner Office of the Commissioner, Public Buildings Service	002 B	OIG recommends the PBS Regional Commissioner develop and implement a plan to perform the identified manufacturer-recommended overhauls, as well as ensure future overhauls are performed in a timely manner.	Evaluating for Closure
A210030P5R23004	PBS Southeast Sunbelt Region's Lack of Planning Has Resulted in Chillers That Are Outdated, Inadequately Maintained, and Lack Redundancy	02/16/2023	Office of the Regional Commissioner Office of the Commissioner, Public Buildings Service	002 C	OIG recommends the PBS Regional Commissioner develop and implement a plan to prioritize redundancy in accordance with GSA's Facilities Standards for the Public Buildings Services.	Evaluating for Closure
A210030P5R23004	PBS Southeast Sunbelt Region's Lack of Planning Has Resulted in Chillers That Are Outdated, Inadequately Maintained, and Lack Redundancy	02/16/2023	Office of the Commissioner, Public Buildings Service	004	OIG recommends the PBS Commissioner develop and implement a plan to address the results of the assessment.	Evaluating for Closure

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A210069P6R23005	GSA Is Not Monitoring Data from Access Card Readers to Identify Risks to GSA Personnel and Federal Property	02/21/2023	Office of Mission Assurance	001	OIG recommends that the GSA Administrator develop and implement procedures for monitoring access card data to identify repeated, failed access attempts that require follow up.	2/29/2024 Implementing
A210069P6R23005	GSA Is Not Monitoring Data from Access Card Readers to Identify Risks to GSA Personnel and Federal Property	02/21/2023	Office of Mission Assurance	003	OIG recommends that the GSA Administrator create and disseminate guidance addressing how building security stakeholders should handle repeated, failed access attempts.	2/29/2024 Implementing
A210070P9R23006	Audit of the Calexico West Land Port of Entry Expansion and Modernization Project	03/02/2023	Office of the Regional Commissioner	001	OIG recommends that the PBS Regional Commissioner for the Pacific Rim Region review the contracts and site security procedures for the Calexico West LPOE project and modify contracts and site security procedures that contain inconsistent or contradictory security requirements.	2/29/2024 Implementing
JE23-003	GSA Misled Customers on Login.gov's Compliance with Digital Identity Standards	03/07/2023	Office of the Commissioner, Federal Acquisition Service	001	The FAS Commissioner should establish adequate management controls over TTS.	2/29/2024 Implementing

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
JE23-003	GSA Misled Customers on Login.gov's Compliance with Digital Identity Standards	03/07/2023	Office of the Commissioner, Federal Acquisition Service	002	The FAS Commissioner should ensure adequate documentation of policies, decisions, procedures, and essential transactions involving TTS programs, including Login.gov, and records management in accordance with GSA standards.	2/29/2024 Implementing
A220042P6R23007	Audit of PBS Basic Repairs and Alterations Project: Fort Lauderdale Federal Building and Courthouse	04/20/2023	Office of the Regional Commissioner	001 A	OIG recommends that the PBS Region 4 Regional Commissioner provide training to Gulf Coast Branch contracting officials with respect to maintaining complete and accurate contract file documentation in accordance with the FAR, GSAM, and other applicable policies.	02/29/2024 Implementing
A220042P6R23007	Audit of PBS Basic Repairs and Alterations Project: Fort Lauderdale Federal Building and Courthouse	04/20/2023	Office of the Regional Commissioner	001 B	OIG recommends that the PBS Region 4 Regional Commissioner provide training to Gulf Coast Branch contracting officials with respect to ensuring employees are paid in accordance with applicable statutory and regulatory labor requirements.	02/29/2024 Implementing
A220042P6R23007	Audit of PBS Basic Repairs and Alterations Project: Fort Lauderdale Federal Building and Courthouse.	04/20/2023	Office of the Regional Commissioner	001 C	OIG recommends that the PBS Region 4 Regional Commissioner provide training to Gulf Coast Branch contracting officials with respect to designating CORs properly before delegating contract responsibilities.	02/29/2024 Implementing
A220042P6R23007	Audit of PBS Basic Repairs and Alterations Project: Fort Lauderdale Federal Building and Courthouse	04/20/2023	Office of the Regional Commissioner	001 D	OIG recommends that the PBS Region 4 Regional Commissioner provide training to Gulf Coast Branch contracting officials with respect to complying with applicable FAR and GSAM clauses governing the transfer of contract files.	02/29/2024 Implementing

