

Fleet Data Quality

Understanding and Improving Your Agency's FAST Fleet Data Quality Metric





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We'll cover...

- Thinking about fleet data quality
 - ... from a fleet manager's perspective
 - o ... from FAST program's perspective
- Understanding FAST's review process
- Understanding FAST's data quality metric
- Improving fleet data quality
 - ... including FAST's data quality metric
- Q & A



Thinking about data quality

Fleet manager's perspective

- Complete?
- Correct?
- Current?
- Available?

FAST program's perspective

- Validation
- Review & feedback
- Quality metric

... all provide *some* insight into *some* those same aspects of quality



Understanding FAST's review process (1)

Data is validated as it is loaded in FAST

- Blocks data which can't be complete or correct
- Flags data which may be suspect

- Understand the validation rules
- Understand how to access validation results

Understanding FAST's review process (2)

FAST team reviews agency submission when complete

- High-level measures for year-to-year consistency
- Vehicle-level measures for specific types of quality issues
- Written feedback and detail provided to agencies
- Opportunity for agency to respond and update submission

- Understand intent of review and feedback
- Understand role of agency response to review



Understanding FAST's review process (3)

FAST team assembles "concerns per vehicle" metric

- Metric based on subset of validation flags and review measures
- ... adjusted based on agency response to feedback
- ... and divided by number of vehicles reported

- Understand what each included measure is looking at
- Understand role of agency response to feedback



Understanding FAST's review process (4)

FAST team communicates metric to agency

- Provided to fleet POCs and agency leadership
- Includes indication of improvement / regression
- Includes comparison to overall federal fleet
- Includes priority areas for agency improvement

- Is agency's submission getting better?
- What are the key areas for improvement?



FAST's data quality metric (1)

- Which validation warnings go into FAST's quality metric?
 - OC-1.5: Vehicle acquisition cost inconsistencies
 - F-2-2: Fuel consumption inconsistent with vehicle fuel type/configuration
 - F-2.3: Vehicles consuming B100 w/o reporting diesel consumption
 - F-2.4: PHEVs reported w/o electricity consumption
 - F-4.6: Vehicles with questionable fuel efficiency (also review measure M6)
 - F-5.5: Vehicles with questionable high per-unit fuel cost

FAST's data quality metric (2)

- Which review measures go into FAST's quality metric?
 - M-6: Vehicles with questionable fuel efficiency (validation warning F-4.6)
 - M7: Year-to-year consistency of vehicle reporting
 - a) Vehicles with current-year acquisition dates also present in prior year submission (validation warning OW-1.3)
 - b) Vehicles with prior-year acquisition dates missing from prior year submission (validation warning OW-1.4)
 - c) Vehicles in current-year submission reported as disposals in prior-year submission (validation warning OW-4.4)
 - d) Vehicles in prior-year submission w/o disposal information missing in current-year submission
 - e) Vehicles in prior and current submissions with changes to static attributes (validation warning A-1.5)
 - M8: Vehicles with placeholder attributes



FAST's data quality metric (example)

Measure	FY 2020	FY 2021	FY 2022
Review Measure 7(a)	6	2 ⊕	2 ⊙
Review Measure 7(b)	144	54 ⊕	111 ⊕
Review Measure 7(c)	118	189 ⊕	222 🗇
Review Measure 7(d)	83	102 ⊕	35 ⊕
Review Measure 7(e)	646	346 ⊕	459 ⊕
Review Measure 8	1,321	1,812 🗇	2,131 🗇
Validation warning OC-1.5	259	5 ₩	36 ⊕
Validation warning F-2.2	414	399 ⊕	326 ⊕
Validation warning F-2.3	0	0 🗇	0 ⊝
Validation warning F-2.4	53	57 ⊕	53 ⊕
Validation warning F-4.6	636	424 ⊕	266 ⊕
Validation warning F-5.5	400	1 ⊕	172 🗇
Total Concerns	4,080	3,391	3,813
Vehicles Reported	8,139	8,370	8,549
Concerns per Vehicle (CpV)	0.50	0.41 👽	0.45 🕥
Year-to-year Change in CpV	n/a	-0.09 🗣	+0.04 🕥

Overall metric

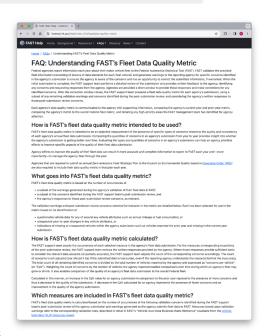
- Getting better or worse?
- Where are the concerns?
 - Getting better or worse?



FAST's data quality metric (more)

FAQ in FAST's Help

- How is the metric intended to be used?
- What goes into the metric?
- How is the metric calculated?
- Which measures are included in the metric?
- An example
- How was the federal fleet scored in recent years?
- https://fastweb.inl.gov/help/index.cfm/faqs/data-quality-metric





Improving fleet data quality (1)

Prioritize improving data quality

- What's feasible?
- What's most important?
- Where are the biggest gains?

Measure it

- How can you tell if it is getting better?
- Start measuring / monitoring early



Improving fleet data quality (2)

- Find and fix problems at / close to the source
 - Fix the cause of the problem
 - Start finding / fixing early
- Participate in the post-submission review
 - Ensure metric is representative
 - Use review to inform improvement priorities



Improving fleet data quality (3)

- Prioritize / Measure / Find & Fix
 - On-going / continuous activity
 - These (should) form a feedback loop
- Primary intent: Better data to manage your fleet
 - By-products: simpler EOY reporting, improved quality metric

Q & A

FAST program contacts

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Federal Automotive Statistical Tool (FAST)

https://fastweb.inl.gov/

FAST Sandbox

https://fastweb.inl.gov/sandbox/

FAST Help

https://fastweb.inl.gov/help/





