



OCCU-TEC

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August 2, 2017

Joshua L. Trader
Project Manager | Design & Construction Division
U.S. General Services Administration
2300 Main Street, Kansas City, MO 64108

**RE: Goodfellow Federal Center – Bldg. # 110 Drinking Water Sampling
Project # 917004.002**

Dear Mr. Trader:

Thank you for the opportunity to provide the General Services Administration (GSA) with the subject assessment. The following is our report.

INTRODUCTION

As requested, OCCU-TEC conducted drinking water testing for the presence of lead and copper at Building #110 of the Goodfellow Federal Center located at 4300 Goodfellow Federal Center in St. Louis, Missouri. Sampling was completed in response to the ongoing environmental condition assessment at the Goodfellow Federal Center complex which is documented at the Goodfellow Federal Center Reading Room located at <https://www.gsa.gov/portal/content/212361>.

Drinking water sampling was conducted to determine the current levels of lead and copper in representative sources throughout the complex. Drinking water sampling at Bldg #110 was conducted on June 21, 2017 by Mr. Justin Arnold of OCCU-TEC.

METHODOLOGY

The sampling methodology used during this investigation was developed in general accordance with the United States Environmental Protection Agency's (EPA) "Quick Guide to Drinking Water Sample Collection – Second Edition" developed by the EPA Region 8 in September 2016.

Samples were collected as first draw samples in accordance with the Lead and Copper Rule. First draw samples represent ‘worst case’ conditions with water that has been stationary within the plumbing systems for a minimum of six hours. The samples were collected in individually labeled 1000 milliliter (mL) plastic bottles capped with Teflon septa lined screw caps. The bottles were filled to the shoulder with water from the sample source. The samples were then placed in a cooler for safe transport. Each sample was acidified at the laboratory as needed.

Drinking water sampling for the presence of lead and copper was conducted at ten (10) distinct locations within Building #110. A total of eleven (11) samples were obtained. After each drinking water sample was collected, OCCU-TEC filled a separate sample cup with approximately 2 inches of water. OCCU-TEC placed an Oakton model PHTester30 pH meter into the sample cup. After readings stabilized, OCCU-TEC recorded the readings for pH (the acidity or basicity of an aqueous solution) and the temperature (in degrees Celsius) on site specific sample logs.

Drinking water samples were submitted to Eurofins-Eaton Analytical in South Bend, IN for analyses of lead and copper. Eurofins-Eaton Analytical is certified by the State of Missouri Department of Natural Resources (MDNR) as an approved drinking water laboratory. Eurofins-Eaton Analytical’s Missouri Certification number is 880.

The drinking water samples were collected using media supplied by Eurofins-Eaton Analytical. Lead and Copper samples were collected and analyzed in accordance with EPA Method 200.8.

RESULTS AND DISCUSSION

The results for the subject testing are summarized in the tables below.

Samples with a “<” sign indicate that the results were below the reportable limit.

Water Sample Summary

Analysis	Lowest Concentration	Highest Concentration	ACTION LEVEL*
Lead	< 0.001 mg/L	0.0033 mg/L	0.015 mg/L
Copper	0.014 mg/L	0.140 mg/L	1.3 mg/L

*As per EPA Lead and Copper Rule (40 CFR Part 141 Subpart I)

Specific water sample locations are indicated in Appendix A. A summary table of all sampling results by location is included in Appendix B. The complete laboratory report

for the drinking water sampling from Eurofins-Eaton Analytical is attached in Appendix C.

LEAD

All samples were below the Action Level (AL) for lead.

COPPER

All samples were below the AL for copper.

PH

Normal pH levels for drinking water are between 6.0 to 8.5. Water with a pH < 6.5 is considered acidic, soft, and corrosive. Acidic water may contain metal ions, may cause premature damage to metal piping, and increases the likelihood of leaching. Water with a pH > 8.5 is considered alkaline or basic and can indicate that the water is hard. Hard water does not pose a health risk, but can cause aesthetic problems. These problems include an alkali taste, the formation of scale deposits, and difficulty in getting soaps and detergents to lather.

Recorded pH levels in Building #110 ranged from 8.75 to 9.67 indicating the drinking water is slightly alkaline.

LIMITATIONS

The scope of this assessment was limited in nature. OCCU-TEC collected samples from a select number of drinking water sources in an effort to provide a general overview of the drinking water quality at the site. Sample locations do not encompass every drinking water source at the Site. Additionally, samples were only analyzed for a select number of potential contaminants likely to affect the drinking water quality at the site. OCCU-TEC is not responsible for potential contaminants not identified in this report.