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A220042P6R23007	Audit of PBS Basic Repairs and Alterations Project: Fort Lauderdale Federal Building and Courthouse	04/20/2023	Office of the Regional Commissioner	003	OIG recommends that the PBS Region 4 Regional Commissioner perform a review of all certified payroll documentation for this task order and take action to compensate any contractor employees who were underpaid.	02/29/2024 Implementing
A220042P6R23007	Audit of PBS Basic Repairs and Alterations Project: Fort Lauderdale Federal Building and Courthouse	04/20/2023	Office of the Regional Commissioner	004	OIG recommends that the PBS Region 4 Regional Commissioner perform a review of contracts awarded by the Gulf Coast Branch to ensure that the contract files contain complete and accurate contract documentation in accordance with the FAR, GSAM, and other applicable policies.	02/29/2024 Implementing
A210081Q3P23001	GSA's Fiscal Year 2020 Transactional Data Reporting Pilot Evaluation Provides an Inaccurate Assessment of the Program	05/01/2023	Office of the Commissioner, Federal Acquisition Service	002 A	OIG recommends that the GSA Administrator, FAS Commissioner, and Associate Administrator of the Office of Government-wide Policy, address the problems with the TDR data and usage as described in this report within 1 year of report issuance. To do so, the FAS Commissioner should, at a minimum conduct a comprehensive assessment of all TDR data.	09/30/2024 Implementing
A210081Q3P23001	GSA's Fiscal Year 2020 Transactional Data Reporting Pilot Evaluation Provides an Inaccurate Assessment of the Program	05/01/2023	Office of the Commissioner, Federal Acquisition Service	002 B	OIG recommends that the GSA Administrator, FAS Commissioner, and Associate Administrator of the Office of Government-wide Policy, address the problems with the TDR data and usage as described in this report within 1 year of report issuance. To do so, the FAS Commissioner should, at a minimum verify the accuracy and completeness of all TDR data.	09/30/2025 Implementing

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A210081Q3P23001	GSA's Fiscal Year 2020 Transactional Data Reporting Pilot Evaluation Provides an Inaccurate Assessment of the Program	05/01/2023	Office of the Commissioner, Federal Acquisition Service	002 D	OIG recommends that the GSA Administrator, FAS Commissioner, and Associate Administrator of the Office of Government-wide Policy, address the problems with the TDR data and usage as described in this report within 1 year of report issuance. To do so, the FAS Commissioner should, at a minimum require the contractors that are not submitting complete and accurate data to correct their data or suspend their contract.	09/30/2024 Implementing
A201018P4R23008	Audit of GSA's Response to COVID-19: PBS Faces Challenges to Meet the Ventilation and Acceptable Indoor Air Quality Standard in GSA-Owned Buildings	06/05/2023	Office of the Commissioner, Public Buildings Service	001	OIG recommends that the PBS Commissioner complete a comprehensive assessment to determine whether GSA-owned building air handlers meet the American Society of Heating, Refrigerating, and Air-Conditioning Engineers (ASHRAE) ventilation standard's minimum outdoor air requirements and develop a comprehensive plan to address deficiencies identified.	5/31/2024 Implementing
A201018P4R23008	Audit of GSA's Response to COVID-19: PBS Faces Challenges to Meet the Ventilation and Acceptable Indoor Air Quality Standard in GSA-Owned Buildings	06/05/2023	Office of the Commissioner, Public Buildings Service	003	OIG recommends that the PBS Commissioner ensure that all PBS staff with ventilation system responsibilities, including CORs, contracting officers, project managers, and building managers, are trained on the requirements of the American Society of Heating, Refrigerating, and Air-Conditioning Engineers (ASHRAE) ventilation standard.	5/31/2024 Implementing

