

Welcome to your ZEV

One-page resource to help get your zero-emission vehicles on the road

Zero-Emission Vehicle (ZEV) Delivery

Engage with your [Fleet Service Representative \(FSR\)](#) on how you will charge your vehicle prior to order & delivery. Learn which equipment comes standard with your ZEV by viewing the [ZEV Fact Sheet](#) and work with your building manager & [GSA](#) if you would like to request ZEV stations. Visit gsa.gov/ElectrifytheFleet.

What to Expect

Upon delivery, your new ZEV should have the following:

- 75% battery charge
- All accessories including charging cords & adapters (if applicable)
- WEX Card

Where to Charge

Charge on-site or at public ChargePoint & roaming partner stations. Request a ChargePoint RFID from your FSR. Find stations:

- [PlugShare](#)
- [WEX connect app](#) (enter Fleet Code "EV22")
- [Tesla Charging](#)

Operational Best Practices



Maximize Drive Time

Avoid harsh braking & acceleration to extend the range through regenerative braking. Keep the vehicle charged between 20-80% to reduce battery degradation.



Minimize Range Lost

Heating & cooling the cabin in extreme weather and towing can significantly decrease the range. Learn more on gsa.gov/gsa-fleet-training and [DOE's](#) ZEV training site.



Roadside Assistance

If towing is required, call the MCC at **1-866-400-0411**. If possible, avoid the battery being at 0% charge. Put the vehicle in neutral prior & ensure the it is towed by a flatbed truck.



Additional Resources

- Contact the [GSA Zero Emission Vehicle Team](#) or [PBS Center for EV Infrastructure](#).
- DOE's [ZEV Ready Center](#).
- Learn about charging at public stations at gsa.gov/EVSE under "Other Resources."
- Learn about Tesla's with the [one-pager](#) and [guide](#).