



# Client Enrichment Series

Welcome to today's presentation:

***Put PBS At Your Fingertips With Our Customer Dashboard***

***October 6, 2020***

***The presentation will start at 2 pm Eastern***

**Note:** *Phones are automatically muted during the presentation. You have the ability to send questions to your fellow attendees and our presentation team via your Chat pane. Our team will answer as many of the questions as possible throughout and at the end of the presentation. All questions will be captured, and incorporated into an Questions and Answers document posted on [www.gsa.gov/ces](http://www.gsa.gov/ces)*





# PBS Customer Dashboard

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PBS Office of Portfolio Management and Customer Engagement

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National Program Manager - Customer Outreach and Communications

PBS Office of Portfolio Management and Customer Engagement



# Agenda

- Overview, Enhancements, and Benefits
- Dashboard Access and Landing Page/Navigation
- Modules: Projects, RWAs, Occupancies, Locations, Rent
- Reporting and Exporting
- Resources

# Customer Dashboard Experience

## Data Available

- Customers can only view own agency/bureau data, as determined by their agency
- Current data with daily updates from prior day
- Summary views and also detailed information
- Downloadable data sets
  - “All” details (lists of RWAs, OAs, Projects, Locations, Rent Bills)
  - Summary details (tables, images)

## 5 Dashboard Modules, Filters & Exports

- Projects
- Reimbursable Work Authorizations (RWAs)
- Occupancy Agreements (OAs)
- Locations
- Rent

# Dashboard Relevancy and Benefits

## Relevancy

- PBS' Customer Dashboard gives customers anytime access to current, operational views of PBS data
- Drill-down views to see individual projects, RWAs, OAs, locations, or rent details
- Data exports and also the ability to download images of tables and charts

## Benefits

- Single, consistent, pre-defined data sets and reporting with 24/7 access
- Daily updates and consistent access to information from PBS Systems
- MAX.gov registration for additional security and ease of access

# PBS Customer Dashboard - FY20 Enhancements

- **NEW:** Daily Updates vs. Prior Weekly Updates
- **NEW:** Tab - Locations
  - Building specific information (filterable by the location or OA)
  - Historical status, security level, predominant use, space type breakouts...and more!
- Rent Improvements
  - Redesign Rent Comparison Tool (format, functionality)
  - Updated charts to improve viewability
- Other Minor Enhancements
  - Formatting, navigation/functionality, filters, data, exports, consistency
  - Continue to work to improve performance

# Dashboard Access and Navigation

# External Access to the Customer Dashboard

**1st Step:** Register your .gov/.mil email address with MAX.gov

- Obtain an OMB Max account at:  
<https://max.omb.gov/>

**2nd Step:** Log into the D2D Portal using your MAX.gov credentials:

<https://d2d.gsa.gov/>

You **MUST** log into the D2D portal at least ***once*** before moving to Step 3.

*Access point is through Data to Decisions (D2D) web portal <https://d2d.gsa.gov>*

MAX.gov LOGIN

Don't Have a MAX ID Yet? [REGISTER NOW](#)

HOME MANAGE PASSWORD CONTACT US

LOGIN WITH ...

PIV OR CAC CARD

LOGIN WITH YOUR PIV OR CAC

Remember to plug in your PIV/CAC card

Register a Secure+ SMS 2-Factor Device

LOGIN WITH PIV/CAC

MAX.GOV USER ID & PASSWORD

User ID

Password [Forgot, Set, or Change Your Password?](#)

Use MAX Secure+ SMS 2-Factor

LOGIN WITH USER ID

*After 90 days of inactivity you will need to register again with OMB MAX.*

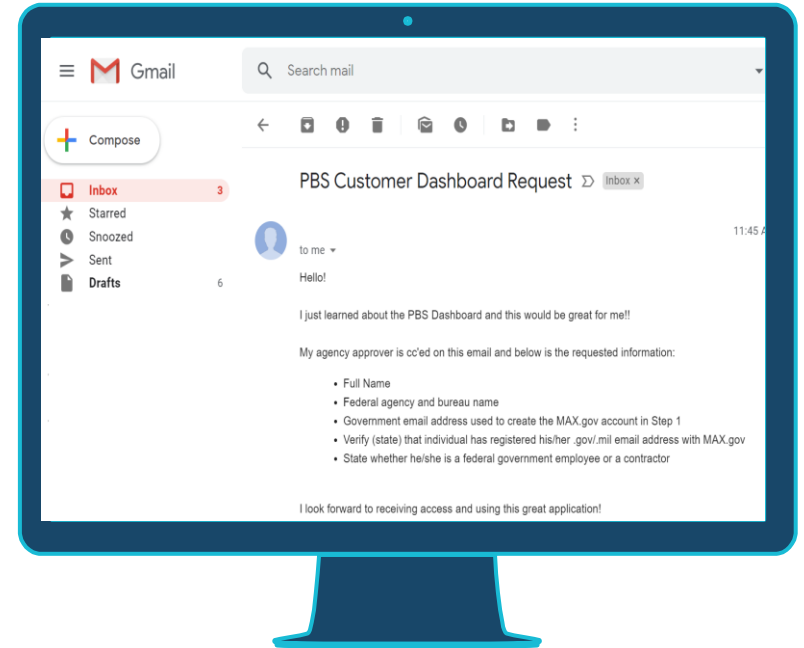


# External Access to the Customer Dashboard, con't

**3rd Step:** Agency approver email or cc'ed on email to [PBS.Dashboard@gsa.gov](mailto:PBS.Dashboard@gsa.gov) with requestor's:

1. Full Name
2. Federal agency and bureau name
3. Government email address used to create the MAX.gov account in Step 1
4. State that individual has registered his/her .gov/.mil email address with MAX.gov
5. State whether he/she is a federal government employee or a contractor

*\*\* If you don't know your agency approver, email the mailbox. The team will forward to your agency approver on your behalf. \*\**



# Browser Choice for the Dashboard

- The Dashboard was created and tested using Google Chrome
- Some agencies have better results with Microsoft Edge if Chrome is not an option  
(While working to resolve download issues in particular, the team found that Edge performs as well as Chrome)
- There are **known issues with Internet Explorer**, in particular the GSA team and some customers have reported issues with appearance and functionality, and also download capabilities.

# Dashboard Entry




**TIP! Copy and paste URL in D2D for direct access:**  
**<https://D2D.gsa.gov/report/pbs-customer-dashboard>**

# Dashboard Landing Page and Navigation

Welcome and Guidance | My Projects | My RWAs | My Occupancies | My Locations | My Rent

## GSA PBS Customer Dashboard

 The PBS Customer Dashboard provides anytime access to project and occupancy information for federal agencies with space managed by the Public Buildings Service (PBS) of the US General Services Administration (GSA). You will find current operational information on Projects, RWAs, Occupancy Agreements, Locations, and Rent. For more information on the PBS Customer Dashboard, please check out the [User Guide](#), or see below in the PBS Resources section.

 <b>Projects</b> Summary and detailed project information	 <b>RWAs</b> Reimbursable Work Authorizations	 <b>Occupancy Agreements</b> Final Occupancy Agreements	 <b>Locations</b> Information on your GSA-Controlled locations	 <b>RENT</b> Rent Multiple years billed rent and square feet
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### PBS Resources

PBS Customer Dashboard: <https://www.gsa.gov/pbscustomerdashboard>  
PBS Resource Fact Sheets: <https://www.gsa.gov/pbsfactsheets>  
PBS Pricing Desk Guide: <https://www.gsa.gov/rentpricingpolicy>  
Reimbursable Services Program: <https://www.gsa.gov/rwa>  
PBS Real Property Reports: <https://www.gsa.gov/reference/reports/real-property-reports>

### PBS National Offices

Office of Portfolio Management and Customer Engagement: <https://www.gsa.gov/portfoliomangement>  
Office of Design and Construction: <https://www.gsa.gov/newconstruction>  
Office of Leasing: <https://www.gsa.gov/leasing>  
Office of Facilities Management: <https://www.gsa.gov/facilitiesmanagement>

### PBS Systems with Customer Access

RWA Entry and Tracking Application (eRETA) <https://www.gsa.gov/ereta>  
Electronic Occupancy Agreement (eOA) <https://www.gsa.gov/eoa>  
Rent on the Web (ROW) <https://www.gsa.gov/rentontheweb>

### Contact the PBS Customer Dashboard Team

Please send comments, questions, and suggestions to [pbs.dashboard@gsa.gov](mailto:pbs.dashboard@gsa.gov)

Two ways to navigate...

- Tabs across the top
- Access the Tab Using the Icons
- Also, a handy PBS Resources section

# General Dashboard Tab Layout

**Each tab has *similar* layout**

**5 Tabs:**

My Projects

My RWAs

My Occupancies

My Locations

My Rent

**Filters**

Agency, Bureau, City, state,  
federal/leased, size options, date options

**Summary**

Breakdown of all general information  
provided in each tab into useful overviews

**Statistics**

A map, table, or chart visualization

**Details**

Search by number and review key  
characteristics of the individual records  
(Project, RWA, OA, Location, Rent Bill)

# Navigation – Vertical Scrolling

Scroll Bars: Multiple sets of scroll bars can be confusing

[Jard Export \(supporting data file\)](#)

It apply to the generated report).

and lines) to activate the export sheet.

the page, followed by 'Crosstab' for an Excel/CSV file.

and selected when there are options available to download.

(guidance tab) for more export options.

