



U.S. General Services Administration
Annual Freedom of Information Act
Annual Report
Fiscal Year 2025

I. BASIC INFORMATION REGARDING REPORT

1. Name, title, address, and telephone number of person(s) to be contacted with questions about the Report.

Amanda Jones
FOIA Program Manager
U.S. General Services Administration
1800 F. Street, NW (LG)
Washington, DC 20405-0001
Toll Free 855-675-3642
gsa.foia@gsa.gov

2. Provide an electronic link for access to the Report on the agency Web site.

<https://www.gsa.gov/reference/freedom-of-information-act-foia/reports>

3. Explain how to obtain a copy of the Report in paper form.

Submit a request to Amanda Jones at the address or e-mail listed above.

II. MAKING A FOIA REQUEST

1. The following agency components receive FOIA requests.

U.S. General Services Administration
Amanda Jones
1800 F Street, NW, 7308
Washington, DC 20405-0001
Toll Free Number: (855) 675-3642

U.S. General Services Administration, Office of the Inspector General
Chris Pehrson
1800 F Street, NW, Room 5326
Washington, DC 20405
(202) 501-1932

2. The U.S. General Services Administration (GSA) releases information in response to requests under the FOIA unless an exemption applies, and GSA has a compelling reason to invoke the exemption. Even if the information falls clearly within an exemption, GSA discloses information unless the agency reasonably foresees that disclosure would harm an interest protected by one of the statutory exemptions, or disclosure is prohibited by law. Exemptions 4 through 7 are the most common exemptions that apply to GSA records.

The General Services Administration Office of Inspector General (GSA OIG) is responsible for promoting economy, efficiency, and effectiveness and detecting and preventing fraud, waste, and mismanagement in the GSA's programs and operations. This is accomplished primarily by performing independent financial, program, information technology, contract and compliance audits and criminal and civil investigations. As a result, many of the records maintained by the GSA OIG involve law enforcement matters. The GSA OIG invokes the FOIA's two privacy exemptions, more than the rest of the other exemptions combined, to prevent unwarranted invasions of the personal privacy of individuals mentioned in law enforcement records. The GSA OIG also protects the identities of confidential informants who provide information to investigators, details about investigative techniques and procedures, and information that could endanger the life or public safety of our investigators. Additionally, the GSA OIG protects from disclosure trade secrets and commercial or financial information obtained through the auditing function that is privileged or confidential as well as information covered by the civil discovery privileges.

III. ACRONYMS, DEFINITIONS, AND EXEMPTIONS

1. Definitions of terms used in this Report:

Administrative Appeal – a request to a federal agency asking that it review at a higher

administrative level a FOIA determination made by the agency at the initial request level.

Average Number – the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.

Backlog – the number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.

Component - for agencies that process requests on a decentralized basis, a "component" is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in their Annual FOIA Report data for both the agency overall and for each principal component of the agency.

Consultation – the procedure whereby the agency responding to a FOIA request first forwards a record to another agency or component within the same agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it responds back to the agency or component within the same agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.

Exemption 3 Statute – a federal statute that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.

FOIA Request – a FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a "third-party" request), or concerning an organization, or a particular topic of interest. FOIA requests also include requests made by requesters seeking records concerning themselves (i.e., "first-party" requests) when those requesters are not subject to the Privacy Act, such as non-U.S. citizens. Moreover, because all first-party requesters should be afforded the benefit of both the access provisions of the FOIA as well as those of the Privacy Act, FOIA requests also include any first- party requests where an agency determines that it must search beyond its Privacy Act "systems of records" or where a Privacy Act exemption applies, and the agency looks to FOIA to afford the greatest possible access. All requests which

require the agency to utilize the FOIA in responding to the requester are included in this Report. Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

Full Grant – an agency decision to disclose all records in full in response to a FOIA request.

Full Denial – an agency decision not to release any records in response to a FOIA request because the records are exempt in their entireties under one or more of the FOIA exemptions, or because of a procedural reason, such as when no records could be located.

Median Number – the middle, not average, number. For example, of 3, 7, and 14, the median number is 7.

Multi-Track Processing – a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.

- i) **Expedited Processing** – an agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
- ii) **Simple Request** – a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the low volume and/or simplicity of the records requested.
- iii) **Complex Request** – a FOIA request that an agency using multi- track processing places in a slower track based on the high volume and/or complexity of the records requested.

Partial Grant/Partial Denial – in response to a FOIA request, an agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.

Pending Request or Pending Administrative Appeal – a request or administrative appeal for which an agency has not taken final action in all respects.