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A201018P4R23008	Audit of GSA's Response to COVID-19: PBS Faces Challenges to Meet the Ventilation and Acceptable Indoor Air Quality Standard in GSA-Owned Buildings	06/05/2023	Office of the Commissioner, Public Buildings Service	004	OIG recommends that the PBS Commissioner ensure O&M contracts define requirements for regular testing, adjusting, and balancing of air handlers.	5/31/2024 Implementing
A201018P4R23008	Audit of GSA's Response to COVID-19: PBS Faces Challenges to Meet the Ventilation and Acceptable Indoor Air Quality Standard in GSA-Owned Buildings	06/05/2023	Office of the Commissioner, Public Buildings Service	005	OIG recommends that the PBS Commissioner ensure that GSA's Guidance for COVID-19 HVAC Operations adheres to CDC COVID-19 guidance for improved building ventilation.	5/31/2024 Implementing
A220016Q6P23002	Multiple Award Schedule Contracts Offered Prohibited Items, Putting Customers at Risk of Unauthorized Surveillance by Foreign Adversaries	07/10/2023	Office of the Commissioner, Federal Acquisition Service	001	OIG recommends that the FAS Commissioner strengthen FAS's Robomod process to ensure that it identifies MAS contracts with prohibited telecom items.	06/28/2024 Implementing
A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	001	OIG recommends that GSA's Chief Information Officer (GSA CIO) assess the feasibility of implementing an application whitelist to prevent users from using unauthorized applications on Agency mobile devices, as outlined in NIST SP 800- 167.	8/30/2024 Implementing
A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	002	OIG recommends that GSA's Chief Information Officer (GSA CIO) update Lookout for Work's denylist to include all applications that are prohibited by the GSA Blacklisted Mobile Apps list.	3/29/2024 Implementing

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A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	003	OIG recommends that GSA's Chief Information Officer (GSA CIO) update CIO-IT Security-12-67 to address instant messaging applications on GSA mobile devices, to include specifying which applications are authorized and implementing applicable security controls to limit cybersecurity risks associated with unauthorized applications.	8/30/2024 Implementing
A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	004	OIG recommends that GSA's Chief Information Officer (GSA CIO) update the GSA Blacklisted Mobile Apps list to prohibit applications categorized as spyware (location tracking, remote monitoring, or child monitoring software) to better protect sensitive data and the safety of GSA employees and contractors.	8/30/2024 Implementing
A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	005	OIG recommends that GSA's Chief Information Officer (GSA CIO) add MaaS360 rule sets to automatically identify devices that are not compliant with CIO 2100. 1N, CIO-IT Security-12-67, and CIO IDTI-15-01.	5/31/2024 Implementing
A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	006	OIG recommends that GSA's Chief Information Officer (GSA CIO) use MaaS360's automated enforcement options to better ensure compliance, as recommended by the IBM MaaS360 Enterprise Mobile Management Policies Best Practices Guide.	8/30/2024 Implementing