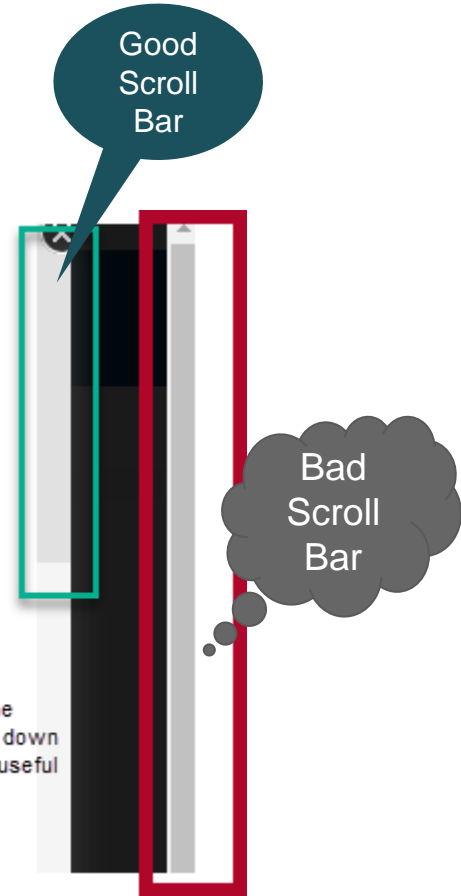


City  
▼ (All) ▼

FY Expiration  
▼ (All) ▼

Inner scroll bar on the right side of the DB page moves you up and down the dashboard

Outer scroll bar moves the whole DB screen up and down and will not generally be useful in the DB



# Navigation – Horizontal Scrolling

Scroll Bars: Scrolling within a section of the DB

Left and right scroll (view additional columns of information)

9	163	1,321,577	352	3,521,498	241	3,158,615	139	1,657,926	116	971,815	100	1,594,739
10	37	739,127	146	877,140	152	1,265,855	73	613,460	56	1,038,610	91	1,016,316
11	76	5,605,500	204	12,601,492	89	5,130,720	67	3,794,870	71	5,139,121	82	4,062,478
Total for Fiscal Year	995	15,201,163	2,915	41,274,262	2,047	27,912,076	1,312	18,500,193	1,071	17,633,263	1,069	14,479,572

This scroll bar will move you right and left to show all of the columns of data for the table.

# Navigation Within a Section

Scroll Bars: Scrolling within a section of the DB

Up and down scroll (lists)

## OA List

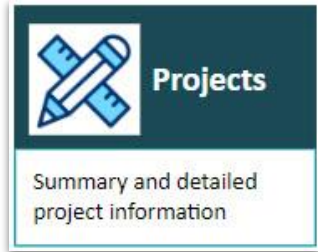
	OA Effective Date	OA Expiration Date	OA Current Version	Total Parking	Count of Personnel	USF	RSF
ORIC G	10/1/1994	8/30/2029	74	2	12	14,375	18,796
ORIC G	10/1/1994	8/31/2029	80	0	1	1,425	1,863
ORIC G	8/15/1997	8/31/2029	85	1	5	350	461
VAL	10/1/1992	11/30/2030	52	2	1	197	259
RS FB & /ER US..	1/2/1994	1/31/2029	65	1	4	2,079	2,924
RS FB & /ER US..	1/1/1994	1/1/2029	81	1	12	4,373	6,151
RS FB & /ER US..	4/17/1995	8/31/2029	95	1	6	2,296	3,229

This scroll bar will move you up and down through a list



# Overview of Each Dashboard Tab

# Projects



View your agency's current projects with GSA, from leases or construction, to space consolidation or design projects.

Compare project counts by type, funding amount, size, location and current project lifecycle phase.

Find details of individual projects including team members and POCs, funding obligations and balance, and latest schedule milestones achieved.


# Projects Entry and Filters



Instructions to create Projects Standard Export (supporting data file)

1. Apply filters below, if desired (they will apply to the generated report).
2. Click on this box (within the gray dotted lines) to activate the export sheet.
3. Select 'Download' located at footer of the page, followed by 'Crosstab' for an Excel/CSV file.
4. You will know the export sheet has been selected when there are options available to download.

Access the User Guide (from Welcome/Guidance tab) for more export options.



## Filters Reset All Filters

**Bureau**  **GSA Region**

**Building Number**  **State**  **City**

**GSA-Leased or GSA-Owned**  **Project Lifecycle Phase**  **Project Lifecycle Sub-Phase**

**Project Type**  **Primary Funding Type**  **Customer POC**

## Common PBS Project Lifecycle Phases and Definitions



*\*Hover to see phase definition*

**Date Requirements Finalized/Project Authorized/RWA Accepted**  **Date Awarded (Lease, Construction, or Design/Build Contract)**

**Current USF**  **Current RSF**  **Total Funding (All Sources)**

# Projects National Summary



## Projects - National Summary

### Projects Summary

Project Type	
Repair and Alteration	37
N Type RWA - Projects Related to Build-out of Space and/or Services	16
New Lease	34
New/Replacing Lease	143
Succeeding Lease	27
<b>Total Count</b>	<b>257</b>

### Project List

Project Number	RWA/PCN	Lease Number	OA Number	Bureau	Project Name	Project Type	Primary Funding Type	Current Phase	Sub-Phase	Date Awarded (Lease, Construction, or Design/Build Contract)	RWA Funding	Total Funding (All Sources)	Total Obligations
OMS2096		LMS01889	AMS02510,A..		MS - JACKSON - 0..	Succeeding Lease	Rental of Space (BA53)	Identification					
ONY2651		LN23418	ANY03763,AN..		NY - BUFFALO - ONY2651 - ..	Lease Expansion	Rental of Space (BA53)	Identification					
OSC2077			ASC02122		SC - CHARLES TON..	New/Replacing Lease	Rental of Space (BA53)	Identification			\$0	\$8,594	\$0
OWI2167			AWI03174,AW..		WI - MILWAUKEE..	New/Replacing Lease	Rental of Space (BA53)	Identification					
SAL0184		LAL00886	AAL02185,AAL..		AL - BIRMINGHAM - SALO..	New/Replacing Lease	Rental of Space (BA53)	Execution	Lease Procu..		\$0	\$57,634	\$0

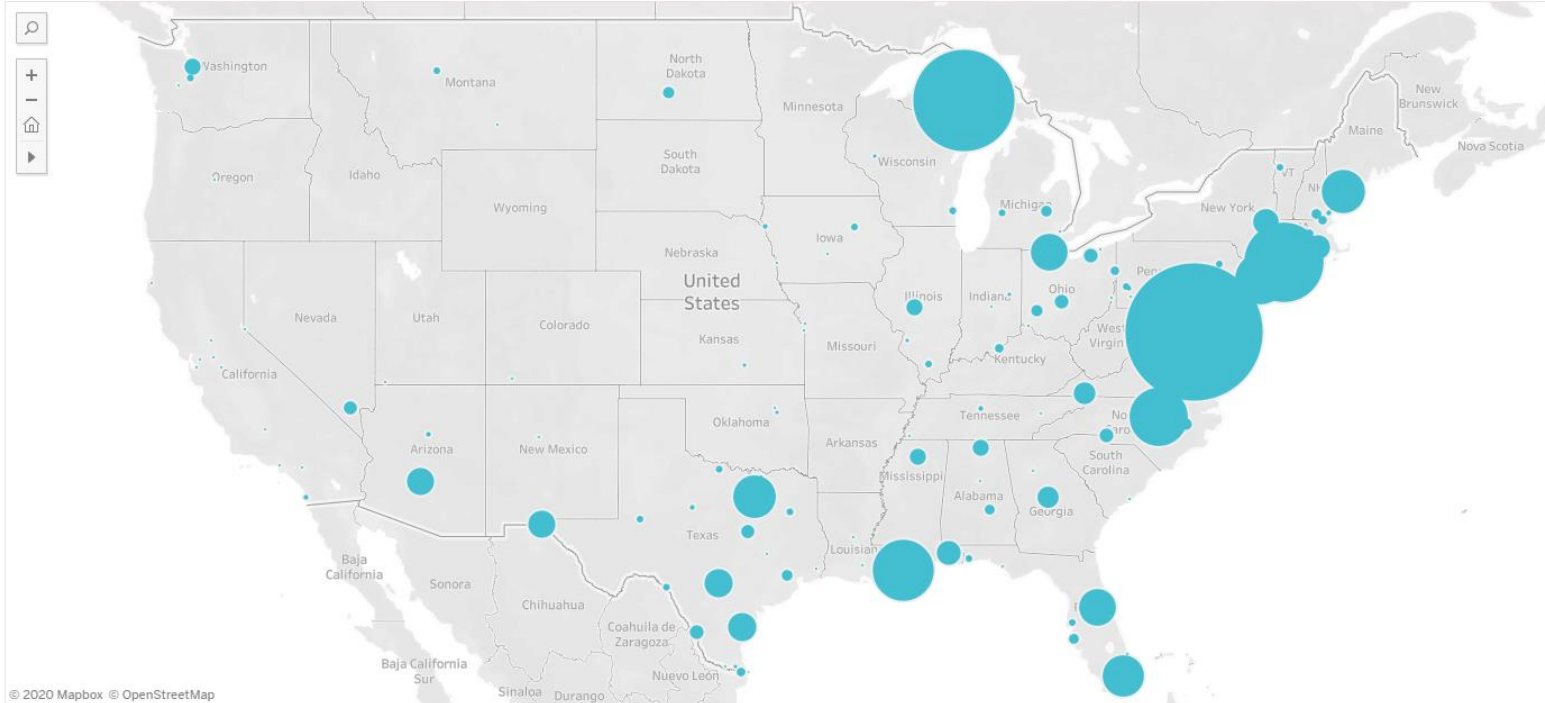
# Projects Statistics

## Project Statistics

### My Projects by Location

Project Lifecycle Phase

Execution



© 2020 Mapbox © OpenStreetMap

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1 dollars  
3 and color of  
Execution)

# Project Details

## Project Details

### Project Name

WA-TACOMA-UNION STATION-Replace Elevator Flow Control Valves - TUS

OR

### Project Identifier

58772 - RWA12425

### IDENTIFIERS

#### Project Type

Repair and Alteration

#### Primary Funding Type

Minor Repairs and Alterations (BA54)

#### Bureau (Project Tenant)

#### Project Description

Replace the existing over-speed valves, as the current manual lowering feature is no longer offered due to code change by LNI.