Perfected Request – a request for records which reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.

Processed Request or Processed Administrative Appeal – a request or administrative appeal for which an agency has taken final action in all respects.

Range in Number of Days – the lowest and highest number of days to process requests or administrative appeals.

Time Limits – the time period in the statute for an agency to respond to a FOIA request (ordinarily twenty working days from receipt of a perfected FOIA request)

2. Descriptions of the nine FOIA exemptions:

Exemption 1: classified national defense and foreign relations information

Exemption 2: information that is related solely to the internal personnel rules and practices of an agency

Exemption 3: information that is prohibited from disclosure by another federal law

Exemption 4: trade secrets and other confidential business information

Exemption 5: inter-agency or intra-agency communications that are protected by legal privileges

Exemption 6: information involving matters of personal privacy

Exemption 7: records or information compiled for law enforcement purposes, to the extent that the production of those records (A) could reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, (D) could reasonably be expected to disclose the identity of a confidential source, (E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions, or (F) could reasonably be expected to endanger the life or physical safety of any individual

Exemption 8: information relating to the supervision of financial institutions

Exemption 9: geological information

3. Agency Component Abbreviations

Component Abbreviation	Component Name
GSA-Main	Headquarters
J	Office of Inspector General

IV. Exemption 3 Statutes

Statute	Type of Information Withheld	Case Citation	Agency / Component	Number of Times Relied upon by Agency / Component	Total Number of Times Relied upon by Agency Overall
5 U.S.C. § 407 (formerly at 5 U.S.C. app. 3 § 7(b)) (Inspector General Act)	Names of employees who provide information or complaints to the Inspector General	Wash. Post Co. v. Special Inspector Gen. for Afg. Reconstr., 486 F. Supp. 3d 141, 166 (D.D.C. 2020).	J	4	4
31 U.S.C. § 3730(b)(2)	Records pertaining to civil actions for false claims against the United States Government	N/A	J	1	1
41 U.S.C. § 2102 (amending 41 U.S.C. § 423(a)(1))*	Contractor bid or proposal information; source selection information	Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001) (dictum).	GSA-Main	5	5

V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS

Agency / Component	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
J	5	132	128	9
GSA-Main	573	2255	1713	1115
AGENCY OVERALL	578	2387	1841	1124

After reviewing its databases, GSA updated the number of requests pending at the start of the Fiscal Year for GSA-Main.

V.B.(1). DISPOSITION OF FOIA REQUESTS -- ALL PROCESSED REQUESTS

Agency / Component	Number of Full Grants	Number of Partial Grants / Partial Denials	Number of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									TOTAL
				No Records	All Records Referred to Another Component or Agency	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper FOIA Request for Other Reason	Not Agency Record	Duplicate Request	Other *Explain in Chart Below	
J	6	37	2	21	0	4	1	10	8	20	1	18	128
GSA-Main	166	257	34	409	8	219	25	210	49	231	89	16	1713
AGENCY OVERALL	172	294	36	430	8	223	26	220	57	251	90	34	1841

V.B.(2). DISPOSITION OF FOIA REQUESTS -- "OTHER" REASONS FOR "FULL DENIALS BASED ON REASONS OTHER THAN EXEMPTIONS"

Agency / Component	Description of "Other" Reasons for Denials from Chart B(1)	Number of Times "Other" Reason Was Relied Upon	TOTAL
J	Aggregated requests	18	18
GSA-Main	Aggregated requests	14	16
	Referred Not Responsive	1	
	Litigation	1	
AGENCY OVERALL			34

V.B.(3). DISPOSITION OF FOIA REQUESTS -- NUMBER OF TIMES EXEMPTIONS APPLIED

Agency / Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
J	0	1	5	5	13	35	1	0	23	4	2	2	0	0
GSA-Main	1	1	5	161	55	240	1	0	4	0	5	55	0	1
AGENCY OVERALL	1	2	10	166	68	275	2	0	27	4	7	57	0	1

VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS

Agency / Component	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
J	0	7	7	0
GSA-Main	19	96	101	14
AGENCY OVERALL	19	103	108	14

After reviewing its databases, GSA updated the number of appeals pending at the start of the Fiscal Year for GSA-Main.

VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS

Agency / Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
J	4	0	0	3	7
GSA-Main	35	7	15	44	101
AGENCY OVERALL	39	7	15	47	108

VI.C.(1). REASONS FOR DENIAL ON APPEAL -- NUMBER OF TIMES EXEMPTIONS APPLIED

Agency / Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
J	0	0	0	0	0	1	0	0	0	0	0	0	0	0
GSA-Main	0	0	0	4	2	7	0	0	0	0	0	2	0	0
AGENCY OVERALL	0	0	0	4	2	8	0	0	0	0	0	2	0	0

VI.C.(2). REASONS FOR DENIAL ON APPEAL -- REASONS OTHER THAN EXEMPTIONS

Agency / Component	No Records	Records Referred at Initial Request Level	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in Litigation	Appeal Based Solely on Denial of Request for Expedited Processing	Other
J	0	0	2	0	0	1	0	0	0	0	0
GSA-Main	12	0	7	1	3	42	5	3	0	0	0
AGENCY OVERALL	12	0	9	1	3	43	5	3	0	0	0

*Explain in chart below

VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS

Agency / Component	Description of "Other" Reasons for Denial on Appeal from Chart C(2)	Number of Times "Other" Reason Was Relied Upon	TOTAL
J	n/a	0	0
GSA-Main	n/a	0	0
AGENCY OVERALL			0

VI.C.(4). RESPONSE TIME FOR ADMINISTRATIVE APPEALS

Agency / Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
J	8	9	1	19
GSA-Main	5	25.57	1	413
AGENCY OVERALL	5.5	24.44	1	413

VI.C.(5). TEN OLDEST PENDING ADMINISTRATIVE APPEALS

Agency / Component		10th Oldest Appeal	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
J	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
GSA-Main	Date of Appeal	2025-06-20	2025-05-30	2024-09-30	2024-09-16	2024-09-16	2024-08-26	2024-08-26	2024-08-26	2024-08-26	2024-08-26
	Number of Days Pending	70	84	250	260	260	274	274	274	274	274
AGENCY OVERALL	Date of Appeal	2025-06-20	2025-05-30	2024-09-30	2024-09-16	2024-09-16	2024-08-26	2024-08-26	2024-08-26	2024-08-26	2024-08-26
	Number of Days Pending	70	84	250	260	260	274	274	274	274	274

VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
J	5	9.01	1	40	25	25	25	25	8	11	6	19
GSA-Main	12	50.3	1	1899	103	205.08	2	1583	32	127.6	1	968
AGENCY OVERALL	10	42.21	1	1899	94	192.66	2	1583	20	105.23	1	968

VII.B. PROCESSED REQUESTS -- RESPONSE TIME FOR PERFECTED REQUESTS IN WHICH INFORMATION WAS GRANTED

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
J	19	17.41	1	40	25	25	25	25	19	19	19	19
GSA-Main	43	102.88	1	1899	114.5	303.39	2	1583	131	239	20	968
AGENCY OVERALL	35	94.56	1	1899	114	295.86	2	1583	105.50	211.0	19	968

VII.C. PROCESSED SIMPLE REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
J	84	19	0	0	0	0	0	0	0	0	0	0	0	103
GSA-Main	806	175	80	61	32	22	27	20	14	16	35	25	24	1337
AGENCY OVERALL	890	194	80	61	32	22	27	20	14	16	35	25	24	1440

VII.C. PROCESSED COMPLEX REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
J	0	1	0	0	0	0	0	0	0	0	0	0	0	1
GSA-Main	15	6	7	12	6	3	3	4	3	5	11	5	12	92
AGENCY OVERALL	15	7	7	12	6	3	3	4	3	5	11	5	12	93

VII.C. PROCESSED REQUESTS GRANTED EXPEDITED PROCESSING -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
J	3	0	0	0	0	0	0	0	0	0	0	0	0	3
GSA-Main	11	2	2	2	1	0	2	1	0	0	1	0	3	25
AGENCY OVERALL	14	2	2	2	1	0	2	1	0	0	1	0	3	28

VII.D. PENDING REQUESTS -- ALL PENDING PERFECTED REQUESTS

Agency / Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
J	8	15	230	1	133	133	0	n/a	n/a
GSA-Main	818	102	133.07	227	124	196.78	37	158	164.59
AGENCY OVERALL	826	101.00	133.21	228	127.00	197.64	37	158	164.59

VII.E. PENDING REQUESTS -- TEN OLDEST PENDING PERFECTED REQUESTS

Agency / Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
J	Date of Receipt	N/A	2025-09-25	2025-09-22	2025-09-11	2025-09-10	2025-09-10	2025-08-27	2025-03-24	2024-01-22	2020-05-04
	Number of Days Pending	0	4	7	14	15	15	24	133	422	1338
GSA-Main	Date of Receipt	2023-02-02	2022-12-27	2022-12-08	2022-12-08	2022-11-14	2022-10-17	2022-10-18	2022-07-06	2022-06-13	2022-02-16
	Number of Days Pending	666	691	703	703	720	737	738	810	825	906
AGENCY OVERALL	Date of Receipt	2022-12-27	2022-12-08	2022-12-08	2022-11-14	2022-10-17	2022-10-18	2022-07-06	2022-06-13	2022-02-16	2020-05-04
	Number of Days Pending	691	703	703	720	737	738	810	825	906	1355