This report was prepared for the sole use of GSA. Reliance by any party other than GSA is expressly forbidden without OCCU-TEC's written permission. Any parties relying on the report, with OCCU-TEC's written permission, are bound by the terms and conditions outlined in the original proposal as if said proposal was prepared for them.

OCCU-TEC appreciates the opportunity to work with the General Services Administration on this project. Please contact us if you have any questions regarding this report or if we may be of any additional service.

Sincerely,

(b) (6)

Jeff T. Smith
Senior Project Manager

(b) (6)

Kevin Heriford
Project Manager (QA/QC)

ATTACHMENTS

Appendix A, Water Sample Location Diagrams
Appendix B, Results Summary by Location
Appendix C, Water Sample Laboratory Report

Appendix A

Water Sample Location Diagrams

(b) (7)(F)

FEDERAL SERVICES ADMINISTRATION GENERAL SERVICES ADMINISTRATION 4125 RESERVE DRIVE, WASHINGTON, D.C. 20540-9350 GSA STANDARD FORM NO. 64 MAY 1962 EDITION GSA FPMR (41 CFR) 101-11.6	
CLEARANCE	
NAME	
DATE	
EXPIRATION DATE	
CLASSIFICATION	
FORM NO. 64 MAY 1962 EDITION GSA FPMR (41 CFR) 101-11.6	
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SHEET 1 OF 1	

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Washington, DC 20540-9350
Product Number 11 (104-108)

Appendix B

Results Summary by Location

Goodfellow Federal Center - Building 110

Sample Number	Location	Water Source	Temperature	pH	Analyte	Result	Units	Above/Below	AL
110-01	1st Floor Column G 2	Drinking Fountain	18.6	8.76	Copper	0.038	mg/L	Below AL	1.3
					Lead	< 0.001	mg/L	Below AL	0.015
110-12	1st Floor Column F 11	Sink	20.5	9.47	Copper	0.14	mg/L	Below AL	1.3
					Lead	0.0033	mg/L	Below AL	0.015
110-03	1st Floor Column G 14	Drinking Fountain	18.7	9.24	Copper	0.014	mg/L	Below AL	1.3
					Lead	< 0.001	mg/L	Below AL	0.015
110-04	1st Floor Column H 14	Sink	20.8	9.67	Copper	0.05	mg/L	Below AL	1.3
					Lead	< 0.001	mg/L	Below AL	0.015
110-05	2nd Floor Column G 10	Drinking Fountain	18.9	9.1	Copper	0.022	mg/L	Below AL	1.3
					Lead	< 0.001	mg/L	Below AL	0.015
110-06	2nd Floor Column F 10	Sink	20.8	9.61	Copper	0.071	mg/L	Below AL	1.3
					Lead	< 0.001	mg/L	Below AL	0.015
110-06-Dup	2nd Floor Column F 10	Sink	20.8	9.61	Copper	0.071	mg/L	Below AL	1.3
					Lead	< 0.001	mg/L	Below AL	0.015
110-07	2nd Floor Column G 2	Drinking Fountain	18.7	8.75	Copper	0.017	mg/L	Below AL	1.3
					Lead	< 0.001	mg/L	Below AL	0.015
110-08	2nd Floor Column G 14	Drinking Fountain	17.1	8.63	Copper	0.039	mg/L	Below AL	1.3
					Lead	< 0.001	mg/L	Below AL	0.015
110-09	2nd Floor Column B 12	Sink	19.8	9.55	Copper	0.076	mg/L	Below AL	1.3
					Lead	< 0.001	mg/L	Below AL	0.015
110-10	1st Floor Column H 1	Sink	22.2	9.44	Copper	0.13	mg/L	Below AL	1.3
					Lead	< 0.001	mg/L	Below AL	0.015

Highlight indicates results at or above the AL

Appendix C

Water Sample Laboratory Report

LABORATORY REPORT

If you have any questions concerning this report, please do not hesitate to call us at (800) 332-4345 or (574) 233-4777.

This report may not be reproduced, except in full, without written approval from EEA.