### LOCATION

#### Building Number, Name

WA7587ZZ: UNION STATION

#### Address

1717 PACIFIC AVE, TACOMA, WA 98402

#### City

TACOMA

#### State

WA

#### GSA-Leased or GSA-Owned

GSA-Leased

#### GSA Region

10

#### Current USF

#### Current RSF

#### Requested USF

#### Requested RSF

### STATUS

#### Project Lifecycle Phase

#### Status Notes

NTP to be issued NLT 8/31/20

### TEAM

#### Project Manager

Jeffrey Tollar (253) 268-6524 jeffrey.tollar@gsa.gov

#### Project Sponsor

William Senn

#### Contracting Officer

Gayle Hanson

#### Customer POC

#### Leasing Specialist

#### Leasing Supervisor

### OCCUPANCY AGREEMENT(S)

#### OA Number

#### OA Tenant

#### OA Status

#### OA Expiration Date

#### OA Current USF

#### OA Current RSF

### LEASE INFO

#### Lease Number

#### Lease Action

#### Estimated Annual Rent

### EXISTING/ PRIOR LEASES

#### Existing/Prior Lease Number

#### Termination Date

# Project Details (Financials)



## Project Financials

Funding Source	ID	Description	Funding Bureau	Effective Date	Expiration Date	Last Updated	Funding, Authorized Amount	Amount Obligated	Remaining Balance
BA55	VAR00022		000000: Shell; 1014: Bankr..			6/16/2020	\$7,930,297	\$9,185,095	
RWA	RWA Numbers	3390_AR-0001 - TEXARK.. Design and Construction..	Customer Names	7/20/2017 7/26/2018	9/30/2020	4/15/2019 4/21/2020	\$373,045 \$482,000	\$254,000 \$385,757	\$119,045 \$96,244
Grand Total							<b>\$8,785,343</b>	<b>\$9,824,852</b>	<b>\$215,289</b>

Hover over Authorized Amount, Obligated, or Balance for more information on those costs!

Effective Date : 7/20/2017  
 Description: 3390\_AR-0001 - TEXARKANA,AR (RA)( \*PPII Customer Design and Build Out expenses for the expansion of the Texarkana, AR Resid Customer as noted in the Program of Requirements (POR) dated June 4, 2015.  
 Expiration Date : 9/30/2020  
 Funding Bureau: DEPAF JUSTI Customer  
 Funding Source : RWA  
 ID : N1680487  
 Last Updated : 4/15/2019  
 Remaining Balance: \$119,045

# Project Details (Schedule)

## Project Schedule

Schedule Last Updated: 6/11/2019

Project Schedule Type: ePM 1.3 Master Project Template

Project Lifecycle Phase	Sub-Phase	Milestone	Estimated	Actual
	Design	Design Requestion from member	5/15/2015	5/29/2015
		Design PR Submitted	6/1/2015	6/1/2015
		Contracting Accepts Design PR	7/1/2015	7/1/2015
		Design RFP Published in FedBizOpps	5/15/2015	5/15/2015
		Design RFP Proposals Received	8/3/2015	8/3/2015
		SSEB/Design Firms Shortlisted	8/3/2015	8/3/2015
		Design Firm Selected and Price Proposal Requested	9/1/2015	9/1/2015
		Design Award	9/30/2015	9/30/2015
		Design Start/NTP	10/1/2015	10/1/2015
		Design Complete	5/4/2018	5/4/2018
	Construction	Construction Start/NTP	7/26/2019	
		Substantial Completion	10/26/2020	
Closeout		Construction Complete	10/26/2020	
		Occupancy	9/16/2020	
Operations		Project Closeout	3/12/2021	



# Useful Downloads from Projects

1. Projects Export: List of projects with key data elements, including location and occupancy information, project description, costs, phase, POCs, and project phase
2. Download an Image of the dashboard for use outside of the dashboard

# RWAs



View your agency's open Reimbursable Work Authorizations (RWAs), types A, B, F, N and R.

Find overall obligation amounts and remaining balances per RWA type, see which RWAs are substantially complete but not financially closed, and review trends in RWA acceptance throughout 3 prior fiscal years.

View details of individual RWAs including financial and funding information, project descriptions, POCs, and primary worksite.


# RWA Entry and Filters



Instructions to create RWAs Standard Export (supporting data file)

1. Apply filters below, if desired (they will apply to the generated report).
2. Click on this box (within the gray dotted lines) to activate the export sheet.
3. Select 'Download' located at footer of the page, followed by 'Crosstab' for an Excel/CSV file.
4. You will know the export sheet has been selected when there are options available to download.

Access the *User Guide* (from *Welcome/Guidance* tab) for more export options.



## Filters

Reset All Filters 

Bureau	GSA Region	GSA-Leased or GSA-Owned	RWA Type	Service Type	State	City
(All)	(All)	(All)	(All)	(All)	(All)	(All)
Building Number	Building Name	RWA Acceptance Date	Authorized Amount			
(All)	(All)	9/30/2003	8/18/2020 \$0 \$165,118,372			

# RWA National Summary

## RWAs - National Summary

Open RWAs					
RWA Type	Number of RWAs	Authorized Amount	Obligated	Remaining Balance	Billed to RWA
A	79	\$118,715,670	\$69,009,502	\$49,706,168	\$54,082,383
B	133	\$862,798,423	\$667,106,976	\$195,691,447	\$602,050,194
F	494	\$12,983,688	\$3,443,378	\$9,540,310	\$1,240,983
N	8,151	\$5,517,379,734	\$3,449,624,693	\$2,067,755,041	\$2,253,862,674
R	2,338	\$178,266,090	\$55,890,474	\$122,375,617	\$127,906,400
<b>Total</b>	<b>11,195</b>	<b>\$6,690,143,605</b>	<b>\$4,245,075,022</b>	<b>\$2,445,068,583</b>	<b>\$3,039,142,635</b>

## RWA Type Definitions

- A: Standalone project split-funded by PBS and customer (example: Construction and/or design services in federal space)
- B: Project related to PBS prospectus level project that is split funded by PBS and customer (example: Tenant-funded work associated with a PBS prospectus project)
- F: Small, miscellaneous, routine project or service, which cannot exceed \$25,000 per transaction and \$250,000 total (example: changing door knobs or key locks)
- N: Standalone project or service funded completely by customer (examples: space changes, overtime utilities in leased space)
- R: Recurring services or overtime utilities in owned space

\*This chart includes all RWAs that are open, including those that are substantially complete, but not financially closed.

RWA List											
RWA Number	RWA Type	Building Name	Project Description	RWA Acceptance Date	Fund Expiration Date	Fund Year	Fund Type	Substantial Completion Date	Authorized Amount	Obligations	Remaining Balance
A	A	RON DE LUGO FED BLDG	This RWA funds the construction of the Vehicle Sallyport in the Ron DeLugo ..	9/30/2010		2010	No-Year		\$1,207,118	\$1,206,998	\$120
A	A	HARRY S. TRUMAN	Main State Major Renovation of HST - Phase 1C and 1C Swing Space. The renovations re..	9/30/2003		2011	No-Year		\$14,562,491	\$14,401,397	\$161,094
A	A	JACOB K. JAVITS FB/C	3540_NY-0010 - 26 FED PLAZA (24TH FLOOR), Amendment-1 adds functio..	12/24/2015		2019	No-Year	5/12/2020	\$7,942,490	\$7,939,464	\$3,026

# RWA National Summary, con't

## RWAs that are Substantially Complete, but not Financially Closed

Fiscal Year Complete	RWA Type	Count of RWAs	Authorized Amount	Obligations	Remaining Balance
2013	A	1	\$6,022,809	\$2,443,301	\$3,579,508
	N	18	\$4,864,512	\$4,726,800	\$137,712
	R	1	\$10,194	\$0	\$10,194
2014	N	17	\$5,305,329	\$4,206,026	\$1,099,303
	R	8	\$6,151,498	\$5,918,510	\$232,988
2015	A	1	\$3,887,441	\$3,738,126	\$149,315
	B	1	\$20,866	\$21,700	(\$835)
	N	26	\$27,408,980	\$23,814,481	\$3,594,499
	R	3	\$2,131,060	\$2,068,085	\$62,975
2016	N	38	\$11,155,315	\$5,142,727	\$6,012,588
	R	4	\$207,546	\$0	\$207,546
2017	N	38	\$17,377,720	\$11,950,571	\$5,427,149
2018	B	2	\$37,208,688	\$34,706,543	\$2,502,145
	N	109	\$20,813,393	\$17,269,525	\$3,543,868
	R	7	\$1,289,605	\$1,195,796	\$93,809
2019	A	3	\$1,106,558	\$1,055,933	\$50,625

Click on a value in the "Count of RWAs" column in the table above to filter the list below to show only those related RWAs. To remove the filter, click off the value in the white space on the left or the right.