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	007	OIG recommends that GSA's Chief Information Officer (GSA CIO) ensure that all MaaS360 settings require and enforce all required applications, including MaaS360, Cisco Umbrella, and Lookout for Work, to be installed and updated on GSA mobile devices, as required in CIO-IT Security-12-67.	7/31/2024 Implementing
A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	008	OIG recommends that GSA's Chief Information Officer (GSA CIO) implement controls to prevent mobile device access to websites over unsecure protocols (e.g., HTTP).	5/31/2024 Implementing
A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	009	OIG recommends that GSA's Chief Information Officer (GSA CIO) change the mobile device security settings to the recommended MaaS360 and Google MDM settings in Appendix B, Figures 3 and 5, to improve GSA mobile device security.	8/30/2024 Implementing
A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	011	OIG recommends that GSA's Chief Information Officer (GSA CIO) update CIO-IT Security-12-67 to require that discoverable mode is disabled after pairing is completed, Bluetooth is disabled when not in use, and Bluetooth connections are disconnected within 23 hours, as required by CIO 2100.1N.	8/30/2024 Implementing

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	012	OIG recommends that GSA's Chief Information Officer (GSA CIO) update CIO-IT Security-12-67 to prevent devices from joining unencrypted networks by prohibiting the use of unsecure Wi-Fi networks, as recommended by NIST SP 800-124, Revision 1.	8/30/2024 Implementing
A220055ITF23004	Audit of Security Controls for Mobile Technologies Used by GSA	09/29/2023	Office of the Chief Information Officer	013	OIG recommends that GSA's Chief Information Officer (GSA CIO) update CIO-IT Security-12-67 to prevent users from connecting removable storage devices, such as thumb drives, to Agency mobile devices, as recommended by NIST SP 800-124, Revision 1.	8/30/24 Implementing
A210076P4R23009	Audit of PBS Basic Repairs and Alterations Project: William Augustus Bootle Federal Building and U.S. Courthouse	09/29/2023	Office of the Regional Commissioner	001	OIG recommends that the PBS Region 4 Regional Commissioner review current and pending 8(a) program contracts to ensure contractor pricing is justified, and renegotiate when appropriate.	8/30/2024 Implementing
A210076P4R23009	Audit of PBS Basic Repairs and Alterations Project: William Augustus Bootle Federal Building and U.S. Courthouse	09/29/2023	Office of the Regional Commissioner	002	OIG recommends that the PBS Region 4 Regional Commissioner review current and pending 8(a) program contracts to ensure certified cost or pricing data is received when applicable.	8/30/2024 Implementing

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A210076P4R23009	Audit of PBS Basic Repairs and Alterations Project: William Augustus Bootle Federal Building and U.S. Courthouse	09/29/2023	Office of the Regional Commissioner	003	OIG recommends that the PBS Region 4 Regional Commissioner review current repairs and alterations contracts to ensure that contracting officers incorporate design changes into the contract and perform appropriate cost analyses. Contracting officers should also determine whether ratifications are required for changes in scope that were inappropriately authorized.	8/30/2024 Implementing
A210076P4R23009	Audit of PBS Basic Repairs and Alterations Project: William Augustus Bootle Federal Building and U.S. Courthouse	09/29/2023	Office of the Regional Commissioner	004	OIG recommends that the PBS Region 4 Regional Commissioner review current and planned repairs and alterations contracts and take steps to ensure that PBS personnel adhere to existing PBS policy that prohibits the practice of splitting projects to circumvent the prospectus process.	6/28/2024 Implementing
A210076P4R23009	Audit of PBS Basic Repairs and Alterations Project: William Augustus Bootle Federal Building and U.S. Courthouse	09/29/2023	Office of the Regional Commissioner	005	OIG recommends that the PBS Region 4 Regional Commissioner review current repairs and alterations contracts to ensure contractor and subcontractor employees possess appropriate security clearances to comply with the contract and Homeland Security Presidential Directive 12 requirements.	8/30/2024 Implementing

