

Short Term Rental

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Agenda

- STR Overview
- Standard Ordering Procedure
- FAQs & STR Case Studies
- STR & GSAFleet.gov

STR Overview

Short Term Rental streamlines the procurement of vehicles and equipment to meet agency short term needs

- Seasonal work
- Special events
- Surge requirements

BENEFITS

- Lowest available commercial rates
- Easy, hassle-free procurement
- Convenient online request system, available 24/7
- Fuel cards provided
- Charges appear as line item on your GSA bill
- No fee for additional drivers
- No early turn in penalty

STR Vehicle / Equipment Offerings

VEHICLES	EQUIPMENT
<p data-bbox="305 390 842 430">70+ types of available including:</p> <ul data-bbox="239 476 857 899" style="list-style-type: none"><li data-bbox="239 476 643 511">● Sedans of all sizes<li data-bbox="239 525 479 560">● Mini-vans<li data-bbox="239 574 788 609">● Passenger and cargo vans<li data-bbox="239 623 411 658">● SUVs<li data-bbox="239 672 513 707">● Light trucks<li data-bbox="239 721 836 756">● Box, flat-bed and stake trucks<li data-bbox="239 770 716 805">● Buses (without drivers)<li data-bbox="239 820 857 855">● Refrigerated trucks and trailers<li data-bbox="239 869 664 904">● Tractors and trailers	<p data-bbox="1045 390 1601 430">550+ types of available including:</p> <ul data-bbox="998 476 1532 954" style="list-style-type: none"><li data-bbox="998 476 1277 511">● Aerial lifting<li data-bbox="998 525 1286 560">● Compaction<li data-bbox="998 574 1306 609">● Earth moving<li data-bbox="998 623 1402 658">● Forklift and cranes<li data-bbox="998 672 1518 707">● Generators and electrical<li data-bbox="998 721 1354 756">● Heating and AC<li data-bbox="998 770 1532 805">● Trucks and utility vehicles<li data-bbox="998 820 1286 855">● Light towers<li data-bbox="998 869 1219 904">● Welders<li data-bbox="998 918 1406 954">● Dewatering pumps

Specialty Vehicle & Equipment Projects

The Short Term Rental program provides equipment and specialty vehicle rentals.

Numerous equipment items

- Earth moving
- Material handling
- Light towers
- HVAC equipment
- Dewatering pumps

A variety of specialty vehicles

- Dump trucks
- Bucket trucks
- Crash attenuators
- Underbridge inspection trucks/trailers
- Utility maintenance trucks

STR Vendors

VEHICLE VENDORS



EQUIPMENT VENDORS



Standard Ordering Procedure

- STR Website: <https://str.gsa.gov>
- Pre-established BOAC (Billing Office Address Code) required to register



FAQs & Case Studies



Changing a Request

Scenario

Amy requested 2 large sedans on WebSTR. Her original pickup date was 1/29/24, but she called the vendor and requested to pick the vehicles up a week earlier.

FAQs

1. Can I edit my request after my request has been awarded?
2. Can I contact the vendor directly to alter my request?

Changing a Request Outcome

- Only GSA Contracting Officers can modify awarded requests.
- Contact STR support center.
- A new request may be needed.
- Changes can be made up until a vendor submits a bid.



Emergency Request

Scenario

Hurricane Idalia misplaced many individuals throughout the North Florida area. FEMA is requesting immediate shuttle buses and trailer trucks to move people out of the area and bring essential supplies.

FAQs

1. How soon can I receive vehicles in an emergency request?
2. What do I do if a national emergency occurred outside of STR's normal operating hours?

Emergency Request Outcome

- Expedited requests available for declared national emergencies.
- STR is the primary emergency response for GSA Fleet.
- Dedicated emergency response line: 312-886-8670.
- Expedited request times.
 - Vehicles can be procured in less than 72 hours subject to vendor availability.
- STR coordinates availability with vendors.
- Contracting Officers standing by.



Expedited Requests

Scenario

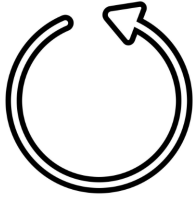
Our military base logistics vehicle needs an engine replaced. We need an emergency request to replace the vehicle today.

