Vehicle Safety & Recalls

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GSA Fleet

www.gsa.gov/FedFleet

Keeping Drivers Safe with New Technology

- NHTSA Statistics
- Vehicle Safety Technology/ Trends
- Safety Training
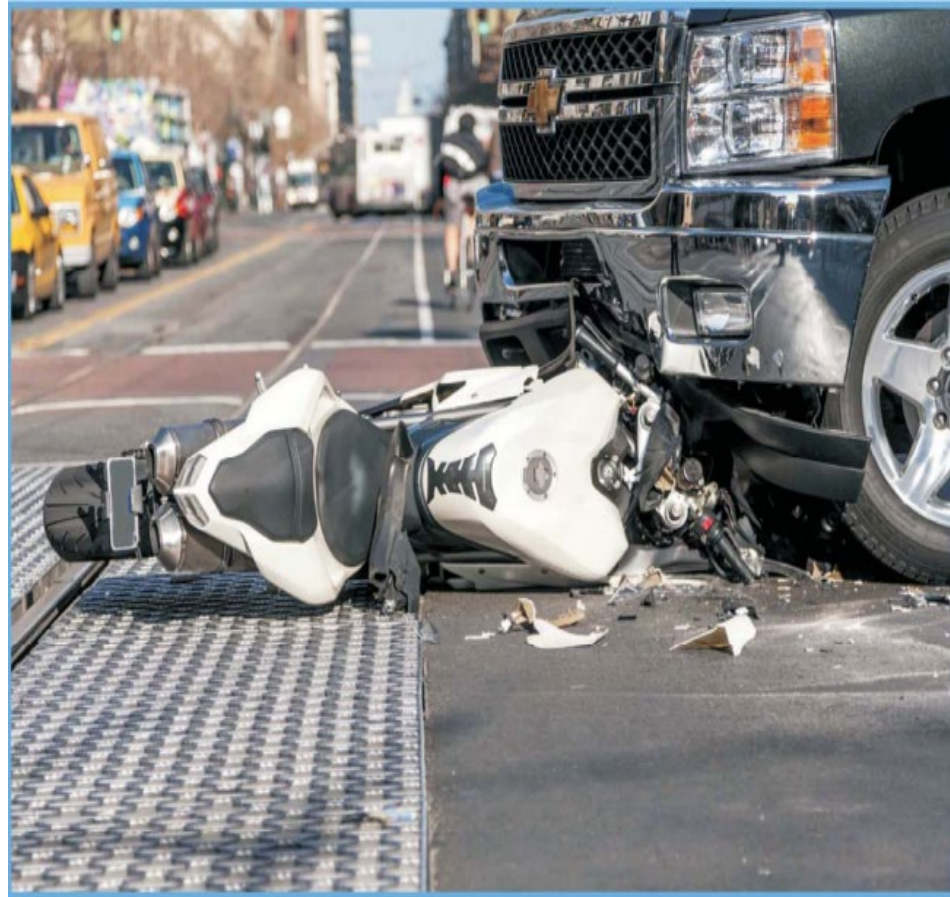
Causes of Crashes

- Speed
- Impairment
- Distraction
- Fatigue

It's what University of Utah cognitive neuroscientist David Strayer, PhD, calls the "**Four horsemen of death**" responsible for more than **90% of vehicle crashes**.

NHTSA Statistics

Consider this statistic: 80 out of every 100 accidents are the fault of the person involved in the incident. Unsafe acts cause four times as many accidents and injuries as unsafe conditions.

- In 2021, speeding was a contributing factor in 29% of all traffic fatalities.
- In 2021, distracted driving contributed to 8% of fatal crashes.
- In 2021 31% of all traffic crash fatalities in the U.S. involved Impaired/drunk drivers. There were 13,384 lives lost in these preventable crashes.
- In 2021 1.6% of all motor vehicle crash fatalities (684) involved a drowsy driver.

What Is The Future Of Automotive Technology?

Now it's time for that nap!!

Full driving automation is the final level!

Standard Safety Technology

Safety technology that is now standard in our 2024 sedans.

- Backup camera
- Bluetooth compatible hands free phone system
- Power antilock brakes, front and rear
- Restraint system, all seated positions
- Tire pressure monitoring system

GSA Offered Driver Safety Training

Provide GSA Fleet-leased vehicle drivers with the tools, strategies, and awareness to:

- Reduce crashes, incidents, injuries, and fatalities

- Reduce related costs

- Reduce maintenance and fuel expenses

- Improve odds that the driver, their passenger(s), and others on the road return home safely

Online Driver Safety Course

Interactive Education Concepts, dba Improv Learning Inc

Aware Driver 2.0 Course

Online Driver Safety Course Registration

1. Go to https://www.improvlearning.com/gsa/.
2. Enter the G-tag (no hyphen or spaces) of a GSA Fleet-leased vehicle that you operate or that is in your motor pool. Click the right arrow.
3. Create your account by entering your first and last name, email address, and create a password. Only authorized government work email domains and extensions will be approved.
4. Check the email account you registered with for an email containing a two factor authentication code. If you don't see it within a few minutes, be sure to check your Spam filter.
5. Enter the authentication code on the account setup page.
6. You will arrive at a Student Dashboard and can begin taking the course.
7. The email and password you registered with will be used to return to the course using the "Returning Students" button on the https://www.improvlearning.com/gsa/ homepage.