RWA Number	Project Description	Service Type	AB Code	City	State	Authorized Amount	Remaining Balance
A	Amendment No.13 RWA to support the Prospectus Development Studies and Program..	Non-Severable	4900	ARLINGTON	VA	\$3,887,441	\$149,315
A	A. Relocation Management B. Telecommunications Services C. Specialized Constructio..	Non-Severable	7508	ROCKVILLE	MD	\$6,022,809	\$3,579,508
A	Above-standard construction costs for the new NBIB office located at the Lloyd D. Geo..	Non-Severable	2401	Las Vegas	NV	\$176,712	\$2,703
A	3220_MI-0001 - ANN ARBOR,MI	- *PPID10582* All costs associated with d..	1513	Ann Arbor	MI	\$530,972	\$46,739

# RWAs Statistics

## RWA Statistics

This RWA Acceptance data is updated annually

### RWA Acceptance by Fiscal Year Quarter

#### Total Authorized Amount

FY Accepted	FY Qtr Accepted	RWA Type					Grand Total	FY Accepted	FY Qtr Accepted	RWA Type					Grand Total
		A	B	F	N	R				A	B	F	N	R	
2017	2016 Q4	\$2,591,175	\$4,239,510	\$10,152,283	\$89,510,659	\$142,949,762	\$249,443,389	2017	2016 Q4	6	4	445	1,301	2,080	3,836
	2017 Q1	\$3,877,448	\$156,411,919	\$2,730,916	\$300,565,740	\$28,229,341	\$491,815,364		2017 Q1	9	11	165	1,200	331	1,716
	2017 Q2	\$4,421,023	\$17,343,472	\$772,653	\$126,329,560	\$2,445,040	\$151,311,748		2017 Q2	8	13	89	1,249	153	1,512
	2017 Q3	\$18,877,532	\$50,087,626	\$200,295	\$938,402,703	\$1,151,083	\$1,008,719,238		2017 Q3	18	27	35	3,213	125	3,418
	<b>Total</b>	\$29,767,178	\$228,082,527	\$13,856,147	\$1,454,808,663	\$174,775,225	\$1,901,289,739		<b>Total</b>	41	55	734	6,963	2,689	10,482
2018	2017 Q4	\$872,538	\$9,783,601	\$8,725,890	\$124,372,228	\$158,702,240	\$302,456,498	2018	2017 Q4	2	7	356	1,285	2,308	3,958
	2018 Q1	\$3,301,425	\$5,485,676	\$1,297,226	\$146,387,683	\$5,327,740	\$161,799,750		2018 Q1	3	14	110	1,023	164	1,314
	2018 Q2	\$2,323,442	\$16,327,221	\$867,514	\$308,049,295	\$2,255,794	\$329,823,266		2018 Q2	4	13	81	1,282	133	1,513
	2018 Q3	\$37,995,521	\$18,346,594	\$182,301	\$985,388,859	\$1,051,645	\$1,042,964,920		2018 Q3	25	25	28	2,905	119	3,102
	<b>Total</b>	\$44,492,927	\$49,943,092	\$11,072,931	\$1,564,198,065	\$167,337,419	\$1,837,044,434		<b>Total</b>	34	59	575	6,495	2,724	9,887
2019	2018 Q4	\$421,305		\$9,604,839	\$103,766,568	\$142,047,876	\$255,840,588	2019	2018 Q4	4		369	1,327	2,171	3,871
	2019 Q1	\$2,930,538	\$4,393,063	\$1,930,664	\$127,042,124	\$4,037,558	\$140,333,947		2019 Q1	7	2	75	777	242	1,103
	2019 Q2	\$5,966,994	\$38,570,930	\$737,611	\$259,621,888	\$22,090,163	\$326,987,585		2019 Q2	6	10	71	1,333	134	1,554
	2019 Q3	\$17,281,467	\$57,006,503	\$958,375	\$970,224,889	\$665,992	\$1,046,137,226		2019 Q3	14	23	31	2,826	88	2,982
	<b>Total</b>	\$26,600,303	\$99,970,495	\$13,231,489	\$1,460,655,470	\$168,841,588	\$1,769,299,346		<b>Total</b>	31	35	546	6,263	2,635	9,510

This table shows RWAs accepted by quarter for the prior 3 fiscal years - darkest color is the highest value (count and dollars) showing where the most RWAs are accepted in each year.

# RWA Details

## RWA Details

RWA Number

<b>IDENTIFIERS</b>	<b>RWA Type</b> A	<b>REXUS Project ID</b>	<b>Service Type</b> Non-Severable	<b>GSA-Leased or GSA-Owned</b> Owned	<b>Bureau</b> 4703: GSA OFFICE OF THE CHIEF FINANCIAL OFFICER (OC...	<b>Customer Order Number</b>
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### Project Description

This RWA covers non-construction costs needed to relocate a FAS office to the Sandra Day O'Connor U.S. Courthouse in Phoenix. This RWA covers all estimated non-construction costs and PBS fees, including furniture, furniture install, IT, move services, and fees. The \$56,806.98 is comprised of \$52,792.36 in estimated costs and \$4,014.62 in RWA fees. Relocation is from 401 W. Washington St., 1st floor, to 401 W. Washington St., 2nd floor, Phoenix AZ.

<b>LOCATION</b>	<b>Building Number</b> AZ0303ZZ	<b>Building Name</b> SANDRA D. O'CONNOR C	<b>City</b> PHOENIX	<b>State</b> AZ	<b>GSA Region</b> 9	<b>Lease Number</b>
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<b>GSA POC</b>	<b>PM Name</b> Kevin Winschel	<b>PM Email</b> kevin.winschel@gsa.gov	<b>PM Phone Number</b> (602) 514-7400
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<b>CUSTOMER POC</b>	<b>Customer Name</b> Mark Tyler	<b>Customer Email</b> mark.tyler@gsa.gov	<b>Customer Phone Number</b> (202) 579-3444
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<b>FINANCIALS</b>	<b>Authorized Amount</b> \$56,807	<b>Obligations</b> \$50,158	<b>Remaining Balance</b> \$6,649	<b>% Obligated</b> 88%	<b>Billed Amount</b> \$50,158
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<b>FUNDING</b>	<b>Agency Accounting Data</b> IX019445-2015-G-00-262X-CST2-S00M0143-CSFTF-Freeze the Footprint	<b>Agency Location Code</b> 47000016	<b>Treasury Account Symbol</b>	<b>Billed Office Account Code (BOAC)</b> 470262
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<b>Funding Authority</b> Non-Economy Act	<b>Most Recent Fund Type</b> No-Year	<b>Most Recent Fund Year</b> 2015	<b>Fund Expiration Date</b>
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<b>DATES</b>	<b>Acceptance/Start Date</b> 7/14/2015	<b>Substantial Completion Date</b> 6/17/2016	<b>Substantial Completion Letter Date</b> 6/22/2016
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# Useful Downloads from RWAs

1. List of Open RWAs (*Open RWAs*)
2. List of RWAs that are substantially complete, but not closed (*RWAs Complete (Filtered List)*)
3. Total Counts of Accepted RWAs by Year and Quarter (*RWA Total Count*)
4. Download an Image of the dashboard for use outside of the dashboard



# Occupancies



View your agency's current, final Occupancy Agreements with GSA and filter by size, location, and bureau. Identify upcoming occupancy planning activities based on due dates for strategic and technical requirements for expiring OAs.

Explore the details of individual OAs to find parking counts, square footage, cancellation or termination information, OA effective and expiration dates, and POCs.


# Occupancies Entry and Filters



Instructions to create Occupancies Standard Export (supporting data file)

1. Apply filters below, if desired (they will apply to the generated report).
2. Click on this box (within the gray dotted lines) to activate the export sheet.
3. Select 'Download' located at footer of the page, followed by 'Crosstab' for an Excel/CSV file.
4. You will know the export sheet has been selected when there are options available to download.

Access the User Guide (from Welcome/Guidance tab) for more export options.



## Filters Reset All Filters

Bureau (All) ▼	GSA Region (All) ▼	GSA-Leased or GSA-Owned (All) ▼	State (All) ▼	City (All) ▼
Building Number (All) ▼	Building Name (All) ▼	Non-Cancelable (All) ▼	FY Expiration (All) ▼	
OA Effective Date 7/1/1973 □	OA Expiration Date 7/15/2020 7/15/2020 □	USF 5/10/2081 0 □	RSF 1,288,928 0 □	2,014,654 □

# Occupancies National Summary

## Occupancies - National Summary

Portfolio Summary													
	OA USF	OA RSF	Count of Personnel	% of Space	OA Count	Number of Buildings	Non-Cancelable OA	Non-Cancelable OA RSF	ROI OA	ROI OA RSF	Surface Parking	Structured Parking	Total Parking
GSA-Leased	165,517,293	184,417,747	580,680	52.33%	10,274	6,914	2,424	56,853,080	6	0	231,124	76,682	307,806
GSA-Owned	124,704,300	168,015,293	393,339	47.67%	10,447	1,534	488	8,343,746	590	0	56,358	49,800	106,158
Total All Building Types	290,221,593	352,433,040	974,019	100.00%	20,721	8,448	2,912	65,196,826	596	0	287,482	126,482	413,964

OAs by FY Expiration													
GSA Region	2020		2021		2022		2023		2024		2025		
	OA Count	OA RSF	OA Count	OA RSF	OA Count	OA RSF	OA Count	OA RSF	OA Count	OA RSF	OA Count	OA RSF	
1	71	275,600	201	1,371,677	92	1,215,916	44	380,883	40	557,177	76	555,464	
2	52	964,774	248	2,828,957	139	1,516,815	91	1,110,352	85	1,076,387	61	435,161	
3	57	854,435	177	4,949,910	103	1,739,143	125	1,243,599	108	1,850,005	89	1,977,940	
4	169	1,852,583	573	4,605,967	436	4,500,681	300	3,637,723	212	2,137,487	194	1,518,875	
5	200	1,407,423	470	4,858,860	269	2,223,245	152	1,900,288	102	1,117,352	62	573,209	
6	29	648,418	114	1,000,861	115	2,546,962	63	1,435,101	47	727,101	50	1,158,996	
7	76	1,139,175	248	3,031,719	256	2,901,387	167	1,946,802	176	2,085,186	182	1,121,989	
8	65	392,551	182	1,626,181	155	1,712,739	91	779,188	58	933,024	82	464,405	
9	163	1,321,577	352	3,521,498	241	3,158,615	139	1,657,926	116	971,815	100	1,594,739	
10	37	739,127	146	877,140	152	1,265,855	73	613,460	56	1,038,610	91	1,016,316	
11	76	5,605,500	204	12,601,492	89	5,130,720	67	3,794,870	71	5,139,121	82	4,062,478	
Total for Fiscal Year	995	15,201,163	2,915	41,274,262	2,047	27,912,076	1,312	18,500,193	1,071	17,633,263	1,069	14,479,572	

