Agency Milestones

The following table captures all of the government-wide actions required of all agencies in the Digital Government Strategy, and GSA's status in completing each of those actions. Additional reporting progress on milestone actions will be provided here.

Number	Agency Milestone Actions	Due Date	Status
1.2	Ensure all new IT systems follow the open data, content, and web API policy and operationalize agency.gov/developer pages. [Within 6 months of release of open data policy—see milestone 1.1]	November 9, 2013	Completed Learn more >
2.1	Engage with customers to identify at least two existing major customer-facing services that contain high-value data or content as first-move candidates to make compliant with new open data, content, and web API policy.	August 23, 2012	Completed Learn more >
2.2	Make high-value data and content in at least existing two major customer-facing systems available through web APIs, apply metadata tagging and publish a plan to transition additional high-value systems. [Within 6 months of release of open data policy—see milestone 1.1]	May 23, 2013	Completed Learn more >
4.2	Establish an agency-wide governance structure for developing and delivering digital services. [Within 3 months of release of governance guidance—see milestone 4.1]	November 23, 2012	Completed Learn more >
5.2	Develop an enterprise-wide inventory of mobile devices and wireless service contracts.	November 23, 2012	Completed Learn More >
5.3	Evaluate the government-wide contract vehicles in the alternatives analysis for all new mobile-related procurements.	May 23, 2013	Completed Learn More >
6.3	Ensure all new digital services follow digital services and customer experience improvement guidelines. [Within 6 months of release of improvement guidance—see	May 23, 2013	Completed Learn More >

Number		Due Date	Status
	milestone 6.2]		
7.1	Engage with customers to identify at least two existing priority customer-facing services to optimize for mobile use.	August 23, 2012	Completed Learn More >
7.2	Optimize at least two existing priority customer-facing services for mobile use and publish a plan for improving additional existing services. [Within 6 months of release of digital services improvement guidance—see milestone 6.2]	May 23, 2013	Completed Learn More >
8.2	Implement performance and customer satisfaction measuring tools on all .gov websites.	January 22, 2013	Completed Learn More >

GSA "Owned" Milestones

In addition to achieving the milestones expected of all federal agencies, GSA is responsible for completing milestone actions that support the rest of federal government. The following table captures those milestones specific to GSA. Additional reporting progress on these milestone actions will be provided here.

Number	GSA "Owned" Milestone Actions	Due Date	Status
2.3	Expand Data.gov to include a web API catalog that centrally aggregates web APIs posted on agencies'/developer pages.	May 23, 2013	Completed
3.1	Establish a Digital Services Innovation Center to improve the government's delivery of digital services.	June 23, 2012	Completed
3.4	Identify shared and open content management system solutions.	February 23, 2013	Completed
3.5	Provide support to help agencies develop web APIs.	February 23, 2013	Completed
3.6	Launch a shared mobile application development program.	May 23, 2013	Completed
5.1	Establish government-wide contract vehicle for mobile devices and wireless service.	November 23, 2012	Completed

5.5	Set up a government-wide mobile device management platform.	May 23, 2013	Completed
6.2	Update the dot gov domain guidance and procedures to help ensure all new digital services meet improvement guidelines and provide support to agencies.	November 23, 2012	Completed
8.1	Identify tools and guidance for measuring performance and customer satisfaction on digital services.	August 23, 2012	Completed