GSA Multiple Award Schedule (MAS)

- Driver safety training is available on GSA MAS
  - Commercial Off the Shelf Training - 333318TDTM
- Improv Learning is a GSA MAS Contract Holder
  - Contract number 47QREA22D0005

Safety Poll

What are you doing to protect your drivers on the road?

1 GSA offered Driver Safety Course

3 Purchase/lease vehicles with safety features

2 Training drivers on how to use new vehicles

4 Additional driver safety training courses

Recalls

- How do I know if my vehicle has a recall?
- How do I know if there is a remedy or parts available?
  - Best practices on recall completion
    - GSAFleet.gov recall feature

Recalls

GSAFleet.gov's recall management feature provides awareness and transparency of recalls affecting your fleet. The feature includes:

- Recall information that is updated daily.
- Ad hoc reporting.
- Notifications of special instructions such as "Stop Drive" and "Park Outside Due to Enhanced Fire Risk".

Important:

- Recall information provided in GSAFleet.gov is the best information available electronically to GSA.
- Paper notification letters from the manufacturer as well as recall information on nhtsa.gov/recalls and manufacturer recall websites should also be considered in evaluating whether a vehicle has an open safety recall.
- Recall information is not available electronically for all vehicle types. GSA generally does not receive this information for larger vehicles, small production run and specialty vehicles, vehicles built for international use, and recalls older than 15 years.
- GSA does not issue or close vehicle recalls. This is done by the vehicle manufacturer.
- Recall closure by the manufacturer requires the dealer performing the remedy to submit the claim package to the manufacturer. Only after that occurs will the recall either appear as closed or not appear as open, depending on where you look.
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For more information, visit GSA Fleet's Vehicle Recalls page.

Vehicle recalls

View and track open safety recalls that exist on your vehicle.

View vehicle recalls

Recall campaigns

View and track recalls at a campaign level for your fleet.

View recall campaigns

What is a Recall?

A recall is issued when a manufacturer or NHTSA determines that a vehicle, equipment, car seat, or tire creates an unreasonable safety risk or fails to meet minimum safety standards.

Recalls - Recall Types

- **Safety Recall -** The National Highway Traffic Safety Administration (NHTSA) states that a safety recall is issued if either the manufacturer or NHTSA determines that a vehicle or its equipment pose a safety risk or do not meet motor vehicle safety standards.
  - Stop drive
  - Park outside due to fire risk
  - **Remedy Available**
    - Yes - Repair or parts are available to complete the recall
    - No - Repair or parts <u>are not</u> available
- **Non-Safety Campaign** - also known as technical service bulletins (TSB) repairs are made only to resolve problems that can be verified by dealer service technicians.
- **Warranty Campaign** - covers all or some of the cost of certain repairs after the standard factory warranty expires, determined by the manufacturer.

Recall Poll

Where do you go to find out information on your vehicles with open recalls?

1 OEM Websites	**3** NHTSA - SaferCar
2 CarFAX	**4** GSA Fleet Applications

Where can I find recall information?

- CARFAX
- NHTSA - SaferCar
- OEM Websites
- GSAFleet.gov
- GSA Fleet Monthly Notifications

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Recalls - Best Practices

How do I know if there is a remedy available for my open safety recall?

1) Check the OEM, NHTSA, CarFax or GSA Fleet site.
2) Call your dealership to verify they have the parts.
   a) What if they do not have the parts on hand?
3) Make an appointment to take your vehicle in to remedy the recall.

GSAFleet.gov - Recalls

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GSAFleet.gov - Vehicle Recalls

Vehicle Recalls

Use this feature to view vehicles with open and actionable, safety related recalls. If your vehicle is listed on this page there is a recall associated with the VIN. This page will not contain extended warranty bulletins or recalls on any international vehicles.

There may be a delay with recently announced safety recalls for which not all VINs have been identified by the manufacturer. VINs are added continuously so you may want to check back often. Only a manufacturer can close a recall. If you would like to mark the recall as addressed, you can do so on the Recalls tab of a Vehicle Details Page for the vehicle that has received the remediation.

For more information, please see the Vehicle Inventory Management User Guide.