# Occupancies National Summary



## OA List

OA Number	Bureau	GSA Region	Date Termination Rights Begin	Lease Number	Building Number	Building Name	OA Effective Date	OA Expiration Date	OA Current Version	Total Parking	Count of Personnel	USF	RSF
AAK		10			AK0001	ANCHORAGE HISTORIC FEDERAL BUILDING	10/1/1994	8/30/2029	74	2	12	14,375	18,796
AAK		10			AK0001	ANCHORAGE HISTORIC FEDERAL BUILDING	10/1/1994	8/31/2029	80	0	1	1,425	1,863
AAK		10			AK0001	ANCHORAGE HISTORIC FEDERAL BUILDING	8/15/1997	8/31/2029	85	1	5	350	461
AAK		10			AK0005	KETCHIKAN FEDERAL BUILDING	10/1/1992	11/30/2030	52	2	1	197	259
AAK		10			AK0013	HURFF A. SAUNDERS FB & ROBERT BOOCHEVER US..	1/2/1994	1/31/2029	65	1	4	2,079	2,924
AAK		10			AK0013	HURFF A. SAUNDERS FB & ROBERT BOOCHEVER US..	1/1/1994	1/1/2029	81	1	12	4,373	6,151
AAK		10			AK0013	HURFF A. SAUNDERS FB & ROBERT BOOCHEVER US..	4/17/1995	8/31/2029	95	1	6	2,296	3,229

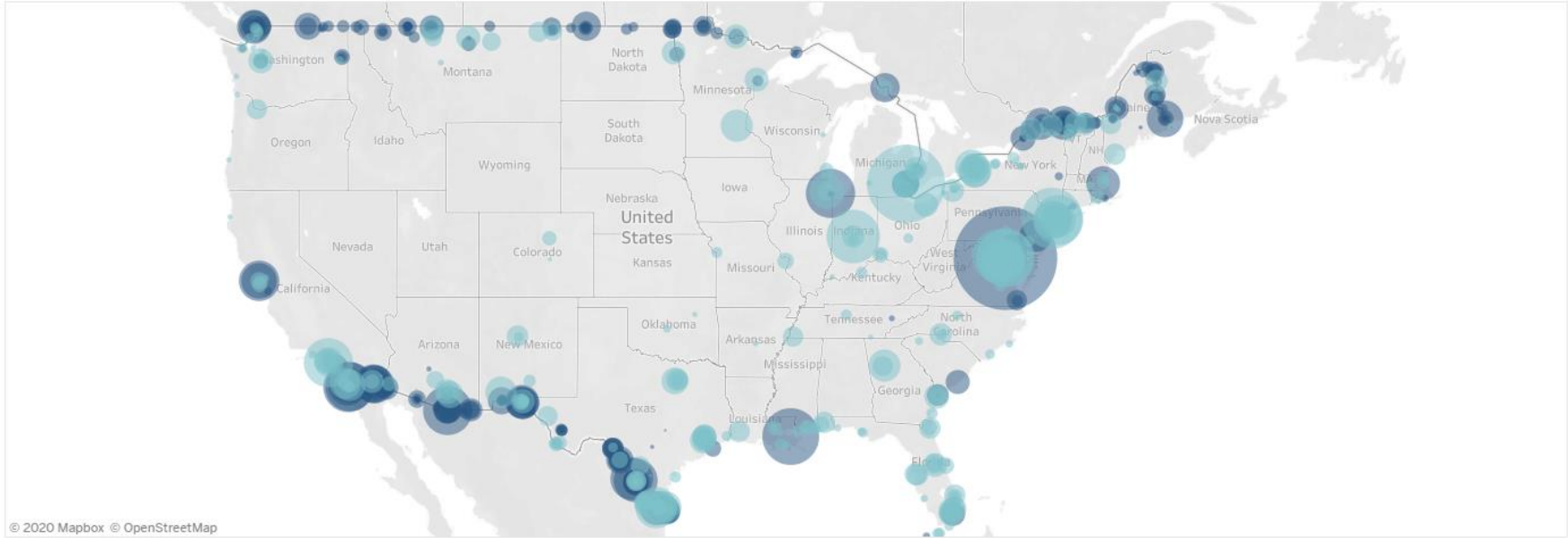
# Occupancies Statistics

## Occupancies- Statistics

### Occupancies by Location

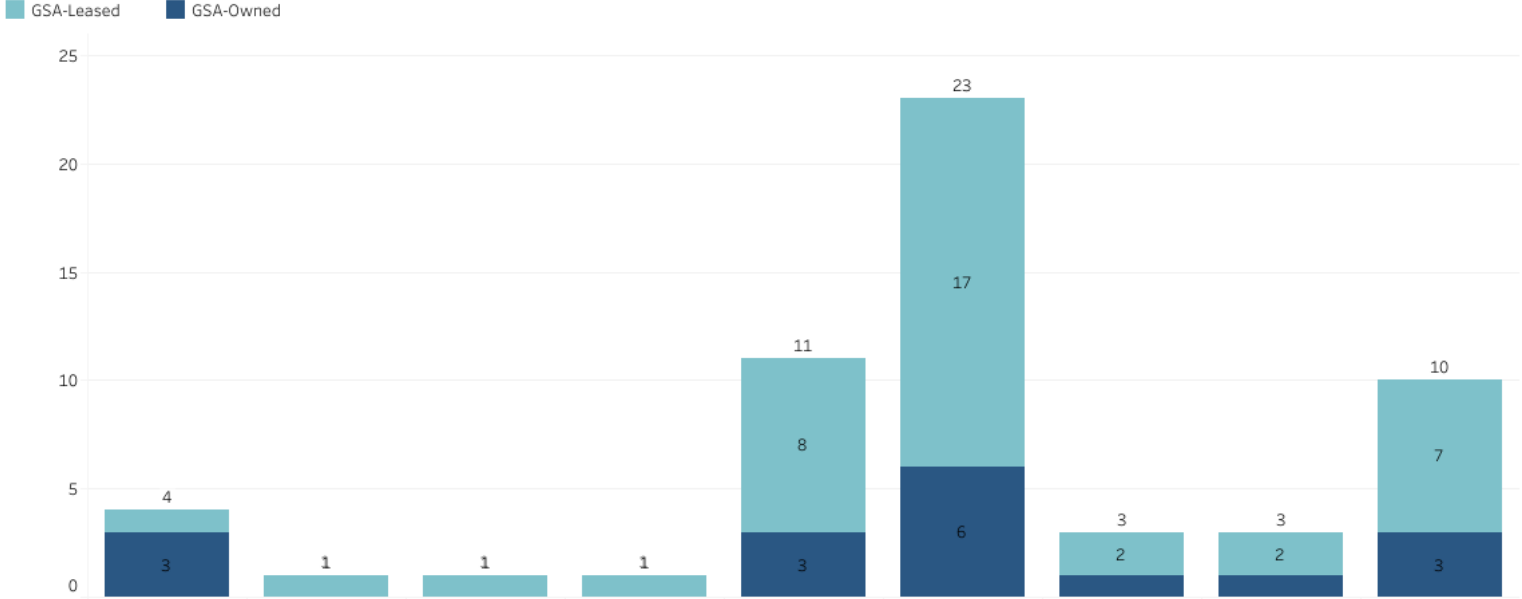
Hover over the map for the Navigation Menu

GSA-Leased GSA-Owned



# Occupancies Statistics - Charts

## Occupancies by Bureau



# Occupancies Statistics, con't

## Occupancy Planning Milestones due in 12 Months

OA Number	OA Expiration Date	Initial Engagement (36 Months to Expiration)	Strategic Requirements Finalized (30 Months to Expiration)	Technical Requirements Finalized (24 Months to Expiration)	City	Bureau	GSA Region	GSA-Leased or GSA-Owned	OA RSF
AAL	8/31/2023	8/31/2020	2/28/2021	8/31/2021	FLORENCE		4	GSA-Leased	4,931
AAR	5/31/2023	5/31/2020	11/30/2020	5/31/2021	FORT SMITH		7	GSA-Leased	6,555
ACA	3/19/2023	3/19/2020	9/19/2020	3/19/2021	SAN JOSE		9	GSA-Leased	105,434
ACA	7/29/2023	7/29/2020	1/29/2021	7/29/2021	FRESNO		9	GSA-Leased	36,078
ACA	11/27/2023	11/27/2020	5/27/2021	11/27/2021	REDDING		9	GSA-Leased	1,815
ACA	11/30/2022	11/30/2019	5/30/2020	11/30/2020	LAGUNA NIGUEL		9	GSA-Owned	149,689
ACA	12/31/2023	12/31/2020	6/30/2021	12/31/2021	SAN FRANCISCO		9	GSA-Leased	28,000

# Occupancies Details

## Occupancy Agreement Details

OA Number

IDENTIFIERS							
<b>OA Current Version</b>	32	<b>OA Effective Date</b>	12/1/2013	<b>OA Expiration Date</b>	11/30/2028	<b>FY Expiration</b>	2029
<b>Bureau</b>	4715: PUBLIC BUILDINGS SERVICE (CENTRAL OFFICE)				<b>Agency Tracking Number</b>	PBS CENTRAL OFFICE (MOBILE EMP)	
<b>Previous OA</b>		<b>Non-Cancelable</b>	No	<b>ROI Priced</b>	No		
LOCATION							
<b>Building Name</b>	FEDERAL OFFICE BLDG			<b>Building Number</b>	CA0093	<b>GSA Region</b>	9
<b>Address</b>	50 UNITED NATIONS PLZ			<b>City</b>	SAN FRANCISCO	<b>State</b>	CA
GSA POC							
<b>Responsible Government Associate</b>	brenda.dang@gsa.gov			<b>Alternate Billing Contact</b>			
SIZE							
<b>OA USF</b>	1,265	<b>OA RSF</b>	2,118	<b>R/U Factor</b>	1.674510	<b>Count of Personnel</b>	10
				<b>Surface Parking</b>	0	<b>Structured Parking</b>	0
				<b>Total Parking</b>	0		
LEASE INFO							
<b>Lease Number</b>		<b>Lease Effective Date</b>		<b>Lease Expiration Date</b>			
<b>Termination Rights</b>		<b>Date Termination Rights Begin</b>		<b>Days to Terminate All Space</b>	<b>Days to Terminate Partial Space</b>		
OCCUPANCY AGREEMENT LIFECYCLE							
<b>Project Lifecycle Phase</b>	<b>Milestone</b>			<b>Milestone Target Date</b>			
Identification	Initial Engagement to Discuss CPA			11/30/2025			
Initiation	Strategic Requirements Finalized, CPA signed			5/30/2026			
Planning	Technical Requirements Finalized			11/30/2026			



# Useful Downloads from Occupancies

1. List of OAs (*OA-Export*)
2. National Summary Table (*OA-Portfolio Summary*)
3. OAs by FY Expiration Summary Table (*OA by FY Expiration*)
4. List of OAs with Planning Milestones Due in the Next 12 Months (*OA-Planning Milestones due in 12 Months*)
5. Download an Image of the dashboard for use outside of the dashboard

# Locations



View your agency's locations, including building details, space types, and lists of OAs for each location.

