Client Enrichment Series – Q & A

Topic: *Say Aloha to Kahua*

Presenters: *Tina Atkins, Valerie Pierre and Susan Mills*

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Additional Kahua Related Resources:

Email the Kahua Team at: kahuasupport@gsa.gov

Request a Kahua Account via Google Form, or emailing us at the address above

Visit GSA's Kahua Website for customers

View Self-Paced Kahua Training

Register for our September 15th 1pm ET class, "Kahua Users Klub", for Kahua account holders

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Q1. Will Kahua be made available for GSA's federal customers to use?
> **A.** Yes! Kahua is designed to be a secure collaboration space for GSA staff, our federal customers, and our project partners to use.

Q2. How can I sign up to request Kahua access?
> A. If you can open Google docs, you can fill out this form to start the ball rolling. Else, please email the Kahua team at kahuasupport@gsa.gov to request an account.

Q3. Is Kahua linked to other GSA Systems - like REXUS and G-REX?
> **A.** Yes, in addition to both REXUS and G-REX, Kahua is integrated with RETA and the Client Project Agreement (CPA) process.

Q4. You mentioned there are self-paced Kahua training videos available - can you provide the link?
> **A.** You can access those videos on our Kahua training page, scroll down to the "**Self paced videos and reference guides**" section.

Q5. Is this system being used for construction projects only, or will leasing be included?
> **A.** It will include leased projects as well. Deployment for leased projects below prospectus will occur starting this fall.

Q6. What is the COTS product on which Kahua is built?
> **A.** Kahua is a Commercial Off-the-Shelf (COTS) product. The founders of Kahua pioneered Constructware, a leading construction management application in the US.

Q7. Our PM's need to approve Requests for Information (RFI's), so how will that work in Kahua?
> **A.** RFIs can be sent to multiple responders for comment, each person will require their own Kahua account.

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Q8. Will projects previously in ePM be migrated to Kahua?

    A. Yes, each GSA Region worked with the Kahua team to identify projects that should be migrated to Kahua. Projects that were not migrated will be archived in EDMS - GSA's Enterprise Document Management System.

Q9. If a project has been archived, can anyone outside of GSA access the information?

    A. Once the project is archived, it will only be accessible by GSA employees.

Q10. Is there a cost associated with having a Kahua account?

    A. There is no cost to our federal customers or stakeholders.

Q11. When requesting a Kahua account, what level or type of security/clearance is required?

    A. If you have a .gov, .mil, .org or .edu email address, you will be able to get an account. No other clearance is required.

Q12. What is GSA's credentialing system? HSPD-12?

    A. The credentialing system that we use is GSA Credential & Identity Management System (GCIMS).

Q13. Will this be a requirement for all projects.. Our PM's use an internal management tool and this seems to be duplication and they have to put the information in our systems.

    A. Kahua is a requirement for GSA's internal project team members to use for project management. Customers are not required to use Kahua.

Q14. What happens if you don't have a .gov address (A/E firm contractor)?

    A. For contractors, we will validate their clearance level in our credentialing system. If you do not have a clearance, you will still be able to access Kahua with "uncleared contractor" access. This will allow you to see information on your project but at a more restricted level.

Q15. As a client/tenant, will I have access to obtain photos from the Media Manager app for project status reporting?

    A. Yes! You'll be able to download photos via the "Media Manager" app.

Q15. What if you are not allowed to use Google forms...does that impact the effectiveness of the tool?

    A. No, it won't have an impact.

Q16. Is there a recommended browser for Kahua - or software I need to download?

    A. *Kahua requires Chrome, Edge, Firefox or Safari. Any of these web browsers will work. No software download is needed.*

Q17. Will there be an executive type summary of each project status to access?

    A. Yes!

Q18. Will there be a Kahua class that helps me navigate the system and explore all the features/apps?

    A. Yes! Next month, we'll be offering **"Kahua Users Klub", on Thursday, September 15th at 1pm** eastern. During that class, we'll be taking a deeper dive into the class and all the features Kahua has to offer. You can [Register Here](#). That session will be recorded, and posted on our website at www.gsa.gov/ces.