VIII.A. REQUESTS FOR EXPEDITED PROCESSING

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
J	3	10	2	2	11
GSA-Main	61	340	1	5.5	391
AGENCY OVERALL	64	350	1	5.59	402

VIII.B. Requests for Fee Waiver

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
J	9	10	2	7
GSA-Main	151	110	1	6.03
AGENCY OVERALL	160	120	1	6.01

IX. FOIA Personnel and Costs

Agency / Component	PERSONNEL			COSTS		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation-Related Costs	Total Costs
J	0	3.60	3.60	572276.00	0.00	572276.00
GSA-Main	7	3.00	10.00	2290598.00	0.00	2290598.00
AGENCY OVERALL	7	6.60	13.60	2862874.00	0.00	2862874.00

This figure includes a total of 3 agency employees who enrolled in the Deferred Resignation Program during the Fiscal Year.

X. Fees Collected for Processing Requests

Agency / Component	Total Amount of Fees Collected	Percentage of Total Costs
J	3614.00	0.6300
GSA-Main	40286.75	1.7600
AGENCY OVERALL	43900.75	1.5300

XI.A. Number of Times Subsection (C) Used

Agency / Component	Number of Times Subsection Used
J	0
GSA-Main	0
AGENCY OVERALL	0

XI.B. Number of Subsection (A)(2) Postings

Agency / Component	Number of Records Posted by the FOIA Office	Number of Records Posted by Program Offices
J	0	23
GSA-Main	5	39
AGENCY OVERALL	5	62

XII.A. Backlogs of FOIA Requests and Administrative Appeals

Agency / Component	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
J	3	0
GSA-Main	942	10
AGENCY OVERALL	945	10

XII.B. CONSULTATIONS ON FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING CONSULTATIONS

Agency / Component	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>Start</u> of the Fiscal Year	Number of Consultations <u>Received</u> from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Processed</u> by the Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>End</u> of the Fiscal Year
J	0	1	1	0
GSA-Main	3	65	61	7
AGENCY OVERALL	3	66	62	7

XII.C. CONSULTATIONS ON FOIA REQUESTS -- TEN OLDEST CONSULTATIONS RECEIVED FROM OTHER AGENCIES AND PENDING AT THE AGENCY

Agency / Component	10th Oldest Consultation	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Consultation
J	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0
GSA-Main	Date	N/A	N/A	N/A	2025-09-25	2025-08-14	2025-07-29	2025-06-26	2025-06-24	2025-06-20
	Number of Days	0	0	0	3	32	44	68	68	68
AGENCY OVERALL	Date	N/A	N/A	N/A	2025-09-25	2025-08-14	2025-07-29	2025-06-26	2025-06-24	2025-06-20
	Number of Days	0	0	0	3	32	44	66	68	70

**XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT --
REQUESTS RECEIVED AND PROCESSED**

Agency / Component	NUMBER OF REQUESTS <u>RECEIVED</u>		NUMBER OF REQUESTS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
J	168	132	176	128
GSA-Main	1495	2255	1456	1713
AGENCY OVERALL	1663	2387	1632	1841

After reviewing its databases, GSA updated the number of requests received in the prior Fiscal Year for GSA-Main.

XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED REQUESTS

Agency / Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
J	2	3
GSA-Main	373	942
AGENCY OVERALL	375	945

Due to a system error for GSA Main, there were a number of requests inputted into the tracking system at the end of FY25 that were actually received in prior fiscal years. This created a discrepancy between the pending and backlogged numbers reported at the end of FY24, compared to what is listed in this report.

XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF APPEALS <u>RECEIVED</u>		NUMBER OF APPEALS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
J	3	7	3	7
GSA-Main	45	96	34	101
AGENCY OVERALL	48	103	37	108

After reviewing its databases, GSA updated the number of appeals received in Fiscal Year 2024 for GSA-Main.

XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS

Agency / Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
J	0	0
GSA-Main	10	10
AGENCY OVERALL	10	10

After reviewing its databases, GSA updated the number of appeals backlogged at the end of Fiscal Year 2024 for GSA-Main.