

Fed*Fleet* 2025



Vehicle Purchasing through GSAFleet.gov

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Agenda

- Purchasing Overview
 - Standard Ordering Program
 - Non-Standard Ordering Program
- Acquisition Best Practices
- Vehicle Acknowledgement
- Contract Information
- Questions

Purchasing Overview

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Purchasing Overview

GSA is the mandatory source of new non -tactical vehicle purchases for Executive Agencies, the DoD, and other eligible users (click here to determine [eligibility](#))

(Per 41 C.F.R.§ 101-26.502 / [FPMR 101-26.501](#))

[GSAFleet.gov](#) is the online ordering tool to select and compare vehicles

Agencies purchase more than **\$2 billion** in vehicles and automotive products annually

Professional engineering services including technical assistance and vehicle design services

Professional contracting teams and customer service staff

Assistance with Multiple Award Schedule (MAS) ordering

GSAFleet.gov Vehicle Purchasing

- Online ordering tool
- Purchasing ‘Submitter’ and ‘Approver’ roles defined by Agency Customer Admins
- Configure vehicles and choose optional equipment
- View side by side comparisons of vehicle models from vendors
- Calculate total price
- View and compare fuel economy and fuel types
- Submit and track your vehicle orders online

Standard Order Program

- Ambulances
- Buses
- Incomplete light -duty cab/chassis
- Law enforcement & upfitting
- Light trucks
- Light trucks with vocational bodies
- Medium and heavy trucks
- Sedans
- Station wagons
- SUVs
- Vans
- Wheelchair vehicles
- Wreckers and carriers

Additional Requirements (AREQ)

- Option code that requires additional justification
- Allows customers to request specific equipment not listed in the optional equipment list, such as an electric drive train for a school bus, a snow plow, or additional key fobs
- Will result in the manual processing of your order
- List requirements concisely and include enough information for GSA to obtain valid pricing
- Cannot be used to request makes/models not offered in GSAFleet.gov
- Cannot be used to request options shown as not available by one manufacturer and available by other manufacturers under the same contract
- Cannot be used to request specific brands or models of products

Non-Standard Ordering Program

- If a customer is unable to find the right vehicle for their agency using the Standard Ordering Program, they can consider a non -standard vehicle option
- Prior to beginning a non -standard vehicle requisition, customers must consult with GSA's Integrated Project Team (IPT)
 - Email fleetspecialordering@gsa.gov and provide the non -standard vehicle requirements
 - Receive a response with the best possible non -standard source to meet your vehicle requirements
 - Acknowledge within the system that you have consulted with the IPT team prior to moving forward with a non -standard vehicle requisition

Non-Standard Ordering Options

Urgent Requirements

Multiple Award Schedule

Non-Standard Vehicles

Urgent Requirements (Formerly “Express Desk”)

- Reserved for an **urgent & compelling** need (FAR 6.302-2(c))
- Request is submitted in GSAFleet.gov
- GSA is required to and will seek three sources for the procurement.
- Customer provides:
 - Names of dealerships within the delivery area to be solicited by GSA
 - Justification for urgent & compelling need and timeframe
- If non-standard vehicle is required or there are specialty needs, provide vehicle specifications
- If a “brand specific” vehicle is required, a complete and comprehensive Justification for Other than Full and Open Competition (JOFOC) must be provided.
- No guarantee
- 2% Fee / 5% fee August-September

Multiple Award Schedule (MAS)

- **Fire Fighting** apparatus and attachments
- **Law Enforcement** vehicles and attachments
- **Special Vocational** vehicles and attachments
- **Construction** equipment and attachments
- **Snow Maintenance** equipment
- **Trailers** and attachments
- **Aircraft Ground Support** vehicles and equipment
- **Upfitting** services
- **Low - Speed vehicles**
- **Tires**
- **Leased heavy - duty vehicles** and accessories
- **Automotive** body and repair services

Non-standard Vehicles

- Custom vehicle builds
- For unique and specialized requirements which are not under the SOP contracts or MAS programs
- Work one -on-one with a vehicle engineer to customize any vehicle and the design & build services
- 10% fee for the first vehicle, 2% for every vehicle after the first within the same project

Note: The non-standard vehicle order functionality is still being developed. For now, they can be ordered through the MAS order functionality

Purchasing Outside of GSA (waivers)

- In the event of unique circumstances preventing an agency from purchasing through GSA, an agency may request a waiver to conduct their own procurement.
- To request a waiver:
 - Agency HQ Fleet Manager must email GSA a detailed waiver request
 - GSA Fleet will review the waiver request and make the decision to approve or deny
 - Waiver approvals are subject to audit
- For more detailed information on the waiver process, please email vehicle.buying@gsa.gov

Acquisition Best Practices

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Purchasing Best Practices

- Become familiar with [GSAFleet.gov](https://www.GSAFleet.gov) and [Federal Vehicle Standards](#)
- Sign up for the [Vehicle Availability Listing](#) (VAL) Updates
- Coordinate non -standard vehicle ordering with fleetspecialordering.gov
- Place vehicle orders in a timely manner to avoid model and option closeouts
- Ensure all order information is correct prior to placing vehicle orders
- Reach out to vehicle.buying@gsa.gov to inquire about order changes and status
- Anticipate delivery delays with certain vehicle types
- Complete vehicle registration or acknowledgement upon vehicle arrival

GSAFleet.gov 'Just Browsing' Feature

- Search by a specific SIN or vehicle type
- Compare vehicle/option availability without creating an order

GSAFleet.gov 'Resources' Tab

- GSAFleet.gov step-by-step user guides
- GSAFleet.gov short video tutorials
- Overview of GSA Fleet
- Training Offerings
- Fleet electrification info
- Glove box - driver information

Vehicle Acknowledgement

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Acknowledgement of Vehicle Receipt

Customer acknowledgment of vehicle receipt is required for GSA to pay vehicle suppliers. Without this occurring suppliers can not be paid.

- GSA manages the receipt process for GSA-leased vehicles; however, customers need to initiate vehicle receipt through registration for their **agency owned vehicles** .
- Vehicle receipt is established by registering your vehicle in GSAFleet.gov or when you acknowledge receipt of your vehicle in GSAFleet.gov.
- Registration in GSAFleet.gov is the preferred method, but acknowledgement in GSAFleet.gov can be used when this is not possible.
- Resources: [Vehicle Registration User Guide](#) or [Vehicle Purchasing User Guide](#)

Contact Information

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Who to contact?

- GSAFleet.gov System Issues - fleet.helpdesk@gsa.gov
- Purchasing support - vehicle.buying@gsa.gov
- Non-standard Ordering - fleetspecialordering.gov

If you would like a copy of this presentation, email fedfleet@gsa.gov



Thank you!