FILTERS

0 filters applied —

No filters applied

FSR +

Agency * +

Legacy customer number +

Ownership type +

Recall ID +

Recall status —

◯ Open
◯ Closed

Stop drive
◯ Yes
◯ No

Park outside
◯ Yes
◯ No

User remediated —

◯ Yes
◯ No

◯ No
◯ Yes

▼ Hide filters   ⬇ Export data

FILTERS   ✕ Reset all

4 filters applied —

Agency

022 - Agency 22 ⊗

Recall status

Open ⊗ Yes ⊗ No ⊗

FSR +

Agency * +

Legacy customer number +

Ownership type +

Recall ID +

	Campaign	VIN	License Plate Number ⇕	Status	Remedy available ⓘ
▼	Test 12423 **STOP DRIVE**	1G1ZC5ST7PF120574	G101933Z	● Open	No

Description

Test

NHTSA recall ID	—	Notified date	—
NHTSA URL	—	Remedy date	—
Ownership type	GSA Leased	OEM closed date	—

Recall status:
- Open
- Closed by customer
- Closed (by manufacturer)

Recall Enhancements:

STOP DRIVE
PARK OUTSIDE

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GSAFleet.gov - Recall Campaigns

Recall Campaigns

Use this feature to view and export recalls at the Campaign level. This page will not contain extended warranty bulletins.

There may be a delay with recently announced campaigns for which not all VINs have been identified by the manufacturer. VINs are added continuously so you may want to check back often. Only a manufacturer can close a recall. For GSA Fleet-leased vehicles, if you would like to mark the recall addressed, please contact your local Fleet Service Representative, providing them with the invoice showing recall completion. For Agency Owned vehicles, you can mark them addressed on the Recalls tab of the Vehicle Details page for the vehicle that has received the remediation.

For more information, please see the dispatch and reservation user guide and How to video.

FILTERS

0 filters applied —

No filters applied

Organization +
Ownership type +
Fleet Management Center +
Campaign ID +
FSR email +
Customer email +
Recall type +
Remedy available +
Recall status +

[▼ Hide filters]   [+ Create recall campaign]

FILTERS   × Reset all

1 filter applied —

Campaign ID

TestRecall ⊗

Organization +
Ownership type +
Fleet Management Center +
Campaign ID +
FSR email +
Customer email +

↓ Campaign ID	↕ Remaining	↕ Description	↕ Remedy available ⓘ
TestRecall	8	test	No
Testrecall1	8	test	No

10 ⌄ items per page   Displaying 1-2 of **2 items**

GSAFleet.gov - Campaign Details

Campaign details

Campaign ID	TestRecall		**Edit recall**
Description	test		
NHTSA ID	-	**Recall type**	Non-safety campaign
Remedy available	No	**Customer should stop driving the vehicle?**	No
Does the vehicle need to be parked outside?	No	**Source Name**	Manual Entry
Manufacturer	-	**GSA Notified Date**	-
Recall Release Date	-		

VINS associated with campaign

Ownership type ⇕	VIN ⇕	License plate ⇕	Remedy available ⇕ ⓘ	Recall status ⇕	Actions
GSA leased vehicle	1C6RR7FG6GS327762	G621199S	No	Open	•••
GSA leased vehicle	1C6RR7FG5GS356279	G622230S	No	Open	•••
GSA leased vehicle	1C6RR7FG0HS544273	G624434S	No	Open	•••

GSAFleet.gov - Vehicle Details: Recalls

Recalls

	Open recalls	Closed recalls
	3	8

	Campaign	Status	Remedy available ⓘ	Remedy date ⓘ	Actio
›	TestRecall	● Open	No	-	•••
›	Testrecall1	● Closed by Customer	No	11/27/2023	•••
⌄	KA5 STOP DRIVE PARK OUTSIDE	● Open	Yes	-	•••

Description

Passenger Airbag Inflator Update2Passenger Airbag Inflator Update

NHTSA recall ID	16V-345	**Recall type**	Warranty
GSA notified date	01/24/2017	**OEM closed date**	-
Remedy date entered by	-		

›	U53	● Closed	No	-	•••

GSAFleet.gov - How to Close a Recall

Agency Owned Vehicles

Go to the Vehicle Details page, Recalls Tab, Click Actions ellipse, select Add Remedy date, enter date recall completed.

Add or update remedy date ☒

If the recall has been addressed by the agency but has not been closed by the manufacturer, you can add the remedy date that the recall was completed for the campaign **Carol Test 12423**.

This will NOT close the recall, but will remove notifications regarding the recall until it is closed by the manufacturer.

If you remove or delete remedy date, the recall will become open again.

Remedy date

Cancel   **Submit**

GSA Fleet Leased Vehicles

After completion of the recall, send a copy of the invoice to your FSR. Your FSR will review and add a remedy date to the recall.

Once a remedy date has been entered or recall Closed (by manufacturer), the notifications will cease.

GSAFleet.gov - Recall Export / Notifications

- Monthly recall email to local customer
- Stop drive recall
- Park outside recall

Report for:																	
Report Date: 2023/12/04																	
Agency:																	
Bureau:																	
Office:																	
Customer No	Acct Name	Customer POC	Plate Number	VIN	FC	Desc 1	Desc 2	Year	Make	Model	Campaign ID	NHTSA ID	Recall Type	Remedy Available	Recall Desc	URL	GSA Notified Date

Any Questions?

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Contact us:

- How's My Driving
howsmydriving@gsa.gov

- Fleet Operations
fleet.operations@gsa.gov

Please refer to [Drive-thru's Home page](#) and [GSA.gov Safety Site](#) for more information about online driver safety training.

🌐 www.gsa.gov/FedFleet