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CUSTOMER AND STAKEHOLDER ENGAGEMENT

Air Force Special Tactics Group Uses GSA OASIS

Challenge: The mission of a Special Tactics Group (STG) is to train, organize, and equip Special Tactics (ST) forces for rapid worldwide employment in support of the full range of Special Operations missions. The force is required to rapidly deploy in support of joint operations in all physical environments to provide the Combatant Commanders the ability to project air and ground forces to any region of the world in support of our national objectives. Traditionally, Special Tactics Squadrons (STS) have organically supported their Joint Terminal Attack Controller (JTAC) and Small Unmanned Aerial System (SUAS) program management Government personnel. However, the growth program management and training requirements for JTAC and SUAS increased outside their training capability. To meet current world-wide requirements and to maintain at least the mandated deployed and sustained force, ST had to deploy all of its active duty JTACs including JTAC and SUAS program managers, instructors and evaluators. This meant that while units are deployed JTAC and SUAS training greatly decreased impacting training of future operators.

Contractors were needed to provide assistance in managing programs and producing Combat Mission Ready (CMR) JTAC and SUAS operators, instructors and evaluators at an estimated cost of more than \$18.2 million. The Special Tactics' Group's goal was to acquire these support services at an economical cost and in a timely manner and from a reliable vendor.

The HQ Air Force Special Operations Command (AFSOC) specialized contracting office suspected that GSA's One Acquisition Solution for Integrated Services (OASIS) could meet their needs and reached out to the local Customer Service Director for assistance.

Action: The GSA's Federal Acquisition Services (FAS) Customer Service Directors (CSDs) are assigned to a geographical territory to provide assistance, resolve problems and answer questions from customers and industry partners while serving as a valuable source of information on all of GSA's programs. The local CSD provided hands on training for the contracting officers and specialists to ensure that they were comfortable using the program. The customized OASIS training included a program overview, scope, features of the OASIS platform, benefits as well as the resources available when conducting a formal Request for Quote.

OASIS and OASIS Small Business are multiple award, Indefinite Delivery Indefinite Quantity (IDIQ) contracts that provide flexible and innovative solutions for complex professional services. The OASIS contract includes many areas of expertise and mission space; multiple professional service disciplines; allows flexibility for all contract types, including hybrids and cost-reimbursement, at the task order level; and allows ancillary support components, commonly referred to as other direct costs, at the task order level. The core disciplines of the contract include program management, management consulting, logistics, engineering, scientific and financial services.

Solution: Following the GSA OASIS training, the leadership at HQ AFSOC on Hurlburt Field agreed that OASIS was the perfect solution to meet their requirements. OASIS allowed the customer to select from a pool of vetted vendors as well as secure the best-value in a reasonable timeframe. OASIS was also selected because of its ease of use, FAR compliance and its low fee.

Result: By using OASIS, the HQ AFSOC contracting office was able to award a \$9.4 million contract in five months compared to nine months through normal Air Force contracting procedures. The agency saved \$8.8 million representing a 49% savings from their independent government cost estimate.

Reference: **Kurt Buchanan Contracting Officer** 765th Specialized Contracting Fligh Air Force Installation Contracting Agency 427 Cody Ave Hurlburt Field, FL 32544 850-884 3196 Kurt.buchanan.1@us.af.mil