You can also identify building type, historic status, CBSA, and other important building/location information.

# Locations Entry and Filters




Agency


[Instructions to create Locations Standard Export \(supporting data file\)](#)

1. Apply filters below, if desired (they will apply to the generated report).
2. Click on this box (within the gray dotted lines) to activate the export sheet.
3. Select 'Download' located at footer of the page, followed by 'Crosstab' for an Excel/CSV file.
4. You will know the export sheet has been selected when there are options available to download.

Access the [User Guide](#) (from Welcome/Guidance tab) for more export options.



## Filters [Reset All Filters](#)

Bureau  GSA Region   GSA-Leased or GSA-Owned  State  City

Building Number  Building Name  Facility Number  Facility Name

# Locations List



## Locations List

Building Number	Building Name	Facility Number	GSA Region	Count of OAs	Total OA USF	Total OA RSF	% of Building Occupied	Total Building USF	Total Building RSF	Building Vacant USF	Building Total Parking	Building Historical Status	Security Level
AK0001AN	ANCHORAGE HISTORIC FEDERAL BUILDING	AK0000AN	10	12	46,041	60,340	66.4%	69,331	91,275	22,455	38	National Register Listed	LEVEL 4
AK0005AK	KETCHIKAN FEDERAL BUILDING	AK0000AK	10	7	26,451	34,761	98.4%	26,888	35,351	457	111	National Register Listed	LEVEL 2
AK0009ZZ	POST OFFICE AND CU H		10	1	95	95	100.0%	95	95	0	0	Not Evaluated	LEVEL 1
AK0013ZZ	HURFF A. SAUNDERS FB & ROBERT BOOCHEVER USCH		10	32	173,468	243,857	85.9%	201,968	284,055	15,590	295	National Register Eligible	LEVEL 4
AK0029ZZ	FAIRBANKS FEDERAL BUILDING		10	19	64,299	88,946	89.9%	71,504	100,278	5,915	241	Not Evaluated	LEVEL 4
AK000000	ANCHORAGE NEW FEDERAL BLDG & ...	AK000000	10	11	200,000	250,000	80.0%	200,000	250,000	50,000	100	Not Evaluated	LEVEL 4

My Locations differs from the other tabs in that the first section is a list of locations, showing key location information including count of customer OAs, total sq ft occupied in the bldg, the bldg sq ft, historic status, and security level. There is no “summary” - summary info including location count is located on the My Occupancies tab.

# Locations Building Details

## Building Details

Building Number

**Building Number**  
NY0059ZZ

**Building Name**  
FORT COVINGTON LAND PORT OF ENTRY

**Facility Number**

**Facility Name**

**Address**  
NYS ROUTE 37

**City**  
FORT COVINGTON

**State**      **Zip Code**  
NY              12937-9998

**GSA Region**  
2

**Total Building USF**  
3,991

**Total Building RSF**  
5,668

**Building Vacant USF**  
0

**Building Surface Parking**  
0

**Building Structured Parking**  
0

**Building Total Parking**  
0

**GSA-Leased or GSA-Owned**  
GSA-Owned

**Building Class**  
GOVT OWNED LAND PORT OF ENTRY

**Asset Predominant Use\***  
UNIQUE

**FRPC Real Property Use\***  
Land Port of Entry

**Security Level**  
LEVEL 2

**Building Historical Status**  
National Register Listed

**CBSA Title**  
Malone, NY

**Facility Manager**  
maureen.lennon@gsa.gov

**Congressional District**  
NY21

**Congressional District Representative Name**  
Elise M. Stefanik

**Total Customer USF**  
3,517

**Total Customer RSF**  
4,994

**Number of OAs**  
1

**OAs in Building**  
ANY01985

*\*Note: The predominant use is for the majority of use for the asset, which may vary from an individual OA. For example, an agency's OA may only be for parking spaces within the office building and the predominant use or real property use will be for the overall asset designation.*

Building Details can be used to show more building information, including a list of OAs occupied by customers.

# Locations OA List

## OA List

OA Number	Building Number	Building Name	Facility Number	City	Lease Number	Bureau	Previous OA	OA USF	OA RSF	Total Parking	Count of Personnel
AAK00736	AK0001AN	ANCHORAGE HISTORIC FEDERAL BUILDING	AK0000AN	ANCHORAGE		Customer Bureau including name and number		14,375	18,796	2	12
AAK00738	AK0001AN	ANCHORAGE HISTORIC FEDERAL BUILDING	AK0000AN	ANCHORAGE				1,425	1,863	0	1
AAK00739	AK0001AN	ANCHORAGE HISTORIC FEDERAL BUILDING	AK0000AN	ANCHORAGE				350	461	1	5
AAK00903	AK0001AN	ANCHORAGE HISTORIC FEDERAL BUILDING	AK0000AN	ANCHORAGE				428	563	0	2
AAK01197	AK0001AN	ANCHORAGE HISTORIC FEDERAL BUILDING	AK0000AN	ANCHORAGE				1,509	1,973	0	12
AAK02859	AK0001AN	ANCHORAGE HISTORIC FEDERAL BUILDING	AK0000AN	ANCHORAGE				5,259	6,924	0	18
AAK02860	AK0001AN	ANCHORAGE HISTORIC FEDERAL BUILDING	AK0000AN	ANCHORAGE				7,184	9,458	0	18

Below the building details, there is a list of Occupancy Agreements showing basic building information and size information. You can then pick an OA number, scroll to the next section (OA Details), enter the OA number or pick from the drop down, and see details about that OA, including space records/space type.

# Locations OA Details

## Occupancy Agreement Details

OA Number

IDENTIFIERS	OA Current Version	OA Effective Date	OA Expiration Date	Bureau	Agency Tracking Number
	55	11/5/2001	10/31/2021	4766: PUBLIC BUILDINGS SERVICE (FIELD OFFICE)	
	Previous OA		Non-Cancelable	ROI Priced	
			No	No	

SIZE	OA USF	OA RSF	Count of Personnel	Surface Parking	Structured Parking	Total Parking
	2,064	2,903	4	4	0	4

TENANT IMPROVEMENT (TI)	Amortization Start Date	Amortization Term (Months)	Amortization Interest Rate (%)	TI to be Amortized
	11/1/2016	60	2.095	\$0.00

LEASE INFO	Lease Number	Lease Effective Date	Lease Expiration Date	Holdover Indicator	Holdover Term in Months
	Termination Rights	Date Termination Rights Begin	Days to Terminate All Space	Days to Terminate Partial Space	

SPACE TYPE	Space Type	USF	RSF
	General Storage	194	275
	Light Industrial	1,245	1,769
	Total Office	625	888
	<b>Grand Total</b>	<b>2,064</b>	<b>2,933</b>

\*Note: Total Space may not match the OA USF or OA RSF above.

[Instructions to create Locations Space Export \(supporting data file\)](#)

1. Apply filters below, if desired (they will apply to the generated report).
  2. Click on this box (within the gray dotted lines) to activate the export sheet.
  3. Select 'Download' located at footer of the page, followed by 'Crosstab' for an Excel/CSV file.
  4. You will know the export sheet has been selected when there are options available to download.
- Access the [User Guide](#) (from Welcome/Guidance tab) for more export options.

Owned buildings will provide more details on space type (in general) than leased, but space records are available in the OA Details for all OAs

# Useful Downloads from Locations

1. List of Locations (*Locations-Export*)
2. Limited Column List of Locations (*Locations-Locations List*)
3. Limited Column List of OAs (*Locations-OA List*)
4. Space Assignment Download (*Locations-Space Export*)



# Rent



View your agency's annual or monthly rent by bureau, building, city, state, or by individual OA.

Compare your agency's rent by month, or by calendar or fiscal year. Examine yearly trends in square footage and rent.

# Rent Entry and Filters



Instructions to create Rent Standard Export (supporting data file)

1. Apply filters below, if desired (they will apply to the generated report).
2. Click on this box (within the gray dotted lines) to activate the export sheet.
3. Select 'Download' located at footer of the page, followed by 'Crosstab' for an Excel/CSV file.
4. You will know the export sheet has been selected when there are options available to download.

Access the User Guide (from Welcome/Guidance tab) for more export options.