FAQs

1. How quickly can I get vehicles through STR?
2. Can I use the emergency phone number in this situation?

Expedited Request Outcome

- Emergency line is designated for declared national emergencies.
- Expediting requests limits competition and may increase costs.
- Submit request through WebSTR.
- Contact us citing the expedited need.
- STR will work to accommodate customer needs.



Rebid Requests

Scenario

Johnny has a STR rental contract that is expiring next week and he needs the vehicle for 15 additional days.

FAQs

1. Is it possible to keep the vehicles/equipment that I have longer?
2. What steps do I take to create a rebid request?

Rebid Requests Outcome

- Start dates should match original contract end date.
- Note original request in special requirements.
- Use *Transition Cost* as best value criteria.
- Request new fuel cards.
- Consider 41 CFR § 102-34.35.

Equipment Requests

Scenario

Matt is requesting a track dump truck, an item that does not have its own category on the STR website. He remembers that we offer many equipment items to rent, but does not know how to access them.

FAQ

1. What should I do if I do not see the specific piece of equipment that I need on WebSTR?

Equipment Requests Outcome

- Contact our support center.
 - 866-886-1232
 - gsa_rental@gsa.gov
 - Live chat <https://str.gsa.gov>
- STR office will coordinate request.



Drivers

Scenario

Kaitlyn rented three vehicles for her drivers, aged 18, 25, and 28, through WebSTR - (2) large sedans and (1) 15 passenger van. The vendor is not allowing the 18 year old to drive off with the 15 passenger van.

FAQs

1. Is there an age restriction for drivers?
2. What will the drivers need to operate the vehicles?

Drivers Outcome

- Drivers must be 18+ to drive vehicles.
- Valid license.
- Some vendors may have different age requirements by vehicle type.



Operators

Scenario

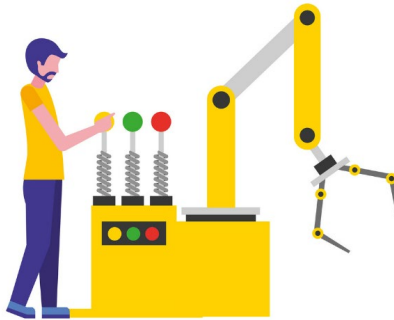
Oscar rented a crane through WebSTR and is in need of a crane operator to complete his project.

FAQ

1. Will GSA provide operators for equipment items?

Operator Outcome

- Operators aren't permitted on the schedule.
- Agencies need to provide their own operators.
- Vendors may require proof of certifications.



Damage to Vehicles/Equipment

Scenario

I came out to drive my STR vehicle and noticed that the windshield was cracked.

FAQ

1. What do I do if there is damage to the vehicle?

Damage Outcome

- Contact the rental provider.
- Claim submitted to GSA.
- Costs passed through to GSA Rental bill.
 - GARS prohibited through Schedule/STR.



Accident Procedures

Scenario

Tyler was looking down changing the song on his phone when he hit the back of another car at a stop sign.

FAQ

1. What is the process for accidents where the renter is at fault?

Accident Outcome

- Rental vehicle damage billed to GSA.
 - Passed through to GSA Rental bill.
- Self-insured through Federal Tort Claims Act.
- Liability claims for 3rd party damage are not handled by GSA.
 - Submitted to using agency's Tort office.



Estimating Cost

Scenario

Jen created a request in WebSTR for 40 vehicles for market research purposes only.

FAQ

1. How should I estimate cost incurred if I use the STR program?

Estimating Costs

- “Market Research” requests may affect vendors’ ability to respond.
- Ceiling rates & average awarded rates updated monthly - www.gsa.gov/str.
- Consider other costs:
 - GSA fee
 - Fuel costs
 - Damage costs
 - Tolls





