

# Welcome to GSA Fleet's Desktop Workshop



**Audio:** Everyone is automatically muted. Listen via your computer audio if possible.



**Presentation & Certificate:** You can download a copy of the presentation at <https://www.gsa.gov/gsa-fleet-training>

Additionally, a copy of the presentation along with a certificate will be emailed after the session.



**Questions:** Use the Q&A window to ask questions at any time. You may get a typed response or it may be answered aloud at the end of the presentation.



**Recorded:** The session will be recorded.

Recordings of GSA Fleet Desktop Workshops are available at: <http://bit.ly/DtWRecordings>

# Desktop Workshop

## Online Driver Safety Course

You can download a copy of this presentation at: <https://www.gsa.gov/gsa-fleet-training>

**Presented by: Carol Boros**  
November 1, 2022

# Agenda

- Risky Driving Behavior and the Results
- Benefits of Driver Safety Training
- GSA Fleet's Online Driver Safety Solution
- Eligible Users
- Key IT Information
- Certificates
- Reporting
- Course Registration and Content Overview
- Frequently Asked Questions

# Leading Causes of Traffic Crashes

- Speed
- Impairment
- Distraction
- Fatigue

**"Four horsemen of death"** responsible for more than **90% of vehicle crashes**. "All, experts say, can be worsened by relentless cycles of pandemic stress."

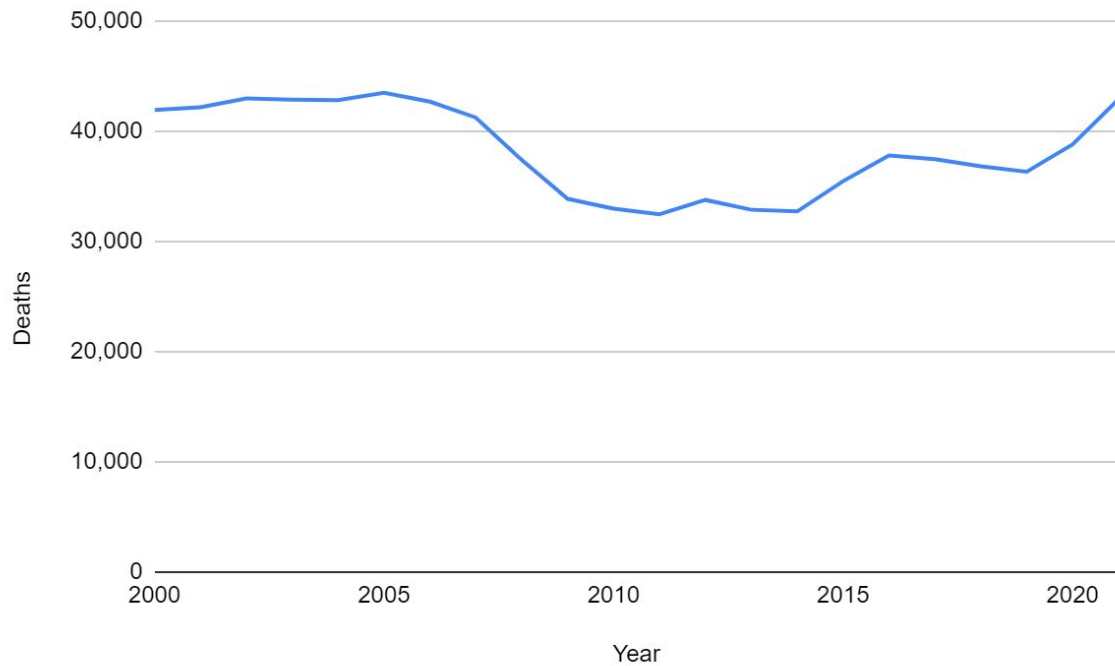
# Traffic Safety Statistics

"On average, one person was **killed every 14 minutes** and an estimated **4 people were injured every minute** in traffic crashes in 2020." [NHTSA Summary of Motor Vehicle Crashes](#)