STATE CERTIFICATION LIST

State	Certification	State	Certification
Alabama	40700	Montana	CERT0026
Alaska	IN00035	Nebraska	NE-OS-05-04
Arizona	AZ0432	Nevada	IN00035
Arkansas	IN00035	New Hampshire*	2124
California	2920	New Jersey*	IN598
Colorado	IN035	New Mexico	IN00035
Colorado Radiochemistry	IN035	New York*	11398
Connecticut	PH-0132	North Carolina	18700
Delaware	IN035	North Dakota	R-035
Florida*	E87775	Ohio	87775
Georgia	929	Oklahoma	D9508
Hawaii	IN035	Oregon (Primary AB)*	4074-001
Idaho	IN00035	Pennsylvania*	68-00466
Illinois*	200001	Puerto Rico	IN00035
Illinois Microbiology	17767	Rhode Island	LAO00343
Indiana Chemistry	C-71-01	South Carolina	95005
Indiana Microbiology	M-76-07	South Dakota	IN00035
Iowa	098	Tennessee	TN02973
Kansas*	E-10233	Texas*	T104704187-15-8
Kentucky	90056	Texas/TCEQ	TX207
Louisiana*	LA170006	Utah*	IN00035
Maine	IN00035	Vermont	VT-8775
Maryland	209	Virginia*	460275
Massachusetts	M-IN035	Washington	C837
Michigan	9926	West Virginia	9927 C
Minnesota*	018-999-338	Wisconsin	999766900
Mississippi	IN035	Wyoming	IN035
Missouri	880		

*NELAP/TNI Recognized Accreditation Bodies



Eaton Analytical

110 South Hill Street
South Bend, IN 46617
Tel: (574) 233-4777
Fax: (574) 233-8207
1 800 332 4345

Laboratory Report

Client: OCCU-TEC Inc.
Attn: Kevin Heriford
100 NW Business Park Lane
Riverside, MO 64150

Report: 391482
Priority: Standard Written
Status: Final
PWS ID: Not Supplied

Sample Information

EEA ID #	Client ID	Method	Collected Date / Time	Collected By:	Received Date / Time
3720386	110-01 DF Column 62 1stFloor	200.8	06/21/17 04:58	Client	06/26/17 09:45
3720387	110-02 Sink Column F11	200.8	06/21/17 05:02	Client	06/26/17 09:45
3720388	110-03 DF Column G14	200.8	06/21/17 05:05	Client	06/26/17 09:45
3720389	110-04 Sink Column H14	200.8	06/21/17 05:09	Client	06/26/17 09:45
3720390	110-05 DF Column G10 2ndFloor	200.8	06/21/17 05:13	Client	06/26/17 09:45
3720391	110-06SinkColumnF10 2ndFloor	200.8	06/21/17 05:16	Client	06/26/17 09:45
3720392	110-06-DupeSinkColumnF102ndFlr	200.8	06/21/17 05:16	Client	06/26/17 09:45
3720393	110-07 DF Column G2 2ndFloor	200.8	06/21/17 05:21	Client	06/26/17 09:45
3720394	110-08 DF Column G14 2ndFloor	200.8	06/21/17 05:24	Client	06/26/17 09:45
3720395	110-09 Sink Column B12 2ndFlr	200.8	06/21/17 05:30	Client	06/26/17 09:45
3720396	110-10 Sink Column H1 1stFloor	200.8	06/21/17 06:04	Client	06/26/17 09:45

Report Summary

Detailed quantitative results are presented on the following pages. The results presented relate only to the samples provided for analysis.

We appreciate the opportunity to provide you with this analysis. If you have any questions concerning this report, please do not hesitate to call Kelly Trott at (574) 233-4777.

Note: This report may not be reproduced, except in full, without written approval from EEA.

(b) (6)

Authorized Signature

Title

07/12/2017

Date

Client Name: OCCU-TEC Inc.

Report #: 391482

Client Name: OCCU-TEC Inc.