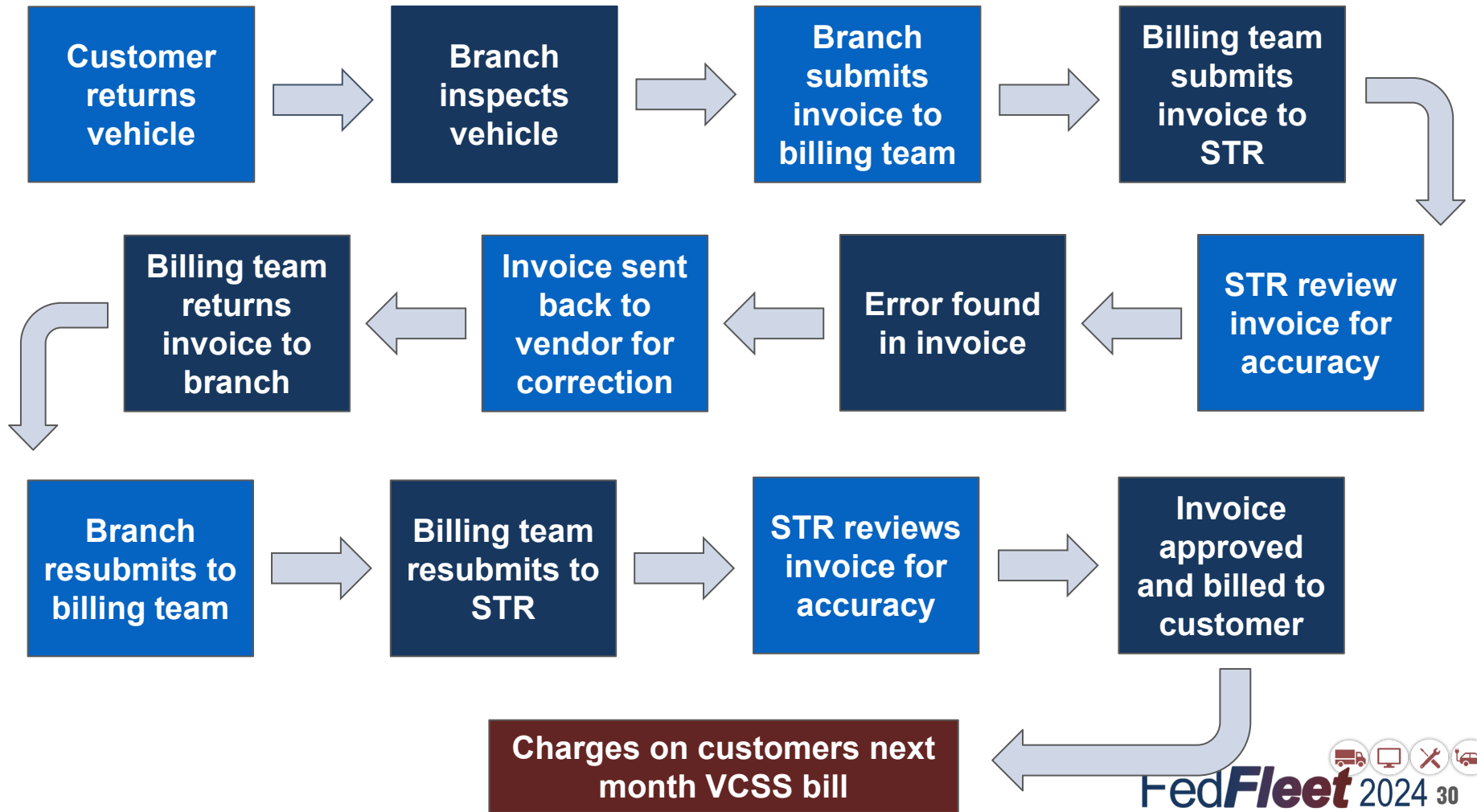
STR Billing

Scenario

Quintin returned his STR vehicle two months ago and is inquiring about not yet receiving his STR bill.

FAQ

1. How does STR billing work?
2. Why is my invoice a month late?



STR & Gsafleet.gov

- STR will transition to Gsafleet.gov.
- One of the final applications to transition.
- New features:
 - Organization profiles.
 - Clearer re-bid process.
 - Automated expedited request process.
 - Flexible dates/vehicle types.

Thank you for attending today's FedFleet session!

For additional information regarding STR contact:

Email: gsa_rental@gsa.gov

Phone: 1-866-886-1232

National Emergencies: 312-886-8670

Live chat and more information available at <https://str.gsa.gov>