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A210076P4R23009	Audit of PBS Basic Repairs and Alterations Project: William Augustus Bootle Federal Building and U.S. Courthouse	09/29/2023	Office of the Regional Commissioner	006	OIG recommends that the PBS Region 4 Regional Commissioner review current repairs and alterations contracts and ensure that CORs review certified payroll records and perform labor interviews, as appropriate, prior to approval of invoices to verify that contractor and subcontractor employees are paid in accordance with Construction Wage Rate Requirements.	8/30/2024 Implementing
A210076P4R23009	Audit of PBS Basic Repairs and Alterations Project: William Augustus Bootle Federal Building and U.S. Courthouse	09/29/2023	Office of the Regional Commissioner	007	OIG recommends that the PBS Region 4 Regional Commissioner review the performance of PBS personnel involved in the award and administration of the Bootle Building HVAC modernization contract, including their supervisory chains of command, and take appropriate action to address deficiencies identified in this report.	8/30/2024 Implementing

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A210057B5F24001	GSA's Robotic Process Automation Program Lacks Evidence to Support Claimed Savings	11/30/2023	Office of the Chief Financial Officer	001	OIG recommends that the GSA Chief Financial Officer establish a performance evaluation process for its bots to ensure they are performing as intended and that the RPA program is achieving its goals. As part of this effort, the OCFO should develop objective and auditable measures and metrics that support the work hours saved by bots, as described in the RPA Program Playbook.	Determining ²
A210057B5F24001	GSA's Robotic Process Automation Program Lacks Evidence to Support Claimed Savings	11/30/2023	Office of the Chief Financial Officer	002	OIG recommends that the GSA Chief Financial Officer track the costs to develop each bot to allow the RPA program to develop objective statistics, such as return on investment.	Determining
A230021P9R24001	Audit of PBS's Lease Award and Administration for the Bureau of Land Management Field Office in Baker City, Oregon	12/08/2023	Office of the Regional Commissioner	001 A	OIG recommends that the PBS Regional Commissioner for the PBS Northwest/Arctic Region assess the actions taken in response to the IAQ issues at the BLM field office in Baker City, Oregon. Based on this assessment, the PBS Regional Commissioner should develop and implement a management control process that promptly responds to IAQ complaints.	6/20/2024 Implementing

² Action Plan in development

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A230021P9R24001	Audit of PBS's Lease Award and Administration for the Bureau of Land Management Field Office in Baker City, Oregon	12/08/2023	Office of the Regional Commissioner	001 B	OIG recommends that the PBS Regional Commissioner for the PBS Northwest/Arctic Region assess the actions taken in response to the IAQ issues at the BLM field office in Baker City, Oregon. Based on this assessment, the PBS Regional Commissioner should establish clear lines of communication between LAMs and Building Services and Safety Branch personnel to promptly address IAQ issues.	3/29/2024 Implementing
A230021P9R24001	Audit of PBS's Lease Award and Administration for the Bureau of Land Management Field Office in Baker City, Oregon	12/08/2023	Office of the Regional Commissioner	002	OIG recommends that the PBS Regional Commissioner for the PBS Northwest/Arctic Region improve LAM communication with tenants during the annual lease inspection to ensure that PBS is aware of all tenant staff concerns, particularly those related to safety and security issues, and that all issues are documented in the GSA 500, Lease Inspection Form.	6/28/2024 Implementing
A230021P9R24001	Audit of PBS's Lease Award and Administration for the Bureau of Land Management Field Office in Baker City, Oregon	12/08/2023	Office of the Regional Commissioner	003	OIG recommends that the PBS Regional Commissioner for the PBS Northwest/Arctic Region ensure LAMs take proactive actions to resolve long-standing issues by issuing Deficiency Identified Letters in a timely manner and holding lessors accountable for noncompliance.	8/30/2024 Implementing

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A230021P9R24001	Audit of PBS's Lease Award and Administration for the Bureau of Land Management Field Office in Baker City, Oregon	12/08/2023	Office of the Regional Commissioner	004	OIG recommends that the PBS Regional Commissioner for the PBS Northwest/Arctic Region enforce the BLM field office lease terms requiring onsite or locally available maintenance personnel, and recover rent paid to the lessor equivalent to the period that the maintenance personnel were not provided since November 2019.	11/29/2024 Implementing