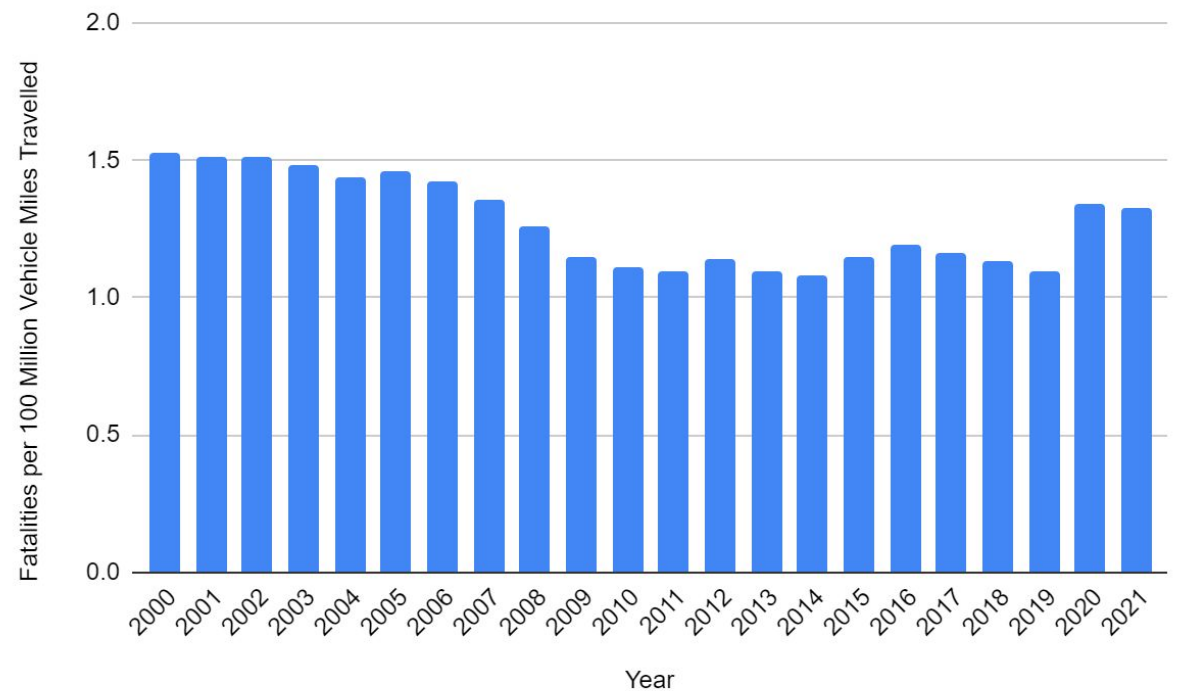
- 5.2 million (estimated) police-reported traffic crashes
- 38,824 people killed
- 2.3 million (estimated) people injured

# US Highway Fatalities on the Rise

## Annual US Highway Fatalities



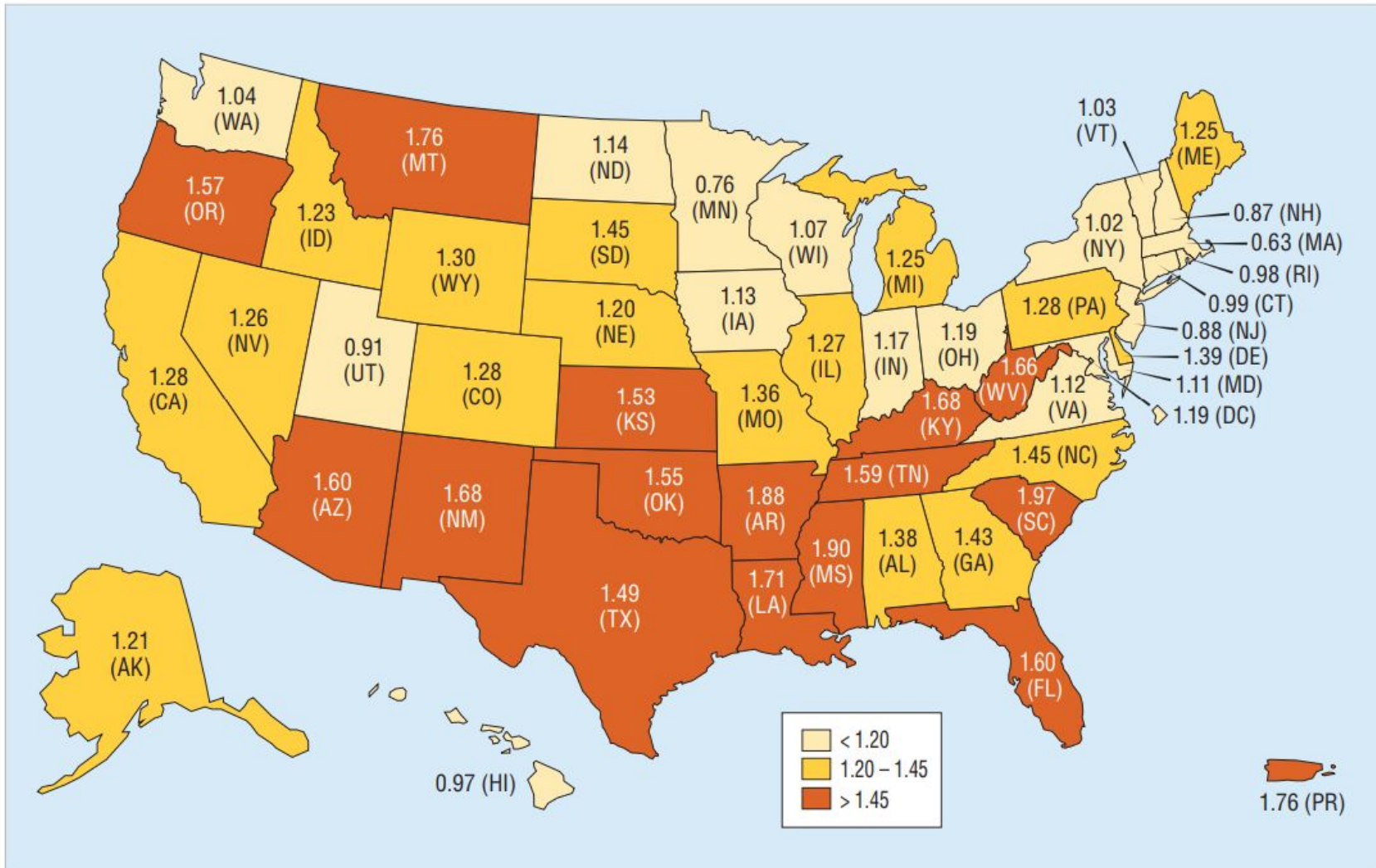
## Annual US Highway Fatalities per 100 Million Vehicle Miles Traveled