## Filters Reset All Filters

Bureau (All) ▼	GSA Region (All) ▼	GSA-Leased or GSA-Owned (All) ▼	State (All) ▼	City (All) ▼
Building Number (All) ▼	Building Name (All) ▼	Building Address (All) ▼	OA Number (All) ▼	

# Rent National Summary

## Rent - National Summary

### Billed Rent by Fiscal Year

Fiscal Year

\*Note: This filter only applies to the Billed Rent by Fiscal Year Table

		Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD
Rentable Square Feet	6,971	353,204,538	352,373,382	352,897,541	353,653,626	355,107,175	354,301,905	353,647,936	353,665,329	354,190,086	
Usable Square Feet	6,657	291,054,663	290,310,954	290,755,198	291,294,208	292,685,553	291,849,340	291,325,726	291,309,888	291,782,466	
Parking Spaces (Structured + Surface)	3,994	413,447	411,539	412,770	412,517	414,175	415,165	414,280	413,971	414,351	
Parking Spaces (Structured)	5,128	125,112	125,483	125,223	124,592	126,531	126,386	126,186	126,482	125,804	
Parking Spaces (Surface)	8,866	288,335	286,056	287,547	287,925	287,644	288,779	288,094	287,489	288,547	
1. Shell Rental Rate	1,280	\$552,792,530	\$552,850,388	\$553,736,826	\$554,889,367	\$556,377,849	\$557,087,124	\$556,235,831	\$556,807,431	\$557,772,037	\$6,096,465,855
2. Amortized Tenant Improvement Used/General	0,069	\$28,828,542	\$28,903,088	\$29,129,356	\$28,983,004	\$29,030,533	\$27,043,035	\$26,104,353	\$25,153,901	\$24,244,607	\$305,131,959
3. Operating Costs	4,952	\$196,586,840	\$196,863,965	\$197,161,414	\$197,703,344	\$198,315,828	\$198,463,128	\$197,904,240	\$198,060,576	\$198,478,693	\$2,170,791,627
4. Real Estate Taxes	6,048	\$20,308,516	\$20,468,606	\$20,539,290	\$20,553,077	\$20,684,784	\$20,582,284	\$20,504,271	\$20,511,899	\$20,591,394	\$224,471,152
5. Amortized Tenant Improvement Used/Customization	4,882	\$11,099,002	\$11,314,566	\$11,383,286	\$11,290,266	\$11,345,198	\$10,916,247	\$10,834,775	\$10,603,672	\$10,493,969	\$121,410,776
6. GSA-Installed Building Improvements	8,502	\$38,502	\$38,502	\$38,502	\$38,502	\$38,502	\$38,502	\$38,502	\$35,430	\$35,430	\$417,565
7. Building Specific Amortized Capital	9,888	\$4,523,900	\$4,552,943	\$4,631,781	\$4,631,083	\$4,692,685	\$4,701,877	\$4,702,611	\$4,717,802	\$4,716,402	\$50,811,145
9. Parking (9.a + 9.b)	8,871	\$16,970,664	\$17,000,851	\$16,941,796	\$16,770,518	\$17,085,571	\$17,106,545	\$17,062,905	\$17,098,678	\$17,164,493	\$187,021,249
9.a Structured Parking	4,444	\$13,779,038	\$13,862,521	\$13,799,066	\$13,615,344	\$13,950,679	\$13,969,494	\$13,923,763	\$13,967,281	\$14,023,346	\$152,347,693
9.b Surface Parking	4,427	\$3,191,626	\$3,138,330	\$3,142,731	\$3,155,175	\$3,134,891	\$3,137,051	\$3,139,143	\$3,131,398	\$3,141,147	\$34,673,556
10. Rent Charges for Other Space	6,644	\$787,363	\$784,239	\$783,709	\$853,707	\$847,821	\$855,233	\$853,833	\$854,201	\$854,095	\$9,065,501
11. PBS Fee	0,515	\$29,709,589	\$29,742,253	\$29,788,566	\$29,617,320	\$29,779,217	\$29,641,825	\$29,520,673	\$29,488,298	\$29,530,371	\$325,644,140
12. Pro Rata Joint Use Charges	7,259	\$11,925,111	\$11,861,149	\$12,103,928	\$12,077,075	\$12,082,455	\$12,035,995	\$11,982,831	\$11,964,745	\$11,973,523	\$131,863,786
Total Monthly Rent	8,911	\$873,570,559	\$874,380,548	\$876,238,451	\$877,407,263	\$880,280,442	\$878,471,796	\$875,744,825	\$875,296,633	\$875,855,013	\$9,623,094,755
14. Billing Adjustments & Corrections	0,751	(\$4,764,917)	(\$9,118,124)	(\$5,386,363)	(\$21,980,199)	(\$16,166,443)	(\$22,334,863)	(\$17,801,552)	(\$4,879,198)	(\$11,095,934)	(\$123,700,181)
15. Antenna	3,225	\$830,436	\$698,518	\$698,745	\$707,511	\$721,362	\$694,506	\$826,685	\$749,633	\$657,583	\$8,291,904
16. Reimbursable Services	7,180	\$1,775,936	\$1,601,678	\$1,737,054	\$1,875,131	\$3,204,804	\$1,912,398	\$1,968,801	\$1,649,585	\$1,254,385	\$19,136,414
Total PBS Bill	0,066	\$871,412,014	\$867,562,620	\$873,287,887	\$858,009,706	\$868,040,165	\$858,743,836	\$860,738,759	\$872,816,653	\$866,671,048	\$9,526,822,892

# Rent Comparison Tool - by Fiscal Year

## Rent Comparison Tool

To Use the Rent Comparison Tool

Step 1: Apply a Bureau or OA Filter (neither is required to use the tool)

Bureau  OA Number

Step 2: Choose to compare Rent by Fiscal Year or Month

Compare Rent By

Note: Filters below will only be active for the rent comparison that is chosen (i.e. if Month is chosen, only the Month filters will be active)

Fiscal Year Filters

Select Fiscal Year #1  Select Fiscal Year #2

---

Month Filters

Select Month #1  Select Month #2

Note: These filters are Calendar dates.

Example: Oct 2016 is in Fiscal Year 2017.

## Rent Comparison Tool

	FY 2018	FY 2019
Rentable Square Feet	367,951,485	370,295,735
Usable Square Feet	304,341,009	306,057,339
Parking Spaces (Structured + Surface)	447,446	442,741
Parking Spaces (Structured)	130,820	132,801
Parking Spaces (Surface)	318,010	311,306
1. Shell Rental Rate	\$6,359,813,991	\$6,453,418,424
2. Amortized Tenant Improvement Used/General	\$306,876,460	\$306,922,781
3. Operating Costs	\$2,324,820,008	\$2,321,465,092
4. Real Estate Taxes	\$242,514,553	\$241,993,221
5. Amortized Tenant Improvement Used/Customization	\$130,864,073	\$129,265,490
6. GSA-Installed Building Improvements	\$617,416	\$537,527
7. Building Specific Amortized Capital	\$50,526,936	\$52,557,324
9. Parking (9.a + 9.b)	\$193,650,032	\$197,100,678
9.a Structured Parking	\$157,851,319	\$160,692,984
9.b Surface Parking	\$35,798,713	\$36,407,694
10. Rent Charges for Other Space	\$9,472,362	\$9,529,747
11. PBS Fee	\$347,150,039	\$349,149,026
12. Pro Rata Joint Use Charges	\$142,592,923	\$139,965,269
Total Monthly Rent	\$10,108,898,794	\$10,201,904,579
14. Billing Adjustments & Corrections	(\$53,450,237)	(\$30,306,636)
15. Antenna	\$8,935,171	\$8,955,916
16. Reimbursable Services	\$16,532,564	\$16,393,968
Total PBS Bill	\$10,080,916,292	\$10,196,947,827

When using the Fiscal Year comparison, the RSF/USF is the average of the 12 month fiscal year. This varies from the Billed Rent by Fiscal Year and Rent Statistics section, which uses four full fiscal years data, the September billed square feet and four current fiscal years, the most recent months billed square feet.