GSA-Office of Inspector General 2023 Semiannual Performance Audit Reconciliation

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A150009P5R17006	PBS National Capital Region's \$1.2 Billion Energy Savings Performance Contract for White Oak was Not Awarded or Modified In Accordance with Regulations and Policy	8/24/2017	Office of the PBS Regional Commissioner (National Capital Region)	001	Take immediate action to expedite the procurement of a new O&M contract that adheres to competition requirements specified in the Competition in Contracting Act of 1984 and the Federal Acquisition Regulations	4/30/2019 Implemented management decision. OIG disagreed regarding Competition in Contracting Act requirements. Final action.
A150132P4R17001	GSA's Decisions to Vacate And Renovate the Leased Federal Courthouse in Pensacola Are Based on Faulty Premises	10/25/2016	Office of the Commissioner, Public Buildings Service	001	Reanalyze options for housing the tenants of the 1 North Palafox Street courthouse. As part of this analysis, PBS should: Ensure a comparison of equivalent options is reflected; Ensure the design and renovations, new, and leased construction options meet current building standards; Ensure the designs for the new and leased court house appraiser; Ensure lease-buyout and other potential settlement costs are incorporated; and Develop and incorporate project schedules into the financial analysis that are based on historical performance of projects with similar scope or scale	12/7/2017 Implemented management decision. GSA disagreed with the recommendation. Given the reported health concerns and the importance of the work of the Court, GSA determined that relocation was the most appropriate option to pursue. Final action.

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
JE18-002	Evaluation of GSA Non-Disclosure Policy	3/8/2018	Office of Congressional and Intergovernmental Affairs	001	GSA's leadership should clarify GSA's policy on communications with Members of Congress In GSA's order on congressional and Intergovernmental Inquiries and relations.	8/30/2018 Implemented management decision. GSA disagreed, as the directive establishes policy for the office's role as a focal point for Congressional relations and communications, but is not Intended as an operational or procedural order. Final action
JE19-002	Evaluation of GSA's Management and Administration of the Old Post Office Building Lease	1/16/2019	Office of the Commissioner, Public Buildings Service	001	Before continuing to use the language [in Section 37.19 of the Old Post Office (CPO) outlease] GSA determine the purpose of the interested Parties provision, conduct a formal legal review by OGC that includes consideration of the Foreign and Presidential Emoluments Clauses, and revise the language to avoid ambiguity.	9/3/2020 Implemented management decision. GSA revised the leasing program guide, training, forms, and website to address recommendation. Final action.
A140143Q6P21002	GSA's Transactional Data Reporting Pilot is Not Used to Affect Pricing Decisions	6/24/2021	Office of the Commissioner, Federal Acquisition Service	001	FAS Commissioner take immediate action to mitigate the risks associated with the TDR pilot by: restricting additional contractors from opting into the TDR pilot; and restricting access to, and use of, the TDR pilot data.	12/6/2021 Implemented management decision. GSA disagreed with the recommendation. Final action.