# Fatality Rates

Fatality Rates per 100 Million VMT, by State, 2020



Sources: FARS 2020 ARF; VMT — FHWA

# Online Driver Safety Training Benefits

Provide GSA Fleet-leased vehicle drivers with the tools, strategies, and awareness to:

- Reduce crashes, incidents, injuries, and fatalities
- Reduce related costs
- Reduce maintenance and fuel expenses
- Improve odds that the driver, their passenger(s), and others on the road return home safely



# GSA Fleet's Online Driver Safety Offering

- Provider - Interactive Education Concepts, dba Improv Learning Inc.
- Course - Aware Drive 2.0
- Course available coming soon!
- Unique GSA Homepage link
- Self Registration
- Base year + 4 option years

# Eligible Users

- User could drive a GSA Fleet-leased vehicle - CONUS and OCONUS
- User email address passes validation - including contractors
  - **Approved domains**
    - .gov and .mil
  - **Approved extensions**
    - Government work email extensions
      - @jobcorps.org, @amtrak.com, @SI.edu, @westpoint.edu, @usna.edu, @usafa.edu, @uscga.edu, @fd.org, @nexweb.org
  - **Not Approved - Under review**
    - Mixed email extensions
      - Examples
        - Tribal
        - Non-military academy ROTC
  - **Not Approved (personal email extensions)**
    - Examples - @gmail.com, @hotmail, and @yahoo.com
- User can not retake the course for three years from date of course registration (based on email address)

# Key IT Information

- **Accessibility**
  - Course is 508-compliant
- **Security**
  - FIPS 199 Low Impact Authority to Operate (ATO) issued by GSA OCIO
  - Vendor pursuing FedRAMP Low authorization
- **Registration**
  - Active GSA Fleet tag required
  - Approved email domain or extension
  - Multi-factor Authentication Code emailed to registrant
  - Password (expires after 90 days, user can reset)
  - No Personally Identifiable Information (PII) collected by GSA or vendor

# Certificates

- User has two attempts to successfully complete the test
  - If user fails the test twice, they will have to wait three years to retake GSA Fleet offered course
- Certificate available for download upon completion of the course
- Certificates will include the following information
  - Name
  - Completion date
- Duplicate certificates
  - Users can access the course through the link Improv Learning emailed to access the course and download their certificate at any time
  - Users can contact Improv Learning customer support

# Reporting

- GSA Fleet receives from vendor
  - Name
  - Email
  - Tag
  - Registration Date
  - Completion Date
- Ad hoc and scheduled reporting for fleets provided by Vehicle Management Division upon request
  - Tag linked to agency and sub-agency hierarchy levels
- Other reporting requirements, as needed

# ImprovLearning

Aware Driver 2.0

**Gary Alexander, Patrick Schaffer, Beth Dickinson  
& Sharlea Schulte**

# AWARE DRIVER 2.0

## Behavior Modification Driver Safety Course

Backed By Science, Fueled By Fun!

