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One Acquisition Solution for Integrated Services

REGION 4 FEDERAL ACQUISITION SERVICE CUSTOMER TESTIMONIALS

# What our clients say...



## CUSTOMER AND STAKEHOLDER ENGAGEMENT



### Air Force Special Operations Used OASIS

**Challenge:** Air Force Special Operations Command (AFSOC) located at Hurlburt Field, FL was overwhelmed with the magnitude of intelligence data. AFSOC needed support services responsible for fielding and executing Intelligence, Surveillance, and Reconnaissance (ISR) Processing, Exploitation, and Dissemination (PED) capabilities to ensure that the critical ISR data is disseminated to the warfighter.

AFSOC with the 765th Air Force Installation Contracting Center (AFICC) Office had positive experiences using [GSA's One Acquisition Solution for Integrated Services \(OASIS\)](#) contracts and believed the support services they needed were available on the contracts. However, there was concern that the sensitive nature and magnitude of this requirement could be expeditiously procured using the multiple award, indefinite delivery indefinite quantity (IDIQ) contract.

**Action:** The General Services Administration (GSA) Federal Acquisition Services (FAS) Customer and Stakeholder Engagement Team (CASE) has [Customer Service Directors \(CSD\)](#) assigned to geographical territories. CSDs provide assistance, resolve problems and answer questions from GSA's customers.

The AFSOC and 765th AFICC offices requested in-person training on OASIS from the local CSD to help determine if OASIS was an appropriate acquisition solution for their requirement. The CSD provided the contracting officers and specialists training on the overall contract structure, features, and benefits of the OASIS program. In addition, GSA OASIS experts provided a scope review capability that analyzed the scope and pool assignment of the proposed OASIS task order requirement to help reduce the risk of protest.

**Solution:** Following the GSA OASIS training, AFSOC agreed that OASIS was an appropriate acquisition solution for their requirements. The customer was able to select from a pool of vetted vendors as well as secure the best-value solution in an acceptable time. The OASIS platform was also selected because of its ease of use, Federal Acquisition Regulation (FAR) compliance and cost effectiveness. In addition, OASIS provided a comprehensive solution to digest the large volume of information.

**Result:** The OASIS contract provided flexible and innovative solutions for their complex professional services. AFSOC awarded a \$53.4 million-task order against OASIS in 94 calendar days. They saved \$1.5 million representing a 2.7% savings from their independent government cost estimate and ensured that Special Operations Forces received the critical support services to meet their mission.



#### Reference:

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