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A140143Q6P21002	GSA's Transactional Data Reporting Pilot is Not Used to Affect Pricing Decisions	6/24/2021	Office of the Commissioner, Federal Acquisition Service	002	FAS Commissioner develop and implement an exit strategy for the TDR pilot and transition participating contractors out of the TDR pilot	12/6/2021 Implemented management decision. GSA disagreed with the recommendation. Final action.
A200975Q3P22002	FAS Cannot Provide Assurance That MAS Contract Pricing Results in Orders Achieving the Lowest Overall Cost Alternative	9/30/2022	Office of the Commissioner, Federal Acquisition Service	001	OIG recommends that the FAS Commissioner cancel the Transactional Data Reporting (TDR) pilot in accordance with FAS Policy and Procedures 2016-11, Transactional Data Reporting - Federal Supply Schedule Program Implementation, Paragraph 8(G), Pilot Cancellation. OIG recognize that FAS rejected recommendations made in Report Number A140143/Q/6/P21002, including that FAS develop and implement an exit strategy for the TDR pilot and transition participating contractors out of the TDR pilot. However, OIG continues to conclude that the TDR pilot should be canceled. After 6 years, the TDR pilot still has not resulted in a viable pricing methodology that ensures compliance with the Competition in Contracting Act of 1984 (CICA) requirement for orders to result in the lowest overall cost alternative to meet the government's needs.	Not implementing - TDR eliminates the complex and burdensome tracking and disclosure requirements of the CSP and the Price Reductions Clause (PRC), increasing opportunities for small businesses. TDR empowers the Federal Government to: Make better buying strategy decisions through Category Management; Comply with policy directives; Reduce price variation and lower costs; and implement dynamic pricing models not based on a single company. Final action.

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A200975Q3P22002	FAS Cannot Provide Assurance That MAS Contract Pricing Results in Orders Achieving the Lowest Overall Cost Alternative	9/30/2022	Office of the Commissioner, Federal Acquisition Service	002	OIG recommends that the FAS Commissioner inform customer agencies that they should perform separate and independent price determinations because relying on MAS contract pricing and following the ordering procedures in Federal Acquisition Regulation (FAR) 8.405, Ordering procedures for Federal Supply Schedules, may not ensure compliance with the Competition in Contracting Act of 1984 (CICA) requirement that orders and contracts result in the lowest overall cost alternative. This should continue until the requirements and controls outlined in Recommendation 3 are set in place to ensure compliance with CICA.	Not implementing - MAS pricing is fair and reasonable, as well as more than competitive in comparison to commercial and Federal marketplaces. MAS follows the competitive procedures necessary to establish fair and reasonable contract pricing, and orders placed against MAS contracts using FAR 8.405 are best value and result in the lowest overall cost alternative. FAS has provided analysis that demonstrates that on the aggregate TDR provides better contract and order level pricing. Final action.

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A200975Q3P22002	FAS Cannot Provide Assurance That MAS Contract Pricing Results in Orders Achieving the Lowest Overall Cost Alternative	9/30/2022	Office of the Commissioner, Federal Acquisition Service	003 A	OIG recommends that the FAS Commissioner establish requirements and controls to ensure that FAS contracting personnel adequately analyze CSP information: (1) to negotiate pricing consistent with CICA, FAR, and GSA Acquisition Regulation 538.270-1, Evaluation of offers without access to transactional data; and (2) to clearly identify and support the determination of most favored customer pricing. FAS should ensure that offerors provide its contracting personnel with detailed information about the sales volumes, terms and conditions of pricing agreements, and any additional transactional discounts or pricing terms offered to individual commercial customers that receive the best pricing for the products and services proposed for the MAS contract.	Not implementing - TDR eliminates the complex and burdensome tracking and disclosure requirements of the CSP and the Price Reductions Clause (PRC), increasing opportunities for small businesses. TDR empowers the Federal Government to: Make better buying strategy decisions through Category Management; Comply with policy directives; Reduce price variation and lower costs; and implement dynamic pricing models not based on a single company.