Our Mission: Save Lives

Our Vision: To Rethink The Ordinary

**Aware Driver** is an interactive and immersive Driver Safety program that integrates psychology, psychometrics and humor, for proven learning retention.

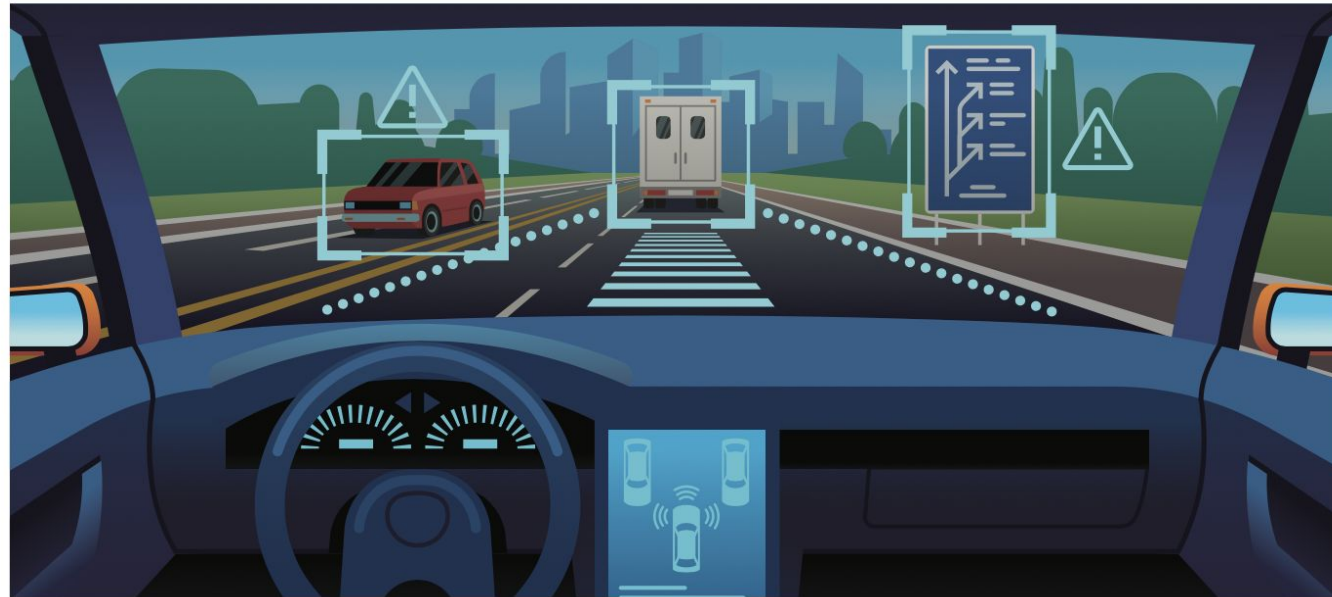




This course teaches to anticipate dangerous situations using our proprietary **S.P.I.D.E.R.™** method (Scan, Predict, Identify, Decide, Execute, Reflect) and includes:

- Learning objectives focusing on both crash avoidance skills and driver's behavior
- Psychometric assessments and exercises
- Gamification to encourage engagement throughout the courses
- Full 3-D simulation of various driving scenarios, teaching drivers how to anticipate and avoid danger, effects of distracted driving and much more

**S** can  
**P**redict  
**I**dentify  
**D**ecide  
**E**xecute  
**R**eflect  
★ ★ ★



# Aware Driver has courses for each vehicle type!

Choose to take a specialized course with additional safety awareness techniques and curriculum based on each vehicle type.



Sedans



Buses & Vans



Emergency Vehicles



The Aware Driver Course has undergone four independent studies, showing its effectiveness in reducing violations and collisions.



Medium & Heavy Trucks



Special Equipment Operators



Light Trucks

# Enter Your Tag Number

The screenshot shows the top navigation bar of the SPIDER website. On the left is the IMPROV Learning logo. In the center is the GSA Contract Holder logo with the contract number 47QREAZ2D0005. On the right are two buttons: 'Returning Students' in orange and 'CONTACT US' in white with a blue border. A blue circular icon with a white person symbol is also present.