Report #: 391482

Sampling Point: 110-01 DF Column 62 1stFloor

PWS ID: Not Supplied

Lead and Copper									
Analyte ID #	Analyte	Method	Reg Limit	MRL†	Result	Units	Preparation Date	Analyzed	EEA ID #
7440-50-8	Copper	200.8	1300 !	1.0	38	ug/L	---	07/10/17 14:24	3720386
7439-92-1	Lead	200.8	15 !	1.0	< 1.0	ug/L	---	07/10/17 14:24	3720386

Sampling Point: 110-02 Sink Column F11

PWS ID: Not Supplied

Lead and Copper									
Analyte ID #	Analyte	Method	Reg Limit	MRL†	Result	Units	Preparation Date	Analyzed	EEA ID #
7440-50-8	Copper	200.8	1300 !	1.0	140	ug/L	---	07/10/17 14:28	3720387
7439-92-1	Lead	200.8	15 !	1.0	3.3	ug/L	---	07/10/17 14:28	3720387

Sampling Point: 110-03 DF Column G14

PWS ID: Not Supplied

Lead and Copper									
Analyte ID #	Analyte	Method	Reg Limit	MRL†	Result	Units	Preparation Date	Analyzed	EEA ID #
7440-50-8	Copper	200.8	1300 !	1.0	14	ug/L	---	07/10/17 14:30	3720388
7439-92-1	Lead	200.8	15 !	1.0	< 1.0	ug/L	---	07/10/17 14:30	3720388

Sampling Point: 110-04 Sink Column H14

PWS ID: Not Supplied

Lead and Copper									
Analyte ID #	Analyte	Method	Reg Limit	MRL†	Result	Units	Preparation Date	Analyzed	EEA ID #
7440-50-8	Copper	200.8	1300 !	1.0	50	ug/L	---	07/10/17 14:34	3720389
7439-92-1	Lead	200.8	15 !	1.0	< 1.0	ug/L	---	07/10/17 14:34	3720389

Sampling Point: 110-05 DF Column G10 2ndFloor

PWS ID: Not Supplied

Lead and Copper									
Analyte ID #	Analyte	Method	Reg Limit	MRL†	Result	Units	Preparation Date	Analyzed	EEA ID #
7440-50-8	Copper	200.8	1300 !	1.0	22	ug/L	---	07/10/17 14:37	3720390
7439-92-1	Lead	200.8	15 !	1.0	< 1.0	ug/L	---	07/10/17 14:37	3720390

Client Name: OCCU-TEC Inc.

Report #: 391482

Sampling Point: 110-06SinkColumnF10 2ndFloor

PWS ID: Not Supplied

Lead and Copper									
Analyte ID #	Analyte	Method	Reg Limit	MRL†	Result	Units	Preparation Date	Analyzed	EEA ID #
7440-50-8	Copper	200.8	1300 l	1.0	71	ug/L	---	07/10/17 14:40	3720391
7439-92-1	Lead	200.8	15 l	1.0	< 1.0	ug/L	---	07/10/17 14:40	3720391

Sampling Point: 110-06-DupeSinkColumnF102ndFlr

PWS ID: Not Supplied

Lead and Copper									
Analyte ID #	Analyte	Method	Reg Limit	MRL†	Result	Units	Preparation Date	Analyzed	EEA ID #
7440-50-8	Copper	200.8	1300 l	1.0	71	ug/L	---	07/10/17 14:43	3720392
7439-92-1	Lead	200.8	15 l	1.0	< 1.0	ug/L	---	07/10/17 14:43	3720392

Sampling Point: 110-07 DF Column G2 2ndFloor

PWS ID: Not Supplied

Lead and Copper									
Analyte ID #	Analyte	Method	Reg Limit	MRL†	Result	Units	Preparation Date	Analyzed	EEA ID #
7440-50-8	Copper	200.8	1300 l	1.0	17	ug/L	---	07/10/17 14:46	3720393
7439-92-1	Lead	200.8	15 l	1.0	< 1.0	ug/L	---	07/10/17 14:46	3720393

Sampling Point: 110-08 DF Column G14 2ndFloor

PWS ID: Not Supplied

Lead and Copper									
Analyte ID #	Analyte	Method	Reg Limit	MRL†	Result	Units	Preparation Date	Analyzed	EEA ID #
7440-50-8	Copper	200.8	1300 l	1.0	39	ug/L	---	07/10/17 14:49	3720394
7439-92-1	Lead	200.8	15 l	1.0	< 1.0	ug/L	---	07/10/17 14:49	3720394

Sampling Point: 110-09 Sink Column B12 2ndFlr

PWS ID: Not Supplied

Lead and Copper									
Analyte ID #	Analyte	Method	Reg Limit	MRL†	Result	Units	Preparation Date	Analyzed	EEA ID #
7440-50-8	Copper	200.8	1300 l	1.0	76	ug/L	---	07/10/17 15:04	3720395
7439-92-1	Lead	200.8	15 l	1.0	< 1.0	ug/L	---	07/10/17 15:04	3720395

Client Name: OCCU-TEC Inc.