Audit Report Number	Audit Report Title	Final Report Issue Date	GSA Office(s)	Rec #	Recommendation Text	Timeline Implementation Status
A200975Q3P22002	FAS Cannot Provide Assurance That MAS Contract Pricing Results in Orders Achieving the Lowest Overall Cost Alternative	9/30/2022	Office of the Commissioner, Federal Acquisition Service	003 B	OIG recommends that the FAS Commissioner establish requirements and controls to ensure that FAS contracting personnel adequately analyze CSP information: (1) to negotiate pricing consistent with CICA, FAR, and GSA Acquisition Regulation 538.270-1, Evaluation of offers without access to transactional data; and (2) to clearly identify and support the determination of most favored customer pricing. FAS should establish protocols that require offerors to submit other than certified cost or pricing data to support proposed pricing when offerors do not have comparable sales to customers outside of its MAS contract.	Not implementing - FAS maintains current policy addressing the evaluation, negotiation, and award of pricing subject to the CSP requirement is consistent with CICA, FAR, and GSAR requirements. This includes pricing in new offers and the exercise of options. Final action.
A200975Q3P22002	FAS Cannot Provide Assurance That MAS Contract Pricing Results in Orders Achieving the Lowest Overall Cost Alternative	9/30/2022	Office of the Commissioner, Federal Acquisition Service	003 C	OIG recommends that the FAS Commissioner establish requirements and controls to ensure that FAS contracting personnel adequately analyze CSP information: (1) to negotiate pricing consistent with CICA, FAR, and GSA Acquisition Regulation 538.270-1, Evaluation of offers without access to transactional data; and (2) to clearly identify and support the determination of most favored customer pricing. FAS should cancel FAS Policy and Procedures 2017-02, Updated Procedures for Exercising the Option to Extend the Term of a Federal Supply Schedule Contract, and develop and implement policy and procedures directing FAS's contracting personnel to perform price analyses of CSP disclosures provided by the offeror for MAS contract option extensions.	Not implementing - FAS maintains current policy addressing the evaluation, negotiation, and award of pricing subject to the CSP requirement is consistent with CICA, FAR, and GSAR requirements. This includes pricing in new offers and the exercise of options. Final action.

Appendix 1: Acronyms

AI	Artificial Intelligence
ASHRAE	American Society of Heating, Refrigerating, and Air-Conditioning Engineers
BLM	Bureau of Land Management
CDC	Centers for Disease Control and Prevention
CICA	Competition in Contracting Act of 1984
CIO	Chief Information Officer
CISCO	Computer Information System Company
COR	Contracting Officer's Representative
COVID-19	Coronavirus Disease of 2019
CPO	Old Post Office
CSOD	Cornerstone OnDemand
CSP	Commercial Sales Practices
DHS	Department of Homeland Security
DM&R	Deferred Maintenance and Repair
EO	Executive Order
FAI	Federal Acquisition Institute
FAR	Federal Acquisition Regulation
FAS	Federal Acquisition Service
FASTA	Federal Assets Sale and Transfer Act
FDA	U.S. Food and Drug Administration
FedRAMP	Federal Risk and Authorization Management Program
FFATA	Federal Funding Accountability and Transparency Act
FPS	Federal Protective Services
FSRS	FFATA Subaward Reporting System
FSS	Federal Supply Schedule
FY	Fiscal Year
GAO	Government Accountability Office
GSA	General Services Administration
GSAM	General Services Administration Acquisition Manual
GSAR	General Services Administration Acquisition Regulation
GSS	Office of General Supplies and Services
HTTP	Hypertext Transfer Protocol
HVAC	Heating, Ventilation, and Air-Conditioning
IAQ	Indoor Air Quality
IBM	International Business Machines
ID	Identification
IDTI	Infrastructure Integration Division
IT	Information Technology
LAM	Leave Administration Managers
LMT	Lease Management Tool

LPOE	Land Port of Entry
MARS	Management Analysis and Review Systems
MAS	Multiple Award Schedule
MDM	Mobile device management
NCR	National Capital Region
NIST	National Institute of Standards and Technology
O&M	Operations and Maintenance
OAS	Office of Administrative Services
OCFO	Office of the Chief Financial Officer
OGC	Office of the General Counsel
OIG	Office of Inspector General
OMB	Office of Management and Budget
PBS	Public Buildings Service
PRC	Price Reductions Clause
RPA	Robotic Process Automation
SP	Special Publications
TDR	Transactional Data Reporting
TMF	Technology Modernization Fund
TTS	Technology Transformation Services
V&V	Validation and Verification

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