## SPIDER™ The World's Most Effective Drivers' Training Method

Enter Your Tag Number

**Enter Your GSA Leased Vehicle Tag Number**  
To automatically select the correct course for your vehicle designation. Enter your tag number above.

# Register

**GSA Contract Holder**  
Contract # HCP18A022000

English Login

Select course Sign up Checkout Start course E-certificate in 30 min

### Let's setup your account

or register using your email

Samuel Washington

washington.sam@areal.gov .....

#### Other Information

G104863U

**Continue** Secure transaction

This Website is secured with a GoDaddy.com Web Server Certificate. Transactions on the site are protected with up to 256-bit Secure Sockets Layer encryption.

# 2FA



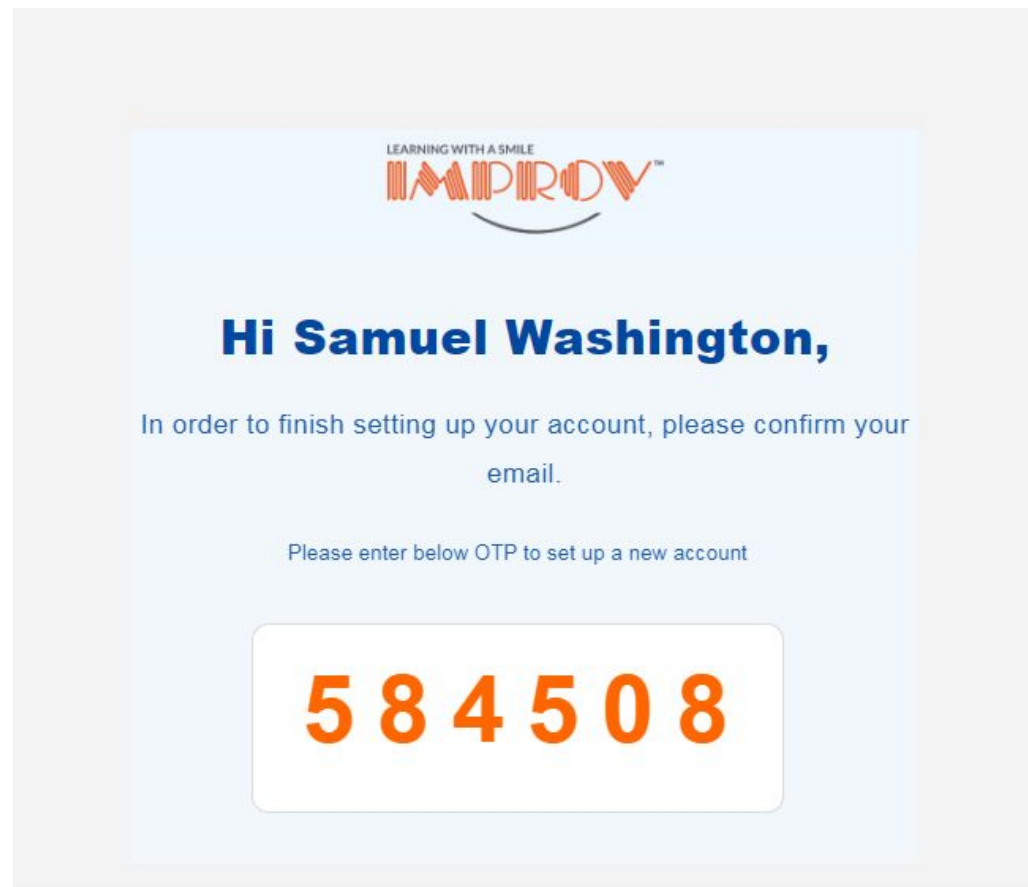
## Two Factor Authentication

A verification code has been sent to your email. This will be valid for 15 minutes.

VERIFY

[Resend verification email](#)

# OTP: Account Confirmation





# Student Dashboard

 Contract Holder

Powered by **SPIDER LMS**

- Dashboard
- Table of contents
- Purchased Courses
- Profile
- Settings
- Support
- FAQ's

Powered by **SPIDER LMS**  
Learning Management Platform

English ▾

Logout

## Aware Driver© by IMPROV Learning

[Table of contents](#)

UP NEXT

### Introduction to the Aware Driver Course

This course is designed to help teach you to drive safely no matter where you go. We'll cover the fundamentals as well as some new strategies. The skills you'll learn in this course were...