# Rent Comparison Tool by Month

## Rent Comparison Tool

### Rent Comparison Tool

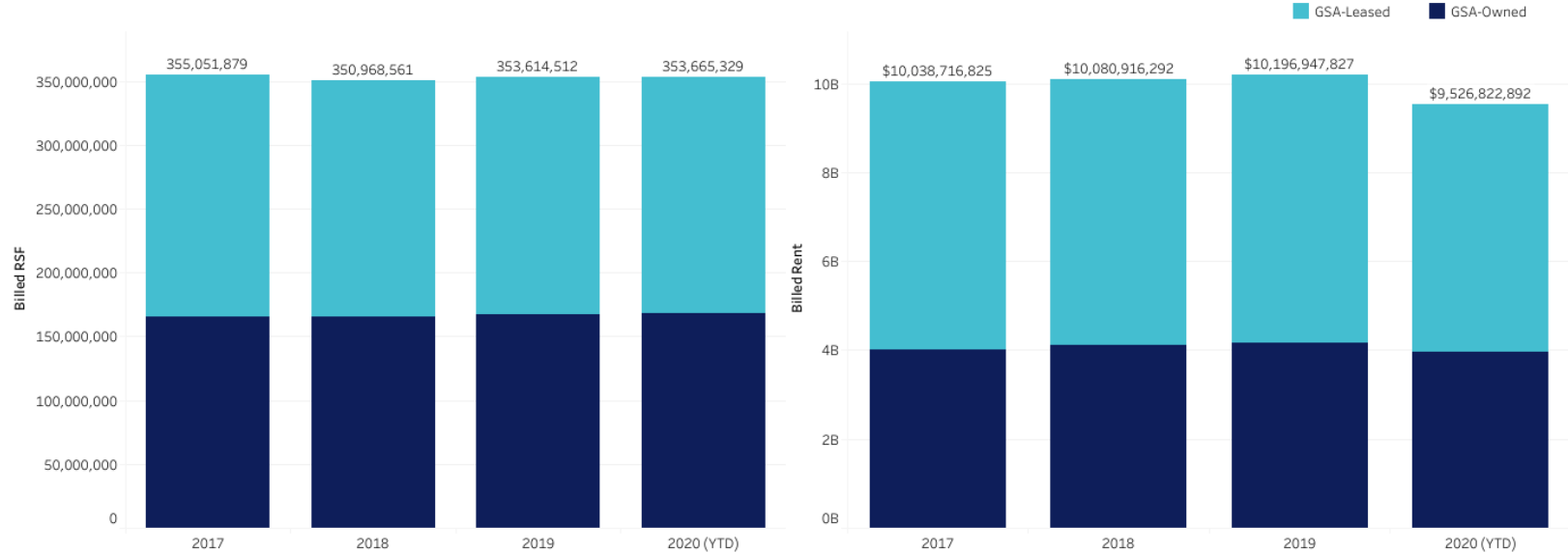
	May 2017	May 2019
Rentable Square Feet	353,743,577	351,335,230
Usable Square Feet	291,825,280	289,560,416
Parking Spaces (Structured + Surface)	420,589	415,936
Parking Spaces (Structured)	123,548	125,374
Parking Spaces (Surface)	297,041	290,562
1. Shell Rental Rate	\$525,058,805	\$540,731,195
2. Amortized Tenant Improvement Used/General	\$26,464,498	\$24,932,775
3. Operating Costs	\$190,815,159	\$193,850,477
4. Real Estate Taxes	\$20,753,525	\$20,241,846
5. Amortized Tenant Improvement Used/Customization	\$10,443,243	\$10,717,151
6. GSA-Installed Building Improvements	\$50,299	\$40,461
7. Building Specific Amortized Capital	\$3,618,896	\$4,394,768
9. Parking (9.a + 9.b)	\$15,849,874	\$16,694,675
9.a Structured Parking	\$12,970,765	\$13,658,378
9.b Surface Parking	\$2,879,109	\$3,036,297
10. Rent Charges for Other Space	\$612,584	\$793,482
11. PBS Fee	\$29,033,549	\$29,235,854
12. Pro Rata Joint Use Charges	\$11,713,295	\$11,621,298
Total Monthly Rent	\$834,413,727	\$853,253,980
14. Billing Adjustments & Corrections	(\$11,717,646)	(\$2,386,077)
15. Antenna	\$721,787	\$731,868
16. Reimbursable Services	\$947,730	\$2,075,996
Total PBS Bill	\$824,365,598	\$853,675,768

When using the Fiscal Year comparison, the RSF/USF is the average of the 12 month fiscal year. This varies from the Billed Rent by Fiscal Year and Rent Statistics section, which uses four full fiscal years data, the September billed square feet and four current fiscal years, the most recent months billed square feet.

# Rent Statistics

## Rent - Statistics

Billed Rent And Rentable Square Feet



	2017		2018		2019		2020 (YTD)	
	Billed RSF	Billed Rent	Billed RSF	Billed Rent	Billed RSF	Billed Rent	Billed RSF	Billed Rent
<b>GSA-Leased</b>	189,222,135	\$6,017,882,975	185,537,581	\$5,954,215,499	186,600,864	\$6,020,788,620	185,648,339	\$5,560,960,423
<b>GSA-Owned</b>	165,829,744	\$4,020,833,850	165,430,980	\$4,126,700,793	167,013,648	\$4,176,159,207	168,016,989	\$3,965,862,469
<b>Total</b>	<b>355,051,879</b>	<b>\$10,038,716,825</b>	<b>350,968,561</b>	<b>\$10,080,916,292</b>	<b>353,614,512</b>	<b>\$10,196,947,827</b>	<b>353,665,329</b>	<b>\$9,526,822,892</b>

# Rent Details

## Occupancy Agreement Details

OA Number

<b>IDENTIFIERS</b>	<b>OA Number</b> ACA00358	<b>Agency</b> 47: GENERAL SERVICES ADMINISTRATION	<b>Bureau</b> 4766: PUBLIC BUILDINGS SERVICE (FIELD OFFIC..	<b>OA Effective Date</b> 7/26/1997	<b>OA Expiration Date</b> 10/31/2028
<b>LOCATION</b>	<b>Building Name</b> ROBERT F. PECKHAM FB & CH	<b>Building Address</b> 280 S 1ST ST	<b>Building Number</b> CA0260ZZ	<b>City</b> SAN JOSE	<b>State</b> CA
			<b>GSA-Leased or GSA-Owned</b> GSA-Owned	<b>GSA Region</b> 9	
<b>POCs</b>	<b>GSA POC Name</b> Inger Whitfield	<b>GSA POC Email</b> inger.whitfield@gsa.gov	<b>Alt. Billing Contact Name</b>	<b>Alt. Billing Contact Email</b>	
<b>OA VERSIONS</b>	<b>OA Version Number</b>	<b>OA Effective Date</b>	<b>OA Expiration Date</b>		
	52	7/26/1997	10/31/2018		
	53	7/26/1997	10/31/2018		
	55	7/26/1997	10/31/2018		
	56	7/26/1997	10/31/2018		
	60	7/26/1997	10/31/2018		
	61	7/26/1997	10/31/2028		
	63	7/26/1997	10/31/2028		
	65	7/26/1997	10/31/2028		
	67	7/26/1997	10/31/2028		
	68	7/26/1997	10/31/2028		

# Useful Downloads from Rent

1. Current Year billed rent by OA by Month (*Rent-My Rent Export*)
2. Multiples Years Billed Rent by OA by Month (*Rent-My Rent Export* - selected years from FY drop down)
3. Using the Rent Comparison Tool - year by year or month by month comparison at a high level, or based on applied filters, down to a very narrow set of data (national summary to OA level)
4. Download an Image of the dashboard for use outside of the dashboard



# Exporting Data and Images

# Reporting and Exporting

**Step 1:** Click here to generate report.

**Step 2:** Click download icon at bottom of webpage.

**Step 3:** select “Crosstab” to get a CSV Excel file and then Download.

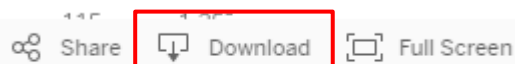
**Step 4:** Keep selected sheet & Click “Download”.

**Step 5:** Use your data as needed!

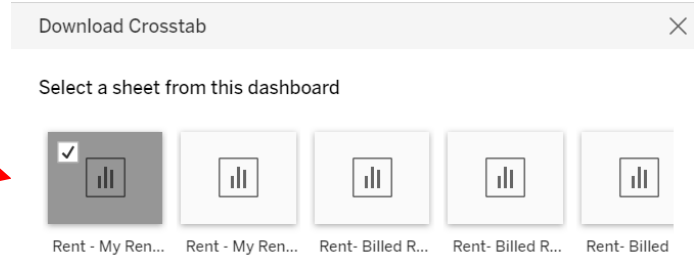
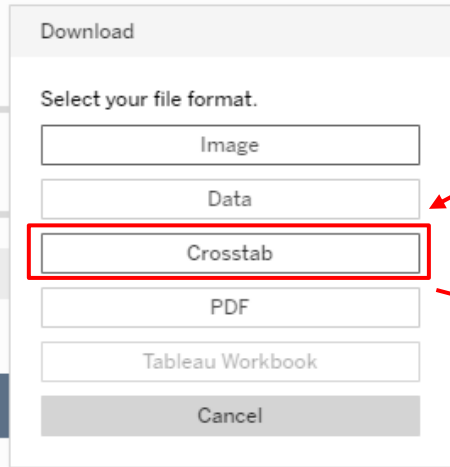


Instructions to create Occupancies Standard Export (supporting data file)  
1. Apply filters below, if desired (they will apply to the generated report).  
2. Click on this box (within the gray dotted lines) to activate the export sheet.  
3. Select 'Download' located at footer of the page, followed by 'Crosstab' for an Excel/CSV file.  
4. You will know the export sheet has been selected when there are options available to download. Access the User Guide (from Welcome/Guidance tab) for more export options.

Right of each tab - *nothing opens visually when you click the "Click Here"*



Bottom Right - should not need to scroll. This will generate a Pop Up Menu



# Useful Downloads from All Tabs

Tab	Download Name	Description
Projects	Projects - My Project Export	List of projects with key data elements, including location and occupancy information, project description, costs, phase, POCs, and project phase
RWA	Open RWAs	List of all open RWAs
RWA	RWAs Complete (Filtered List)	List of RWAs that are substantially complete, but not closed
RWA	RWA Total Count	Total counts of accepted RWAs by year and quarter
OAs	OA-Export	List of OAs
OAs	OA-Portfolio Summary	National summary table
OAs	OA-Planning Milestones due in 12 Months	List of OAs with planning milestone due in the next 12 months
Locations	Locations-Export	List of locations with key data elements
Locations	Locations-Location List	Limited column list of locations
Locations	Locations-OA List	Limited column list of locations
Locations	Locations-Space Export	Space assignment download
Rent	Rent-My Rent Export	Current year billed rent by OA by month (you can also select all FYs from the drop down, and download all months rent)
Rent	Rent Comparison Tool	

# Demo of Dashboard and Resources

[https://d2d.gsa.gov/report/pbs-customer-  
dashboard](https://d2d.gsa.gov/report/pbs-customer-dashboard)

[https://www.gsa.gov/PBSCustomer  
Dashboard](https://www.gsa.gov/PBSCustomerDashboard)



# ***PBS Customer Dashboard*** ***Questions?***

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National Program Manager, Customer Business Analytics

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**Join us for our upcoming Client Enrichment Series sessions!**

## **What Goes Into My Agency's Rent Est?**

**October 15th, 2020 1pm-2:30pm eastern [Register Now](#)**

## **RWA National Program Manual Highlights**

**November 10th, 2020 1pm-2:30pm eastern [Register Now](#)**



## **GSA's COVID-19 Resources for Customers**

See our [COVID-19](#) and our [Returning to GSA Facilities](#) websites for for our emergency response activities and guidance

Watch us on  **YouTube**

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