Report #: 391482

Sampling Point: 110-10 Sink Column H1 1stFloor

PWS ID: Not Supplied

Lead and Copper

Analyte ID #	Analyte	Method	Reg Limit	MRL†	Result	Units	Preparation Date	Analyzed	EEA ID #
7440-50-8	Copper	200.8	1300 l	1.0	130	ug/L	---	07/10/17 15:13	3720396
7439-92-1	Lead	200.8	15 l	1.0	< 1.0	ug/L	---	07/10/17 15:13	3720396

† EEA has demonstrated it can achieve these report limits in reagent water, but can not document them in all sample matrices.

Reg Limit Type:	MCL	SMCL	AL
Symbol:	*	^	

Lab Definitions

Continuing Calibration Check Standard (CCC) / Continuing Calibration Verification (CCV) / Initial Calibration Verification Standard (ICV) / Initial Performance Check (IPC) - is a standard containing one or more of the target analytes that is prepared from the same standards used to calibrate the instrument. This standard is used to verify the calibration curve at the beginning of each analytical sequence, and may also be analyzed throughout and at the end of the sequence. The concentration of continuing standards may be varied, when prescribed by the reference method, so that the range of the calibration curve is verified on a regular basis. CCL, CCM, and CCH are the CCC standards at low, mid, and high concentration levels, respectively.

Internal Standards (IS) - are pure compounds with properties similar to the analytes of interest, which are added to field samples or extracts, calibration standards, and quality control standards at a known concentration. They are used to measure the relative responses of the analytes of interest and surrogates in the sample, calibration standard or quality control standard.

Laboratory Duplicate (LD) - is a field sample aliquot taken from the same sample container in the laboratory and analyzed separately using identical procedures. Analysis of laboratory duplicates provides a measure of the precision of the laboratory procedures.

Laboratory Fortified Blank (LFB) / Laboratory Control Sample (LCS) - is an aliquot of reagent water to which known concentrations of the analytes of interest are added. The LFB is analyzed exactly the same as the field samples. LFBs are used to determine whether the method is in control. FBL, FBM, and FBH are the LFB samples at low, mid, and high concentration levels, respectively.

Laboratory Method Blank (LMB) / Laboratory Reagent Blank (LRB) - is a sample of reagent water included in the sample batch analyzed in the same way as the associated field samples. The LMB is used to determine if method analytes or other background contamination have been introduced during the preparation or analytical procedure. The LMB is analyzed exactly the same as the field samples.

Laboratory Trip Blank (LTB) / Field Reagent Blank (FRB) - is a sample of laboratory reagent water placed in a sample container in the laboratory and treated as a field sample, including storage, preservation, and all analytical procedures. The FRB/LTB container follows the collection bottles to and from the collection site, but the FRB/LTB is not opened at any time during the trip. The FRB/LTB is primarily a travel blank used to verify that the samples were not contaminated during shipment.

Matrix Spike Duplicate Sample (MSD) / Laboratory Fortified Sample Matrix Duplicate (LFSMD) - is a sample aliquot taken from the same field sample source as the Matrix Spike Sample to which known quantities of the analytes of interest are added in the laboratory. The MSD is analyzed exactly the same as the field samples. Analysis of the MSD provides a measure of the precision of the laboratory procedures in a specific matrix. SDL, SDM, and SDH / LFSMDL, LFSMDM, and LFSMDH are the MSD or LFSMD at low, mid, and high concentration levels, respectively.

Matrix Spike Sample (MS) / Laboratory Fortified Sample Matrix (LFSM) - is a sample aliquot taken from field sample source to which known quantities of the analytes of interest are added in the laboratory. The MS is analyzed exactly the same as the field samples. The purpose is to demonstrate recovery of the analytes from a sample matrix to determine if the specific matrix contributes bias to the analytical results. MSL, MSM, and MSH / LFSML, LFSMM, and LFSMH are the MS or LFSM at low, mid, and high concentration levels, respectively.

Quality Control Standard (QCS) / Second Source Calibration Verification (SSCV) - is a solution containing known concentrations of the analytes of interest prepared from a source different from the source of the calibration standards. The solution is obtained from a second manufacturer or lot if the lot can be demonstrated by the manufacturer as prepared independently from other lots. The QCS sample is analyzed using the same procedures as field samples. The QCS is used as a check on the calibration standards used in the method on a routine basis.