**Continue** 

### Open items

- Payment
- Personal Information
- Other Information
- Course

### Other Courses Available

**Course progress** 0/19 completed chapters completed

 **CERTIFICATE** 730 days left (10/24/2024)



# Aware Driver 2.0 Start Course

**GSA Contract Holder**  
Aware Driver 2.0  
43% COMPLETE

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Section 4 of 7  
**Our Attention and the Road**  
IMPROV LEARNING

Learning Mission   
Let's see what you know!   
Why is everyone so worried?!   
**Our Attention and the Road**   
What's that Jingle again?   
Let's summarize!   
Let's Take a Drive


Powered by **SPIDER LMS**  
Learning Management Platform



English ▾

Logout

Watch the video above to continue the course.

# Aware Driver 2.0 Chapter Review Quiz

 **GSA Contract Holder**  
Contract # 47QFPA2200001

 **English**  [Dashboard](#)

**1. How does Professor Greymatter describe the brain?**

Lazy

Wrinkly

Smart

**2. How do you make your brain work harder while driving?**

Solve complex math equations in your head.

Keep scanning the road and make sure your brain is focusing on different things at a rapid rate.

Get a good night's sleep.

**3. What is one of the most important things to have as you're driving a vehicle?**

GPS

Coffee to stay awake

Attention

**EVALUATE**

**CHAPTER 1 QUIZ : REVIEW**

Correct Answers **0**

Required Correct Answers : 0

**EVALUATE**

**Finish Course**

LEARNING WITH A SMILE  
**IMPROV Learning**

Approved Network  
★ IMPROV Learning ★  
Since 1985

Certificate Number  
4005

# Certificate of Completion

This certifies that the student named  
**Samuel Washington**

has successfully completed the  
**Aware Driver 2.0™ GSA Fleet Course**

Completion Date: 10/21/22

IMPROV® Learning | (800) 660-8908 | [www.improvlearning.com/GSA](http://www.improvlearning.com/GSA) | GSA Fleet Approved

**GSA Contract Holder**  
Contract # 470REA22D0005

# Settings Password


**GSA Contract Holder**  
Contract #: 47GREA220005


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## Settings

### Password

Enter New Password  
Enter New password 

Re-Enter New Password  
Re-enter new password 

**Saved**


### Alerts and notifications

Email

### Billing

Aware Driver© by IMPROV Learning   Oct 25, 2022, 9:52:35 PM   USD \$00   COMPLETED   [View](#)

# Settings Support

 **Contract Holder**  
Contract # 47001420000

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## How can we help?

### Live chat

We're here for you every step of the way.  
You can get in touch with us 24/7.  
Send Us a text directly to: 1-844-990-1550

### Send us a message

Use the form below to send a message directly to [support@myimprov.com](mailto:support@myimprov.com)

Subject

Tell Us More About Your Inquiry  
so feel free to tell us your thoughts about the course, your experience, and anything else you want to share!

**Send**

[Privacy policy](#) | [Terms of use](#)

# FAQs

←

GSA Contract Holder  
Contract # 47GREA220006

Powered by **SPIDER LMS**

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## Frequently Asked Questions

How can I pause or fast-forward a video? ▼

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If I log out in the middle of a chapter, do I need to watch all of the videos again? ▲

No, you will not need to watch videos, answer Knowledge Check questions, or interact with anything you've completed previously. Simply scroll down to where you left off and continue from there.

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It says I need to complete the activity before I can continue but I don't know what to do. ▼

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Why is there no Continue button at the end of this chapter? ▼

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# Frequently Asked Question

## Insurance Discounts

**"Will I get a discount on my auto insurance for completing this defensive driving course?"**

Answer - **Maybe.** Drivers need to check with their insurance company to see if they offer a discount for completion of Improv Learning's Aware Driver 2.0 in the state in which they are a registered driver.



# Thank you for attending today's Desktop Workshop

For additional information on this topic contact:

GSA Fleet's  
[howsmysdriving@gsa.gov](mailto:howsmysdriving@gsa.gov)

Looking for more federal fleet training?

- Check out the Federal Fleet Manager Certification Program - [www.gsa.gov/ffmcp](http://www.gsa.gov/ffmcp)
- Register for future GSA Fleet Desktop Workshops - [gsa.gov/gsa-fleet-training](http://gsa.gov/gsa-fleet-training)
- View past Desktop Workshops at <http://bit.ly/DtWRecordings>



Fleet<sup>®</sup>