Reporting Limit Check (RLC) / Initial Calibration Check Standard (ICCS) - is a procedural standard that is analyzed each day to evaluate instrument performance at or below the minimum reporting limit (MRL).

Surrogate Standard (SS) / Surrogate Analyte (SUR) - is a pure compound with properties similar to the analytes of interest, which is highly unlikely to be found in any field sample, that is added to the field samples, calibration standards, blanks and quality control standards before sample preparation. The SS is used to evaluate the efficiency of the sample preparation process.



Eaton Analytical

110 S. Hill Street
South Bend, IN 46617
T: 1.800.332.4345
F: 1.574.233.8207

Order # 321124
Batch # 391482

www.EurofinsUS.com/Eaton

CHAIN OF CUSTODY RECORD

Page 1 of 1

REPORT TO:		SAMPLER (Signature)		PWS ID #	STATE (sample origin)	PROJECT NAME	PO#	# OF CONTAINERS	MATRIX CODE	TURNAROUND TIME	
Occu-Tec 100 NW Business Park Lane, Riverside, MO 64150		(b) (6)		DW	MO	917004.02					
BILL TO:		COMPLIANCE MONITORING	Yes	No	POPULATION SERVED	SOURCE WATER					
Accounts Receiving 100 NW Business Park Lane, Riverside, MO 64150					X		DW				
LAB Number	COLLECTION		SAMPLING SITE		TEST NAME	SAMPLE REMARKS	CHLORINATED		# OF CONTAINERS	MATRIX CODE	TURNAROUND TIME
	DATE	TIME	AM	PM			YES	NO			
1	3730-386	6-21-17	4:58	X	110-01 DF Column G2 1 st floor	Lead + Copper	SW	X		1	
2	387	6-21-17	5:02	X	110-02 Sink Column F11	↓	SW	X		1	
3	388	6-21-17	5:05	X	110-03 DF Column G14		SW	X		1	
4	389	6-21-17	5:09	X	110-04 Sink Column H14		SW	X		1	
5	390	6-21-17	5:13	X	110-05 DF Column G10 2 nd floor		SW	X		1	
6	391	6-21-17	5:14	X	110-06 Sink Column F10		SW	X		1	
7	392	6-21-17	5:14	X	110-06-Dupe ↓		SW	X		1	
8	393	6-21-17	5:21	X	110-07 DF Column G2		SW	X		1	
9	394	6-21-17	5:24	X	110-08 DF Column G14		SW	X		1	
10	395	6-21-17	5:30	X	110-09 Sink Column B12		SW	X		1	
11	396	6-21-17	6:04	X	110-10 Sink Column H1 1 st floor		SW	X		1	
12		6-21-17		X		SW	X		1		
13											
14											

RELINQUISHED BY:(Signature) (b) (6)	DATE	TIME	RECEIVED BY:(Signature)	DATE	TIME	LAB RESERVES THE RIGHT TO RETURN UNUSED PORTIONS OF NON-AQUEOUS SAMPLES TO CLIENT Cross Off on COC by Client
RELINQUISHED BY:(Signature)	DATE	TIME	RECEIVED BY:(Signature)	DATE	TIME	
RELINQUISHED BY:(Signature)	DATE	TIME	RECEIVED FOR LABORATORY BY: (b) (6)	DATE	TIME	
CONDITIONS UPON RECEIPT (check one):						
Iced: Wet/Blue <input checked="" type="checkbox"/> Ambient <input type="checkbox"/> °C Upon Receipt <input checked="" type="checkbox"/> N/A						
MATRIX CODES: DW-DRINKING WATER RW-REAGENT WATER GW-GROUND WATER EW-EXPOSURE WATER SW-SURFACE WATER PW-POOL WATER WW-WASTE WATER	TURN-AROUND TIME (TAT) - SURCHARGES					
	SW = Standard Written: (15 working days)	0%	IV* = Immediate Verbal: (3 working days)	100%		
	RV* = Rush Verbal: (5 working days)	50%	IW* = Immediate Written: (3 working days)	125%		
	RW* = Rush Written: (5 working days)	75%	SP* = Weekend, Holiday	CALL		
			STAT* = Less than 48 hours	CALL		
* Please call, expedited service not available for all testing						

Sample analysis will be provided according to the standard EEA Water Services Terms, which are available upon request. Any other terms proposed by Customer are deemed material alterations and are rejected unless expressly agreed to in writing by EEA.